

# COLLECTIVE AGREEMENT

between



LOCAL 8

and



Kingsland Terrace Supported Living Community

April 1, 2019 to March 31, 2021



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WHEREAS: the *Alberta Labour Relations Board* has certified the Union as the bargaining agent for certain Employees of the Employer.

NOW THEREFORE THIS AGREEMENT WITNESSED:

## **ARTICLE 1 - PURPOSE**

- 1.01 It is the desire of the parties to this agreement to maintain harmonious relations between the Employer and the Union and to work together in the promotion of the highest standard of care and services.
- 1.02 It is the desire of the parties to provide compassionate care for the residents to meet their physical and emotional needs in a safe and comfortable environment, treating them and their families with the respect and dignity that they deserve.

## **ARTICLE 2 - TERM OF AGREEMENT**

- 2.01 This Agreement shall be effective April 1, 2019 and shall continue in effect up to and including March 31, 2021, and shall continue automatically thereafter during annual periods of one (1) year each, unless either party notifies the other in writing between sixty (60) days to one hundred and twenty (120) days prior to the expiration date that it desires to amend or terminate the agreement.
- 2.02 If, pursuant to such negotiations, an agreement on the renewal or amendment of this Agreement is not reached prior to the current expiration date, this Agreement shall be automatically extended until consummation of the new Agreement or completion of the proceedings prescribed under the *Alberta Labour Relations Code*.

## **ARTICLE 3 - NO STRIKES OR LOCK-OUTS**

- 3.01 There shall be no strike or lockout that is contrary to the provisions of the *Alberta Labour Relations Code*.

## **ARTICLE 4 - DEFINITIONS**

- 4.01 A regular full-time Employee is one who is normally scheduled to work seventy-five (75) hours (seventy-seven and three-quarter [77.75] hours for LPN's) bi-weekly (exclusive of overtime) in a two (2) week pay period as defined in Article 22, Hours of Work, and one who has served the required probationary period.
- 4.02 A regular part-time Employee is one who has served the required probationary period and who is regularly scheduled to work thirty (30) hours or greater, but less than seventy-five (75) hours (seventy-seven and three-quarter [77.75] hours for LPN's) bi-weekly.

- 4.03 A casual Employee is one who is called in to work occasionally, usually on a "call" basis for relief purposes, or is the successful applicant of a temporary, vacant schedule without owning a permanent rotation, but who does not work a regular schedule, but who does work a regular schedule or does so only for a specified time. Casual Employees shall accumulate seniority but are not entitled to any benefits.

## **ARTICLE 5 - SCOPE AND RECOGNITION**

- 5.01 The Employer recognizes the Union as the sole collective bargaining agent for all its Employees at Kingsland Terrace Supportive Living by certification under the *Alberta Labour Relations Code* Certificate Number 28-2016. The Employer undertakes that it will not enter into any other agreement or contract with the Employees either individually or collectively which may be in conflict with the terms of this collective agreement.

## **ARTICLE 6 - UNION SECURITY**

- 6.01 All Employees who are members of the Union on the effective date of this Collective Agreement will remain members of the Union. Except those excluded by agreement or by operation of the *Labour Relations Code*, all Employees who are hired after the effective date of the first Agreement shall become, as a condition of employment, members of the Union.

- 6.02 The Employer shall deduct bi-weekly from the pay of each Employee such dues and assessments as may be established and amended from time to time by the Union.

Such sums shall be remitted to the Treasurer of the Union not later than the fifteenth (15<sup>th</sup>) day of the following month in which the dues were deducted, along with a list of the Employees (showing regular full-time, regular part-time, casual status and address and phone number) and the amount deducted from the pay of each Employee.

The Employer shall deduct from payroll, a Union initiation fee of two dollars (\$2.00) for all newly hired members. The initiation fee consists of a one (1) time amount per member. This fee shall be remitted to the Local on a monthly basis with the dues deduction and shall be noted on the dues deduction list.

- 6.03 Dues deductions shall commence effective the date of employment. The Union shall keep the Employer advised as to the amount associated with Union dues deductions.
- 6.04 The Employer shall indicate the individual union dues deducted and enter the amount on T4 slips issued to Employees for tax purposes.

- 6.05 A representative of the Union shall have the right to make a presentation of up to fifteen (15) minutes at the orientation of new Employees with respect to the structure of the Local, as well as the rights, responsibilities and benefits under the Collective Agreement. Attendance at the presentation shall not be compulsory, and a representative of the Employer may be present at such presentation. The Union Representative's time to do the presentation shall only be paid by the Employer if the presentation occurs during the Employee's scheduled hours of work. No overtime or travel time shall be paid by the Employer. To minimize impact on operations if the Employee selected as the Union Representative is an Employee of Intercare, the Employee shall be working in the facility where the general orientation is conducted.
- 6.06 Upon thirty (30) days' notice by the Union, but no more than once per year, the Employer shall provide the Union with an updated list of union employee's names, addresses and phone numbers by site.

## **ARTICLE 7 - MANAGEMENT RIGHTS**

- 7.01 The Union acknowledges that it shall be the exclusive right of the Employer to operate and manage its business, including the right to:
- (a) Direct the work force and to create new classifications, work units, schedules, and to determine the number of Employees needed from time to time in any work unit or classification.
  - (b) Hire, promote, transfer, layoff and recall Employees.
  - (c) Discipline or terminate for just cause.

## **ARTICLE 8 - DISCRIMINATION**

- 8.01 The Employer and the Union shall at no time discriminate against any Employee with regard to employment or any term or condition of employment, because of race, religious beliefs, colour, gender, gender identity, gender expression, physical disability, mental disability, age, sexual orientation, ancestry, union membership, place of origin, marital status, source of income or family status of that person or of any other person.
- 8.02 Harassment

The Employer and the Union recognize that an Employee should be able to work free from harassment and will cooperate in the achievement of that objective.

Any discriminatory behaviour at or related to the workplace which denies an individual their dignity and respect or affects their job security by creating an intimidating, offensive, embarrassing, or humiliating work environment is considered to be personal harassment.

Workplace harassment is inappropriate, coercive, intimidating, embarrassing, or unwelcome behavior in the workplace by one person towards another, particularly if the behavior is adversely affecting, either directly or indirectly, the working conditions or work prospects of a staff member. It can be committed verbally, in writing, including through email and over the internet, graphically, or physically. Examples of workplace harassment include, but are not limited to: gossiping, verbal, written or graphic abuse or threats; taunting or other forms of intimidation; unwelcome remarks or jokes about physical attributes, attire, age, gender, gender identity, gender expression, sexual orientation, marital status, family, religion, ethnic or national origin; practical jokes which cause undue embarrassment or humiliation; rumour mongering; unwelcome physical contact; physical assault.

The Employer and the Union will not tolerate, ignore, or condone workplace harassment and considers harassment to be a serious offence.

Should an Employee believe that he has been harassed, the affected Employee is encouraged to bring the matter to the attention of their Supervisor/Designate for investigation and action.

## **ARTICLE 9 - UNION REPRESENTATION**

- 9.01 The Employer shall be advised in writing of the names of Shop Stewards and be immediately notified of any changes of Shop Stewards as may occur from time to time.
- 9.02 The Union acknowledges that stewards must continue to perform their regular duties and not leave their work area without permission of the Employer.
- 9.03 The Union bargaining committee may consist of a maximum of two (2) members/employees of the Kingsland Terrace facility. The Union will advise the Employer with the names of the officers and members of the Union bargaining committee. The list will be revised as changes occur.
- 9.04 Except for meetings with their Employer as specified in 9.02 above, it is agreed by the Union that activities of the Stewards shall be carried on outside of their regular working hours.
- 9.05 The Union shall have the right at any time to have the assistance of representatives of the Canadian Union of Public Employees when dealing with, or negotiating with the Employer. Such representative(s) shall be granted access to the Employer's premises in order to investigate and assist in any labour relations matter. The CUPE Local President will be recognized in the same manner as the CUPE representative. The CUPE Representative will give reasonable notice to the Facility Leader or designate prior to attending the facility.

- 9.06 No individual Employee or group of Employees shall undertake to represent the Union at meetings with the Employer without proper authorization of the Union. Not more than two (2) stewards up to and including the President of the Union shall be selected by the Union to represent the Union for the purpose of handling of grievances or bargaining on any matter arising from time during the continuance of this Agreement.
- 9.07 The Employer will make every effort to approve all Union Leave requests that are made, provided that it does not negatively impact the Employer's right to operate.

## **ARTICLE 10 - COMPLAINTS AND GRIEVANCES**

- 10.01 When a difference arises between the Employer and an Employee concerning the interpretation, application, operation or an alleged violation of this Agreement, the Employee shall continue to work in accordance with the Agreement until the difference is settled, except in the case of suspension or dismissal.
- 10.02 An Employee shall have the right to be accompanied by a Union Representative at each step of the grievance process.
- 10.03 Every effort shall be made to resolve all complaints and grievances in the following manner:

### Step 1 - Complaint Resolution

Employees believing they may have a problem arising out of the interpretation, application or alleged violation of this Collective Agreement shall first discuss the matter with their immediate Supervisor within seven (7) days of becoming aware of, or reasonably should have become aware of, the occurrence. Immediate Supervisor means that person from whom the Employee normally receives work assignments.

Every effort shall be made by both parties to resolve the problem at this level. The Immediate Supervisor shall advise the Employee of the decision within seven (7) days of discussing the matter.

If no resolution at Step 1 then go to:

### Step 2 – Grievance Resolution

Within seven (7) days of the Step 1 decision, a grievance may be forwarded, in writing, by the Union to the Employer's Labour Relations Specialist, specifying the nature of the grievance and the redress sought. The Labour Relations Specialist/Designate may meet with the Union and the Employee within seven (7) days of receipt of the grievance. In any event a decision, in writing, will be rendered within five (5) days of the meeting being held.

If no resolution at Step 2 then go to:

### Step 3

Within seven (7) days of receipt of the decision at Step 2, the Union may submit the grievance, in writing, to the Employer's Assistant Vice President, Administration & Corporate Services/Designate. Within seven (7) days of receipt of the grievance the Assistant Vice President, Administration & Corporate Services/Designate shall meet with the Union and the Employee to discuss the grievance and shall render their decision, in writing, within five (5) days of the meeting being held.

Should satisfactory resolution of the matter not be achieved it may be submitted to Arbitration.

### Step 4 – Arbitration

As per applicable Alberta legislation, the following will apply:

- (a) Within fourteen (14) days of receiving the decision of the Assistant Vice President, Administration & Corporate Services/Designate, the Union, not being satisfied by the decision, shall notify the Employer in writing of its intention to submit the grievance to arbitration; and shall inform the Employer of the Union's nominee to the Arbitration Board. The Employer shall, within fourteen (14) calendar days of receipt of such notice, notify the Union of the Employer's nominee to the Arbitration Board.
- (b) The two nominees shall, within fourteen (14) calendar days, appoint a third person who shall be the Chair of the Arbitration Board. If the two (2) nominees fail to agree upon a Chair within the time limits, the Chair shall be appointed by the Minister of Labour for the Province of Alberta or designate.
- (c) The Arbitration Board shall hear and determine the difference and shall issue an award in writing. The decision of the majority of the Arbitration Board shall be final and binding upon the parties and upon the Employee(s) affected by it. When there is no majority decision, the decision of the Chair shall be the decision of the Board.
- (d) Either party, within five (5) days from receipt of the Board's decision, may apply to the Chair of the Arbitration Board to reconvene the Board for purposes of clarifying the decision.
- (e) Each of the parties to the Agreement shall bear the fees and expenses of their own nominee and witnesses, and the fees and expenses of the Chair shall be shared equally between the parties.
- (f) As an alternative to a Board of Arbitration, the Employer and the Union may, by mutual agreement, employ the use of a single Arbitrator to settle the matter in dispute. The fees and expenses of the single Arbitrator shall be shared equally between the parties.



- 10.04 Employees alleging dismissal or suspension without just cause may commence their grievance at Step 2, within seven (7) days of occurrence.
- 10.05 At any stage of the Grievance Procedure, including Arbitration, the parties may have the assistance of the Employee or Employees concerned as witnesses. All reasonable arrangements will be made to permit conferring parties or the Arbitrator to have access to any part of Kingsland Terrace facility to view any working conditions, which may be relevant to the settlement of the grievance.
- 10.06 Throughout this article the reference to “days” shall not include Saturdays, Sundays or Named Holidays.
- 10.07 The time limits specified throughout the steps are mandatory and may be extended only by mutual consent in writing between the Union and the Employer.
- 10.08 If at any stage of the complaints, grievance and arbitration procedures a matter has not been processed by the Union in accordance with the specified time limits, the matter shall be deemed to have been withdrawn. Failure of the Employer to meet the specified time limits shall permit the Union to take the next steps in the grievance procedure.

10.09 Union Policy Grievance

Where a dispute involving the question of general application or interpretation occurs affecting more than one (1) Employee, the Union may proceed on a policy grievance at Step 2 providing the Union initiates the policy grievance within twenty (20) calendar days of the date the Union became aware of, or reasonably should have become aware of, the occurrence.

10.10 Employer Policy Grievance

The Employer may institute a grievance consisting of an allegation of a general misinterpretation or a violation by the Union or any Employee of this Agreement.

The grievance shall be submitted to the Union President/Designate with a copy sent to the CUPE National Representative within twenty (20) days of the date the Employer became aware of, or reasonably should have become aware of the occurrence. The Union shall respond in writing within seven (7) days after receiving the grievance. Failing settlement, the grievance may be referred to Step 4; it being understood that the Employer is the grievor.

- 10.11 The Union and Employer agree that in the event of either a Union or Employer policy grievance that resolution will be pursued in good faith and there will be no disruption to the day-to-day operations of the workplace.

## **ARTICLE 11 - PROBATIONARY EMPLOYEES**

- 11.01 A newly hired Employee must successfully complete a probationary period of five hundred and twenty (520) hours or six (6) months, whichever is shorter.
- 11.02 On or before the expiry date of the probationary period, the Employer will advise the Employee of their decision to:
- (a) confirm the Employee's appointment to the position as they have successfully completed the probationary period, or
  - (b) extend their probationary status for a further period, up to a maximum of five hundred and twenty (520) hours worked, and advise the Union accordingly, or
  - (c) dismiss the Employee if they are determined by the Employer to be unsatisfactory without:
    - (i) notice; or
    - (ii) termination pay (except as may be required by the provisions of the *Alberta Employment Standards Code*) and shall not have recourse to the grievance procedure set out in the Collective Agreement or the Code, with respect to such termination.
- 11.03 A probationary Employee who becomes the successful applicant for a different job classification is required to complete a new probation period of five hundred and twenty (520) worked hours or less, commencing from the start date of the new job classification and the Union shall be so advised.

## **ARTICLE 12 - SENIORITY**

- 12.01 Seniority is defined as the length of continuous employment with the Employer, since the date of last hire.

For the purpose of computing seniority, Employees will progress within their classification on the basis of one thousand nine hundred and fifty (1,950) hours paid being equivalent to one (1) year and so on.

Employees will continue to accrue seniority during:

- (a) Periods of sick leave, paid for by the Employer;
- (b) Leaves of absence with pay;
- (c) Bereavement leave;
- (d) Jury duty;
- (e) Paid vacations;
- (f) While on Union leave of absence.

- 12.02 An up-to-date seniority list shall be sent to the Union in December and June of each year. One seniority list comprised of employees will be created and will indicate the Union member's names alphabetically according to each job classification. The Employer will also provide the Union with a current organizational chart.
- 12.03 Upon three (3) days' written notice (excluding Saturdays', Sundays' and Named Holidays') to the Human Resources Department, an Employee will be provided with their current seniority status.
- 12.04 Seniority status, once acquired, will be lost only for the following reasons:
- (a) Voluntary resignation;
  - (b) Discharge for cause;
  - (c) Lay-off in excess of six (6) months;
  - (d) Failure to signify intention to return to work within three (3) days of the receipt of the notice of recall, which shall be in writing addressed to the last known address of the Employee according to the records of the Employer, or failure in fact to return to work within a further five (5) days of such signification, except when an Employee is required to give up to two (2) weeks' notice to another Employer. An Employee who so fails shall forfeit any claim to re-employment.
  - (e) Absence from work without leave of absence being granted by the Employer, or an explanation being given which is reasonable in the circumstances;
  - (f) Engaging in gainful employment while on a leave of absence, unless otherwise agreed to by the Union and the Employer.
- 12.05 Seniority status, once acquired, will be retained for absence occasioned by illness exceeding twelve (12) months up to and including a maximum of twenty-four (24) months.
- 12.06 Employees that successfully post into temporary out of scope positions, not to exceed twelve (12) months, will have their seniority frozen until their return to their former positions. Seniority will not accrue during the period in which the Employee is working in the out of scope positions.

## **ARTICLE 13 - PROMOTIONS, TRANSFERS, AND VACANCIES**

- 13.01 The Employer undertakes the responsibility of posting all job vacancies under the Internal Job Posting section of its website for staff to access at any time. Such posting shall remain posted on the Employer's website for a period of four (4) calendar days and shall outline the qualifications, rate of pay, Line Number, the department concerned and indicate the date and time of posting. Employees will be required to complete and remit an Internal Job Posting application through the Employer's website prior to the Job Posting closing date.

- 13.02 The Employer will fill vacancies based on the necessary qualifications, ability and aptitude for the vacant position. When the qualifications, ability and aptitude are relatively equal, seniority shall be the deciding factor.
- 13.03 The Employer has the right to temporarily fill a vacancy as it sees fit during the posting period and up to the time an appointment is made. No grievance may be filed concerning such temporary arrangements until a selection has been made. An appointment shall be made within seven (7) working days of the end of the posting period unless the Employer has given the Union written notice that it intends to postpone or not fill the vacancy.
- 13.04 (a) Temporary Internal Vacancies
- (i) A temporary vacancy is a vacancy created by a regular Employee's absence expected to exceed three (3) months.
  - (ii) All Employees who are awarded a temporary posting are required to work the full duration of that temporary assignment before applying to another temporary posting. Employees electing to vacate the temporary assignment prior to its completion will be required to wait nine (9) months from the temporary assignment commencement date before being eligible to apply for another temporary assignment.
  - (iii) All Employees in a temporary assignment shall be eligible to apply for any temporary posting with a higher FTE during the term of their current temporary assignment, provided they have worked a minimum of six (6) months in that temporary assignment.
  - (iv) Temporary Employees shall be eligible to apply for any permanent vacancy posted during the term of their current temporary assignment.
  - (v) All regular full-time and regular part-time Employees who are awarded a temporary posting shall maintain all benefits and entitlements as defined under Articles 4.01 and 4.02.
  - (vi) In order to promote Employee advancement and opportunity, Employees changing job classifications (i.e. Residential Services to Client Care Specialist (CCS), CCS to LPN) and applying for a temporary posting for which they are qualified, will be exempt from the waiting periods outlined above.
- (b) Permanent Internal Vacancies
- (i) For all Employees, a limit of one (1) successful permanent application per 12-month period will apply except where a higher FTE permanent position becomes available within the 12-month period for which the individual wishes to apply.

- (ii) In order to promote Employee advancement and opportunity, Employees changing job classifications (i.e. Residential Services to Client Care Specialist (CCS), CCS to LPN) and applying for a permanent posting for which they are qualified, will be exempt from the waiting periods outlined above.

- 13.05 If no applications are received by completion of the posting time, the Employer may fill the vacancy at its discretion.
- 13.06 All applicants shall be informed of the successful applicant of the posting via the Union bulletin board, with a copy going to the Union.
- 13.07 Employees who are required by the Employer to work in a different job classification for one (1) shift or more, shall receive their current rate of pay or the appropriate rate of pay for the different classification whichever is the greater, for all hours worked in that classification.

#### **ARTICLE 14 - BULLETIN BOARDS**

- 14.01 The Union and the Employer agrees to jointly purchase a bulletin board and make available to the Union, for the posting of seniority lists and Union notices. A bulletin board shall be placed in such a place so as to inform all Employees in the bargaining unit of the activities of the Union.

#### **ARTICLE 15 - LEAVE OF ABSENCE**

- 15.01 The following rules will apply to any Employee who is requesting a leave of absence:
- (a) Employees must utilize any and all accrued vacation hours prior to being provided with an unpaid Leave of Absence.
  - (b) An Employee may be granted a leave of absence without pay for a period of time not to exceed two (2) months, for personal reasons provided that such leave may be arranged without undue inconvenience to the normal operations of the Kingsland Terrace facility.
  - (c) Except in emergencies, written applications for leave of absence must be made at least two (2) weeks in advance of such leave. The Employee may be required to provide reasonable evidence of an emergency that is associated with a leave of absence request submitted with less than two (2) weeks of notice.
  - (d) Except in the cases of emergency, a leave of absence will not be approved between July 1 - August 31 and December 1 - January 15.

- (e) Employees who are on a leave of absence will not engage in any new gainful employment with any other Employer, or self-employment, while on such leave, unless otherwise agreed by the Employer. Any Employee who engages in new gainful employment while on a leave of absence will forfeit all privileges contained in this Agreement.
  - (f) An Employee who has been granted a leave of absence of any kind, and who fails to return to work at the end of their leave of absence, without permission of the Employer and cannot provide a justifiable explanation, shall be considered to have abandoned their employment.
  - (g) To qualify for a leave of absence except in cases of emergency, the Employee must have completed a minimum of one (1) year (1950 worked hours) of service with the Employer.
  - (h) All requests for leave of absences must be submitted to the Facility Leader or Designate for approval.
- 15.02 (a) No Employee on a leave of absence, as stipulated in Article 15.01 will accumulate seniority, sick leave credits, salary increases, vacation credits or named holidays. Seniority established at the point of leave will be reinstated upon return to work.
- (b) The Employer will make no payments towards Intercare's Group Benefit Plan during such leave, except for the health related portion of maternity leave. Unless an Employee has benefit coverage elsewhere the Employee must continue their coverage in the above-mentioned plan by paying the full cost of the premiums to the Employer and the Employer will make payments to the respective carrier. The Employee must submit post-dated cheques for each month, for the duration of the leave of absence, to the Human Resources Department for the amount of the premiums prior to commencing the leave of absence.
  - (c) Where payment from an Employee on an approved leave of absence for Health benefits coverage continuation is not received or is overdue, the Employee must make the required payment within seven (7) calendar days. If payment is not received, benefits will be terminated on the effective date of the leave.

## **ARTICLE 16 - MATERNITY AND PARENTAL LEAVE**

Unless otherwise specified within this Collective Agreement, all other matters pertaining to the maternity and parental leave will be referenced against provincial legislation governing maternity and parental leave.

## 16.01 Maternity Leave

Maternity Leave without pay of up to sixteen (16) weeks shall be granted subject to the following conditions:

- (a) Except for the health related portion of the Employee's maternity leave, such leave shall be considered voluntary and without pay.
- (b) The Employee must have at least ninety (90) days' continuous service with the Employer prior to the beginning of their maternity leave.
- (c) The Employee shall make written application for maternity leave, giving a minimum of six (6) weeks' notice and shall provide a medical certificate certifying they are pregnant and giving the estimated date of delivery.
- (d) Maternity leave shall commence no earlier than thirteen (13) weeks immediately preceding the estimated date of delivery.
- (e) The Employer shall be given at least four (4) weeks' written notice of the Employee's intention to return to work. The Employer will reinstate the regular Employee in the same classification held by them immediately prior to taking maternity leave at the same basic rate of pay. Should this requirement of return to work not be given to the Employer, the position held shall be considered abandoned.
- (f) If a medical condition arises as a result of pregnancy and subsequent delivery as evidenced by medical certificate, they may apply for health related benefits subject to Article 29.

16.02 The Employer may require an Employee to provide a medical certificate indicating their general condition during pregnancy.

## 16.03 Parental Leave

Parental Leave without pay of up to sixty-two (62) weeks shall be granted to an Employee who meets one of the following criteria:

- the birth mother (immediately following maternity leave); or
- the other parent; or
- an adoptive parent.

Parental leave shall be granted subject to the following conditions:

- (a) The Employee's parental leave shall be considered voluntary and without pay.
- (b) The Employee must have at least ninety (90) days' continuous service with the Employer prior to the beginning of the parental leave.

- (c) The Employee shall make written application for parental leave, giving a minimum of six (6) weeks' notice and shall provide the anticipated start and end dates. The Employer may request a medical certificate confirming pregnancy, estimated date of delivery, or date of adoption.
- (d) Parental leave can start any time after the birth or adoption of a child but must be completed within seventy-eight (78) weeks of the date the baby is born or placed with the parents.
- (e) The Employer shall be given at least four (4) weeks' written notice of the Employee's intention to return to work. The Employer will reinstate the regular Employee in the same classification held immediately prior to taking parental leave at the same basic rate of pay. Should this requirement of return to work not be given to the Employer, the position held shall be considered abandoned.
- (f) If the Employer employs both parents of a child, the Employer is not required to grant leave to both Employees at the same time.

## **ARTICLE 17 - LEAVE OF ABSENCE FOR UNION BUSINESS**

17.01 Provided the Employer does not incur undue hardship and the Kingsland Terrace work site operations are not disrupted, a Union leave of absence without pay and without loss of seniority shall be granted by the Employer to no more than two (2) Employees elected or appointed to represent the Union at Union conventions, workshops, seminars or schools. The total number of absences will not exceed six (6) per year. No more than two (2) employees will be granted Union leave at one (1) time.

In the event that an Employee becomes a full-time official of the Union, they shall be granted leave of absence for the purpose of carrying out the duties of their office and shall retain their seniority in their department as if they had remained in continuous employment therein. They shall have the right, at any time, upon giving one (1) months' notice, to return to their previous position.

## **ARTICLE 18 - BEREAVEMENT LEAVE**

18.01 When a death occurs in the immediate family of an Employee, the Employee shall be granted paid bereavement leave of not more than 3 consecutive days, with one of those days including the day of the funeral or death. Pay for such leave is limited to days actually missed from work per the Employee's scheduled working days.

18.02 It is agreed that immediate family shall mean the following members of an Employee's family: wife, husband, child, mother, father, grandfather, grandmother, grandchild, brother, sister, guardian, or same gender partner. Common-law spouse shall mean a person who has cohabited continuously for a period of not less than one (1) year.



It is also agreed that immediate family shall mean the following members of an Employee's spouses family: Mother-in-Law, Father-in-Law, Sister-in-Law and Brother-in-Law.

- 18.03 Bereavement leave shall be extended by up to two (2) additional calendar days if travel out of province is necessary for the purpose of attending the funeral. One (1) travel day, if required, will be paid leave. Pay for such leave is limited to days actually missed from work, per the employee's scheduled working days. At the time of bereavement leave notification, the Employer may request reasonable evidence of travel out of province.

## **ARTICLE 19 - JURY AND WITNESS DUTY**

- 19.01 An Employee who is subpoenaed by the Crown for jury duty or as a witness for the Crown, shall not lose any pay because of such service, provided the amount paid for such service is repaid by the Employee to the Employer within thirty (30) calendar days. The Employee must present proof of service and shall notify the Employer immediately upon receipt of notification that the Employee has been subpoenaed by the Crown.

## **ARTICLE 20 - COMPASSIONATE CARE LEAVE**

- 20.01 An Employee who is deemed the primary caregiver of a terminally ill relative will be entitled to compassionate care leave benefits to give care or support to a seriously ill family member who is at risk of death within twenty-six (26) weeks or as per applicable legislation through Employment Standards, whichever is greater. The ill family member is not required to live in Alberta.
- 20.02 To be eligible for the unpaid leave, the Employee must have worked for the Employer for a minimum period of twelve (12) consecutive months, or as per applicable legislation through Employment Standards, whichever is greater.

The maximum amount of Compassionate Care Leave which may be taken is eight (8) weeks. The eight (8) weeks of approved leave must fit into the twenty-six (26) week window as established by medical documentation. The Employee may break down the eight (8) weeks of leave into multiple segments of no less than one (1) week periods in time, provided they are all taken prior to the expiration of the twenty-six (26) week window or as per applicable legislation through Employment Standards, whichever is greater.

- 20.03 An Employee requesting Compassionate Care Leave must give the Employer a certificate issued by the physician who is caring for the ill family member, outlining the significant risk that the family member will die within twenty-six (26) weeks, in order to support the Leave.

An Employee must provide a minimum of two (2) weeks' notice of the date they will return to work unless approved by the Employer. If the Employee fails to provide the Employer with two (2) weeks written notice of the return to work date, the Employer may postpone the Employee's return to work to allow for the minimum two (2) week period to be followed. The Employee will remain on Compassionate Care Leave until such time that they have returned to work. This will remain in effect or as per applicable legislation though Employment Standards, whichever is greater.

20.04 Article 15.02 (a), (b), and (c) will apply for all Employees on Employer approved Compassionate Care Leave.

## **ARTICLE 21 - OTHER UNPAID LEAVES OF ABSENCES**

All other unpaid Leaves of Absences from the Employer will be addressed and align with applicable *Alberta Employment Standards* legislation, included but not limited to the following:

- (i) Personal and Family Responsibility Leave
- (ii) Long Term Injury & Illness Leave
- (iii) Domestic Violence Leave
- (iv) Citizenship Ceremony Leave
- (v) Death or Disappearance of a Child Leave
- (vi) Critical Illness of a Child Leave

Should the Employee require time off in excess of Employment Standards, the Employer will consider same on a case by case basis. The Employee may be requested to provide proof of the situation in the form of a note from a physician, therapist, an attending police officer, or a crisis unit supervisor.

## **ARTICLE 22- HOURS OF WORK**

22.01 A full-time Employee is one who is normally scheduled to work seventy-five (75) hours (seventy-seven and three-quarter [77.75] hours for LPN's) bi-weekly (exclusive of overtime) in a two (2) week pay period and one who has served the required probationary period.

- 22.02 (a) A part-time Employee is one who is regularly scheduled to work thirty (30) hours or greater, but less than seventy-five (75) hours in a two (2) week period and one who has served the required probationary period. These Employees are entitled to vacation, named holidays and sick leave benefits on a pro-rated basis. The Employer will make reasonable effort to schedule regular Union employees such that they receive one weekend off every three weeks.
- (b) Regular part-time Employees will not normally be scheduled to work more than six (6) consecutive days with each shift being less than or equal to seven and one half (7.5) hours.

- (c) Regular full-time Employees will not normally be scheduled to work more than five (5) consecutive days.

22.03 Master shift rotations covering a six (6) week period shall be posted no later than two (2) weeks in advance of their effective date. Requests by Employees for a specific day off must be submitted to their immediate Supervisor at least one (1) week prior to the posting date of the six (6) week schedule during which the day off will occur. If the above process is not met by the Employee, the Employer reserves the right to deny the request. Except for casual shifts, once schedules have been posted, no changes will be made by either party without mutual agreement.

The Employer may also effect changes to existing work schedules in extenuating circumstances with two (2) weeks written notice provided to the affected employees. Schedule changes related to Employee performance and/or health and safety issues shall be exempt from the two (2) week notice requirement.

22.04 All hours associated with the change from standard time to daylight savings time, and vice versa, will be paid at the Employee's regular wage rate.

22.05 Part-time and casual employees shall, based on their stated availability to the Employer be given preference to fill additional available hours of work as long as such additional work assignments do not incur overtime pay.

22.06 Twelve (12) hour shifts may be implemented at the discretion of the Employer. If implemented, the twelve (12) hour shifts would include a paid fifteen (15) minute break in first half of shift, an unpaid meal break of thirty (30) minutes, a fifteen (15) minute paid break middle of shift and paid fifteen (15) minute break in second part of shift. All hours associated with twelve (12) hour shifts would be paid at the applicable rate of pay with no overtime pay.

#### 22.07 Lunch or Meal Periods

An unpaid meal period of thirty (30) minutes shall be provided for all Employees whose shift is in excess of five (5) hours in length and such meal period shall be uninterrupted except in the case of emergency.

22.08 Employees may be allowed one fifteen (15) minute paid relief period based on the following:

- Less than four (4) hours – no relief period.
- More than four (4) hours but less than seven-and-one-half (7.5) hours – one (1) relief period.
- More than seven and a half (7.5) hours but less than eleven-and-one-half (11.5) hours – two (2) relief periods.
- More than eleven-and-one-half hours (11.5) hours – three (3) relief periods.

## 22.09 Employer In-Service

The Employer will identify specific in-person and online in-service sessions as being compulsory for Employees as determined by all applicable regulatory and licensing bodies, standards, legislation, and Employer-specific programs and initiatives. The Employer will post a list of compulsory in-services on a quarterly basis. The Employer reserves the right to amend the posted quarterly in-service list as needed and/or required. Those required to attend such sessions during their non-scheduled work time, shall be paid at the applicable rate of pay for the duration of the in-service session. For those compulsory in-service sessions of a full day duration or longer where the Employee is attending on their day off, the Employee will be paid the applicable rate of pay for the day.

The cost of materials and tuition for an in-service session offered by the Employer shall be paid for by the Employer for those Employees whose attendance is compulsory. Staff refusing to attend or complete a compulsory in-service session without prior approval from the Employer will be immediately placed on an unpaid leave of absence until they have arranged and received the necessary in-service education.

## **ARTICLE 23 - OVERTIME**

23.01 The Employer shall determine when overtime is necessary and for what period of time it is required. All overtime must be authorized by the Team Leader/Designate.

23.02 (a) The rate of one and a half (1.5) times the basic rate of pay will be paid for authorized overtime as follows:

- (i) All hours in excess of seven and a half (7.5) hours (seventy-seven and three quarters [77.75] hours for LPN's) in any one day, excluding those hours in a rotation exceeding seven and a half (7.5) hours in any one day that have been mutually agreed to by the Union and the Employer and excluding the resultant additional hour from Daylight Savings Time conversion on Mountain Standard Time.
  - (ii) All hours in excess of seventy-five (75) hours (seventy-seven and three quarter [77.75] hours for LPN's) in a two (2) week pay period.
  - (iii) When a regular full-time Employee is called to work on their assigned day off.
- (b) With the exception of Employer-approved Mutual Shift Exchanges, the rate of one and one half (1.5) times the basic rate of pay will be paid for authorized overtime as follows:
- (i) All hours exceeding six (6) consecutive days without a day off for part time employees.

- (ii) All hours exceeding five (5) consecutive days without a day off for full time employees.
- (iii) When 23.02 (b)(i) or 23.02 (b)(ii) occurs, the Employer has the right to schedule an alternate unpaid day off for the Employee in order to minimize the number of consecutive days worked and to help ensure a work / life balance. The Employer will work with the Employee to find a mutually agreeable date for their scheduled day off. This is with the understanding that the scheduled day off is within no more than two (2) calendar days immediately following the shift where overtime is incurred.

23.03 When Employees are called back to work after leaving the care centre premises upon completion of their shift, such Employees will receive a minimum of two (2) hours pay at straight time rates or actual hours worked at one-and-one-half (1.5) times the Employee's regular rate of pay, whichever is the greater. It is understood that this provision shall not apply in the case of Employees required to work immediately prior to the commencement of their regular shift. This clause is not applicable to casual Employees.

## **ARTICLE 24 - WAGES**

24.01 Wages shall be paid in accordance with Schedule "A", attached to and made part of this Agreement.

24.02 Offers of employment made by the Employer to individuals whose job classification falls under the Collective Agreement, may reflect a starting wage level not necessarily equivalent to Step 1 on the relevant wage grid. Specifically, the Employer may opt to start a new hire above Step 1 on the relevant pay grid that takes into consideration the level of experience, expertise and portable work hours from similar workplace environments. Progression to the next wage step will be in accordance with the wage schedule as outlined in the current Collective Agreement.

The Employer will only accept portability letters/hours provided by the Employee within the first three (3) calendar months from date of hire. Effective the Employer's receipt of the Employee's portability hours the Employee's wage rate will be adjusted accordingly, with no retroactive wages provided.

Seniority hours of new Employees will continue to be based solely on the hours worked while employed with Intercare.

## **ARTICLE 25 - MINIMUM REPORTING ALLOWANCE**

25.01 If an Employee reports for work at the regularly scheduled time for the Employee's shifts, the Employee will be entitled to a minimum of three (3) hours pay at not less than the Employee's regular rate, unless previously notified by the Employer to the contrary, either verbally or by notice on the bulletin board or by message left at the Employee's residence, provided, that, if requested by the Employer, the Employee shall perform a minimum of three (3) hours of such available work as the Employer may assign at the Employee's regular rate of pay or such higher rate as may apply to the assigned work; provided further, that this section shall not apply in the case of any labor dispute or emergency such as fire or power shortage which prevents the operation of the care centre, nor shall it apply to Employees returning to work without notice after leave of absence.

## **ARTICLE 26 - PAY DAY**

26.01 The Employer agrees that wages shall be paid on every 2<sup>nd</sup> Thursday by direct deposit into the Employee's account at a major banking institution of the Employee's choice. The Employee will receive via email a statement of earnings on the Wednesday preceding payday and will provide the Employer with an email address of their choice specifying where the statement is to be sent. To safeguard private, confidential, and sensitive Employee payroll information, access to an Employee's statement of earnings is password protected. The password for each Employee will be their own Social Insurance Number (SIN).

26.02 Should the Employer issue an Employee an overpayment of wages and or entitlements, then the Employer may make the necessary monetary or entitlement adjustments and take such internal administrative action as is necessary to correct such errors. The Employer shall notify the Employee in writing that an overpayment has been made and discuss the repayment options. By mutual agreement between the Employer and the Employee, repayment arrangement shall be made. In the event mutual agreement cannot be reached, the Employer shall recover the overpayment by deducting up to twenty percent (20%) of the Employee's gross earnings per pay period until the amount owing by the Employee is paid in full.

## **ARTICLE 27 - NAMED HOLIDAYS**

27.01 The following days shall be recognized as paid holidays:

- |                         |                     |
|-------------------------|---------------------|
| 1. New Year's Day       | 7. Labour Day       |
| 2. Family Day           | 8. Thanksgiving Day |
| 3. Good Friday          | 9. Remembrance Day  |
| 4. Victoria Day         | 10. Christmas Day   |
| 5. Canada Day           | 11. Boxing Day      |
| 6. August Civic Holiday |                     |

## 27.02 Regular Full-Time Employees

- (a) Regular full-time Employees shall be paid at one and a half (1.5) times the basic rate of pay for all regularly scheduled hours worked on a Named Holiday.
- (b) Regular full-time Employees shall be entitled to a day off with pay on or for a Named Holiday provided they have:
  - (i) worked for the Employer thirty (30) days prior to the Named Holiday or as per applicable legislation through Employment Standards, whichever is greater, and
  - (ii) they work their scheduled shift immediately prior to and immediately following the holiday except where the Employee is absent with the consent of their Employer or due to illness as confirmed by a medical certificate, if required by the Employer, and
  - (iii) worked on the Named Holiday when scheduled or required to do so, and
  - (iv) An Employee will be entitled to schedule up to two (2) float Named holiday days off with pay per calendar year at their discretion, provided the Employer is able to approve the requested day(s) off. Should an Employee not receive their full entitlement of Named Holiday days off with pay within a given calendar year, the Employer will payout any Named Holiday days owing on the first full pay period in January of the next calendar year. Should an Employee schedule any or all of these float days off and subsequently terminates employment for any reason prior to the end of a calendar year, the Employee may be required to pay back all or a portion of the float days off paid to them. This amount will be deducted from the Employee's final pay cheque.

## 27.03 Regular Part-Time Employees

- (a) Regular part-time Employees shall be paid at one and a half (1.5) times the basic rate of pay for all hours worked on a Named Holiday.
- (b) Part-time Employees shall receive Named holiday benefits on a proportionate basis according to time worked provided:
  - (i) they have worked for the Employer thirty (30) days prior to the Named Holiday or as per applicable legislation through Employment Standards, whichever is greater, and
  - (ii) they work the scheduled shift immediately prior to and immediately following the holiday except where the Employee is absent with the consent of their Employer or due to illness as confirmed by a medical certificate, if required by the Employer, and
  - (iii) works on the Named Holiday when scheduled or required to do so.

The pro-rated entitlement shall be calculated based on the hours worked during the two (2) pay periods immediately preceding the pay period in which the day off with pay occurs, as compared to full-time hours of work in a two pay period. The pro-rated entitlement shall not exceed seven and a half (7.5) hours for all employees.

An Employee will be entitled to schedule up to two (2) float Named holiday days off with pay per calendar year at their discretion, provided the Employer is able to approve the requested day(s) off. Should an Employee not receive their full entitlement of Named Holiday days off with pay within a given calendar year, the Employer will payout any Named Holiday days owing on the first full pay period in January of the next calendar year. Should an Employee schedule any or all of these float days off and subsequently terminates employment for any reason prior to the end of a calendar year, the Employee may be required to pay back all or a portion of the float days off paid to them. This amount will be deducted from the Employee's final pay cheque.

#### 27.04 Casual Employees

- (a) Casual Employees shall be paid at one-and-one-half (1.5) times the basic rate of pay for all hours worked on a Named Holiday.
- (b) Casual Employees shall receive Named holiday pay on a proportionate basis according to time worked provided:
  - (i) they have worked for the Employer thirty (30) days prior to the Named Holiday or as per applicable legislation through Employment Standards, whichever is greater, and
  - (ii) they work the scheduled shift immediately prior to and following the holiday, and
  - (iii) they have worked at least five (5) out of the previous nine (9) corresponding days to the holiday, prior to the actual holiday day (i.e., if the Named Holiday falls on a Friday then they must have worked at least five of the previous nine Fridays') in accordance with the *Employment Standards Code*.

The pro-rated entitlement shall be calculated based on the hours worked during the two (2) pay periods immediately preceding the pay period in which the day off with pay occurs, as compared to full-time hours of work in a two (2) pay period. The pro-rated entitlement shall not exceed seven and a half (7.5) hours for all employees.

- 26.05 If one of the aforementioned holidays occurs on the Employee's day of work, regular day off or during the Employee's vacation, the Employee shall receive by mutual agreement, an additional day off, within thirty (30) calendar days of the specific Named Holiday with pay at straight time rates. Failing mutual agreement, the Employer will pay for the lieu day at straight time rates.



## ARTICLE 28 - VACATION

28.01 Each regular full-time and regular part-time Employee covered by this Agreement shall receive the following vacation with pay on the basis of service, with one thousand nine hundred and fifty (1,950) hours (two thousand and fifteen [2015] hours for LPN's) worked being equivalent to one (1) year, as follows:

At time of hire	75/77.50 hours for LPN's - two (2) weeks
After 3 years up to 6 years	112.50/116.25 hours for LPN's hours - three (3) weeks
After 6 up to 12 years	150/155 hours for LPN's - four (4) weeks
After 12 years	187.50/193.75 hours for LPN's – five (5) weeks

Vacation shall not accrue during:

- (a) Any period of sick leave (paid or unpaid) in excess of 30 days; or
- (b) Lay off; or
- (c) Leave of Absence without pay; or
- (d) An absence while in receipt of Worker's Compensation Benefits

For the purpose of calculating eligibility for vacation, the vacation year shall be the period of June 1<sup>st</sup> of any year to May 31<sup>st</sup> of the following year. Calculations of hours worked for vacation entitlement increases shall coincide with the vacation year ending May 31<sup>st</sup>.

28.02 Vacations are given to ensure the Employees have a rest from work without loss of income. Therefore, Employees are expected to take their vacation each year.

28.03 To promote work/life balance and provide as many staff as possible the opportunity to request vacation time during the high volume vacation periods, the maximum amount of vacation time that may be approved between July 1 – August 31 and December 1 – January 15 will be two (2) calendar weeks. Emergency/Urgent non-vacation leave requests during this same period of time will also be restricted to a maximum of one (1) calendar week period.

28.04 The Union recognizes the Employer's requirements that staff be available at all times to ensure efficient operation of the care center. The Employer will give reasonable consideration to an Employee's request for vacation dates of the Employee's choice in order of the Employee's seniority. The final right to determine vacation is vested in the Employer. Employees finalizing travel plans prior to receiving written approval from their Supervisor for their vacation request do so at their own risk and cost as their vacation request may be denied by the Employer.

Staff requesting vacation time between December 20<sup>th</sup> and January 5<sup>th</sup> will be considered and granted on the basis of rotating schedule to ensure fairness to all employees requesting these days off. Specifically, if an Employee has been granted approved vacation time on Christmas Eve/Day and/or New Year's Eve/Day in one year, they will not be approved to take vacation on these dates in the following year.

Employees who have requested and received the Employers approval for vacation time during Christmas and New Year's cannot revoke the approved request after October 31<sup>st</sup> of the current year's vacation.

- 28.05 For the purpose of calculating eligibility for vacation, the vacation year shall be the period June 1<sup>st</sup> of any year to May 31<sup>st</sup> of the following year. Calculation of hours worked for vacation entitlement shall coincide with the vacation year ending May 31<sup>st</sup>. All regular Employees must indicate their choice of vacation dates by March 1<sup>st</sup>. Employees failing to meet this deadline and/or any Employee who fails to submit a "Request for Days Off" form will have waived their right to their choice of vacation period over other Employees, regardless of their seniority standing. The Employer will, not later than April 15<sup>th</sup>, post a schedule of vacation for all regular Employees who have indicated their vacation preference.
- 28.06 (a) Vacation pay shall normally be paid to all Employees on regular bi-weekly pay days via direct deposit.
- (b) Upon successful completion of an Employee's probationary period, the Employee will be entitled to apply for vacation time and use any vacation hours which have been accumulated to date.
- 28.07 All vacation with pay earned in accordance with Article 28.01 shall be paid on the final pay of an Employee whose employment has ended.
- 28.08 Casual Employee's shall be paid earned vacation pay on each payday. Casual Employees earn vacation pay at four percent (4%) of the Casual Employee's earnings.
- 28.09 Employees shall be provided with their up to date vacation entitlement accruals on each payday statement of earnings.
- 28.10 Sick While on Vacation

Should a Regular Employee demonstrate to the satisfaction of the Employer that the Employee was admitted to a hospital as an "in-patient" during the course of their vacation, the Employee shall be considered to be on sick leave for the period of the stay in the hospital and subsequent period of recovery, subject to the provisions of Article 29 – Sick Leave. The Employer may request medical documentation prior to paying sick time. Vacation time not taken as a result of such stay in hospital shall be taken at a mutually agreeable later date.

## ARTICLE 29 - SICK LEAVE

Pay for sick leave is for the sole and only purpose of protecting Employees against loss of income when they are legitimately ill or unable to work due to a non-W.C.B. compensated injury and will be granted to regular Employees on the following basis providing sick leave credits are available. Employees reimbursed by an outside party for time lost shall reimburse their sick leave bank.

To support an Employee requiring a sick leave for psychological health reasons exceeding five (5) calendar days immediately following receipt of a disciplinary letter from the Employer, the Employee will be required to attend confidential counselling support through the Employer's Employee Assistance Program. Refusal to do so may result in the sick leave being changed to an unpaid leave of absence.

29.01 (a) After completion of the probationary period (Article 11.01) Employees shall be granted to accrue sick leave credits for personal illness from the date of employment. Such credit shall be granted on the basis of 0.83 day per month (162.5 hours / 168 hours for LPNs) of service and shall be accumulative to a maximum of 120 days.

(b) Regular part-time Employees shall be credited with sick leave credits on a pro-rated basis of regular hours worked.

29.02 Sick leave credits shall not accrue during:

(a) any period of sick leave (paid or unpaid) in excess of 30 calendar days; or

(b) a layoff; or

(c) a leave of absence without pay.

29.03 The right to sick pay shall cease upon notice of termination of employment.

29.04 (a) Full-time and Part-time Employees granted sick leave shall be paid for the period of such leave at their current hourly rate of pay. The number of hours paid shall be deducted from their accumulated sick leave credits up to the total amount of the regular Employee's accumulated credits at the time the sick leave commenced.

(b) For the first 3 incidents of sick leave in a fiscal year (April 1 - March 31) a regular Employee granted sick leave shall be paid for the period of such leave at their current hourly rate of pay; and the number of days thus paid shall be deducted from their accumulated sick leave credits up to the total amount of the regular Employee's accumulated credits at the time sick leave commenced; and

- (c) For the 4<sup>th</sup> and subsequent incidents of sick leave in a fiscal year, a regular Employee granted sick leave shall be paid for the 2<sup>nd</sup> and subsequent days of such leave at their current hourly rate of pay; and the number of days thus paid shall be deducted from their accumulated sick leave credits up to the total amount of the regular Employee's accumulated credits at the time sick leave commenced.
  - (d) For the purpose of this clause, a defined course of medical treatment of an acute condition (i.e., chemotherapy, insulin adjustment therapy) shall be treated as a single incident.
  - (e) Compensation under the Workers' Compensation Act shall not be charged against accumulated sick leave credits granted in accordance with Article 29.01.
- 29.05 (a) Employees unable to report for scheduled work on account of personal illness must notify the Employer on the first day of illness before they would normally report to work as follows:
- (i) Day Shift: a minimum of 2 hours' notice prior to start of shift.
  - (ii) Evening Shift: a minimum of 2 hours' notice prior to start of shift.
  - (iii) Night Shift: a minimum of 4 hours' notice prior to start of shift.
- (b) Failure to give adequate notice except in emergency situations will result in loss of sick leave benefits for that day of absence and possible disciplinary action.
  - (c) During an illness of undetermined length, the Employee will notify the Employer of their progress weekly and provide the Employer with a physician's notice of their readiness to return to work as far in advance as possible.
  - (d) Sick relief shifts accepted by Employees may be canceled by the Employer, with as much advance notice as possible, when the regular incumbent returns to work.
- 29.06 (a) The Employer may require an Employee absenting themselves on account of personal illness of 3 consecutive days or more shall, prior to receiving pay for such absent day(s), furnish a medical certificate issued by a qualified medical practitioner certifying the Employee was unable to work due to personal illness.
- (b) Exceptions to the above language will include sick calls that are attached to scheduled day(s) off, weekends, non-worked stat days, pre-approved scheduled vacation days as well as all Employees who have letters on file per the Employer's Attendance Management program.
- 29.07 (a) If sick leave credits are exhausted before the Employee is able to return to work and, if no sick leave benefits such as those provided under unemployment insurance legislation are available to them, then Employees may apply for leave of absence pursuant to Article 15.01 of this agreement in which case the Employer agrees that leave of absences will not be unfairly denied.

(b) Positions that have been (or it is anticipated will be) vacant due to illness, injury or approved L.O.A. for 2 or more years shall be deemed to be vacant and shall be posted per Article 13.01. The Employee who held the position immediately prior to it becoming vacant shall not retain any rights to that position. Should that Employee subsequently be capable of returning to work, they shall be given first preference for the next available vacant position they are qualified for.

29.08 Employees are not eligible to receive a cash payment of accumulated sick leave credits at the time their employment ceases.

29.09 An Employee unable to complete their shift due to illness will be paid for all sick hours from their sick bank benefits providing there are available hours in the sick bank.

29.10 Upon three (3) days' written notice (excluding Saturdays, Sundays and Named holidays) to the Human Resources department, an Employee will be provided with their current status regarding their sick leave.

29.11 When a regular Employee accepts any assignment for vacation or sickness relief and then reports sick for such assignment, the Employee shall not be entitled to utilize sick leave credits for such assignment.

## **ARTICLE 30 - HEALTH CARE AND INSURANCE PROVISIONS**

### **30.01 Group Life Insurance Plan**

Every permanent full-time and permanent part-time Employee shall, as a condition of employment and upon completion of probation, maintain membership in the Group Life Insurance Plan. The Employer has agreed to pay 75% of the premium on the schedule of life insurance presently in effect. The Employer will pay a pro-rated percentage of the monthly benefit premium for part-time Employees.

### **30.02 Extended Health Care Plan**

Every permanent full-time and permanent part-time Employee shall also, as a condition of employment and upon completion of probation, maintain membership in the Extended Health Care Plan. The Employer has agreed to pay 70% of the monthly single/family premium rate of the Extended Health Care Plan presently in effect. The Employer will pay a pro-rated percentage of the monthly benefit premium for part-time Employees.

Employees requesting to opt out of the Extended Health Care Plan may do so through written request to the Employer and provided that they have Extended Health Care coverage through an alternate individual or Group Plan.

### 30.03 Vision Benefits

The Employer will provide a Vision Care Plan. The Vision Care Plan shall provide for \$375.00 of vision coverage every 24 months. The Employer has agreed to pay 70% of the monthly single/family premium rate of the Vision Plan. The Vision benefits will be incorporated within the current Extended Health Care Plan. The Employer will pay a pro-rated percentage of the monthly benefit premium for part-time Employees.

### 30.04 Dental Plan

The Employer agrees to contribute premiums towards a dental plan, subject to meeting carrier enrollment requirements at the current Alberta Dental Association Fee Schedule Rates. The premium of such dental plan shall be 66 2/3% Employer paid and 33 1/3% Employee paid. The Employer will pay a pro-rated percentage of the monthly benefit premiums for part-time Employees.

The dental plan shall provide 80% of routine preventative work, 50% of major restorative work and \$1,200.00 maximum of orthodontia for dependents age 6-18 years.

Employees requesting to opt out of the dental may do so through written request to the Employer at time of receipt of benefits package provided upon successful completion of the probationary period.

The combined basic and major dental coverage shall be one thousand seven hundred and fifty (\$1,750.00) per calendar year.

## **ARTICLE 31 - LAYOFF AND REHIRE**

- 31.01 (a) In the event Regular Employees will be displaced due to subcontracting, leasing, or implementation of technological change, the Employer shall notify the Union at least sixty (60) calendar days in advance of such change, and every effort will be made to absorb affected Regular Employees into other jobs within the Bargaining Unit. This, or applicable legislation through Employment Standards will apply, whichever is greater.
- (b) In the case of staff reductions and rehiring, seniority shall apply, and where possible, priority will be given to full-time Employees to retain full time work.
- (c) The Union shall be notified of all layoffs and recalls within the bargaining unit.

### 31.02 (a) Definition of Layoff

A layoff shall be defined as:

- (i) any permanent reduction in the hours of a regular full-time Employee's regular posting; or
- (ii) any permanent reduction in the hours of a regular part-time Employee's

regular posting.

Regular Employees whose permanent rotation has a temporary increase in hours will not be subject to Article 31.

(b) Layoff Procedure

In the event of a layoff, the Employer shall lay off Employee's in the reverse order of their seniority within their classification within the facility they work in, provided that there are Employees remaining with the qualifications, willingness and aptitude to do the work required.

A Regular Employee who is subject to layoff shall have the right to either:

- (i) Accept the layoff; or
  - (ii) Displace a Regular Employee with less seniority within their classification and works within the Facility, provided that the laid off Employee is qualified for and can perform the duties without training other than orientation.
- (c) A Regular Employee who wishes to exercise their right to displace a less senior Employee in accordance with 31.02 (b)(ii), shall:
- (i) not have the right to displace a Regular Full-time Employee or a Regular Part-time Employee who owns a higher FTE rotation;
  - (ii) advise the Employer within 72 hours of the date of notice of layoff issued by the Employer. Failure to notify the Employer within this time frame will result in the affected Employee accepting their layoff.
- (d) No Employees will be transitioned to their newly selected position/rotation until the bumping process has been fully completed.
- (e) Once a displaced Employee has informed the Employer of their choice under Article 31.02 (b), they will be unable to modify or change their selection as it is deemed final.
- (f) All Employees affected shall be placed on the rehire list in accordance to 31.05.

31.03 The Employer shall notify Regular Employees to be re-assigned or laid off in accordance with Article 31.01 at least fourteen (14) calendar days before the layoff or re-assignment is to be effective. If the Employee who has received layoff notice is not provided with an opportunity to work during the notice period, such Employee shall be paid an amount equal to the wages the Employee would have earned, had they worked their regular hours of work in the fourteen (14) calendar day period. If such Employee is assigned duties other than those normally connected with the classification in question during the notice period, the Employee shall not be paid less than the amount of wages they would have been entitled to receive had such Employee not been provided with an opportunity to work during the notice period.

- 31.04 No new full time or part time Employees will be hired while there are Employees on layoff from identical Full Time Equivalent (FTE) or lower positions as long as laid off employees have the qualifications, ability and aptitude to perform the work required and are available to do so.
- 31.05 (a) Employees on lay off shall be recalled in order of their seniority to an FTE equal to or less than the FTE occupied at the time of layoff providing the Employee has the qualifications, ability and aptitude to do the job.
- (b) An Employee who fails to signify intention to return to work or fails to return to work per the following, shall forfeit any claim to re-employment:
- (i) failure to signify intention to return to work within three (3) days of the receipt of the notice of recall, which shall be in writing addressed to the last known address of the Employee according to the records of the Employer, or
  - (ii) failure in fact to return to work within a further five (5) days of such signification, except when an Employee is required to give up to two (2) weeks' notice to another Employer.
- (c) Regular Employees on lay off may accept temporary work as a casual Employee without affecting their recall status and seniority standing upon recall. Such Employees shall be governed by the Collective Agreement provisions applicable to casual Employees.

## **ARTICLE 32 - RETROACTIVITY**

32.01 Any Employee who is working for the Employer for a continuous period of twelve (12) months or more, and who has resigned in accordance with Article 34 or who has been laid off in accordance with Article 31, prior to the date upon which this collective agreement is signed by the Employer, will be eligible to receive retroactively any increase in salary for any hours worked, during the period which they should have received but for the resignation or lay off, only upon submitting to the Employer a written application for such retroactive salary during the period between the expiry date of the preceding collective agreement and one (1) month after the signing of this collective agreement.

## **ARTICLE 33 - DISCIPLINE AND DISMISSAL**

33.01 Written disciplinary notice may be given to Employees for poor conduct or unsatisfactory job performance.

- (a) This does not prevent immediate dismissal for just cause, subject to the grievance procedure.



- (b) Copies of all disciplinary notices shall be forwarded to the Union within seventy-two (72) hours of being presented. Employees shall be given the opportunity to sign disciplinary notices as having been read but are not required to do so.
  - (c) The Employee shall have the right to have a Local Union Representative present at the discussion of the written disciplinary notice with the Employer.
  - (d) In the event that a Local Union Representative is unavailable to attend a written disciplinary notice meeting with the Employee by the Employer, the Employer shall have the right to carry out the meeting and issue the disciplinary notice and will copy the Union on the notice that was provided to the Employee.
- 33.02 Employee absent for three (3) days without notifying the Employer shall be considered to have abandoned their position and subsequently be terminated by the Employer, unless such notice was not reasonably possible.
- 33.03 Upon service of at least one (1) days' notice, an Employee shall have the right to review their personnel file, in the presence of an Employer representative once each year or when the Employee has filed a grievance.
- 33.04 Twenty-four (24) months following disciplinary action by the Employer the record of such disciplinary action will not be considered in the event of future discipline, provided there has been no disciplinary action of any kind taken by the Employer with that Employee in that twenty-four (24) month period. It is understood that any Leave of Absence in excess of thirty (30) days shall not be calculated towards the twenty-four (24) month period.

Under no circumstances will the record of disciplinary action as a result of resident mistreatment be removed from the Employee file.

## **ARTICLE 34 - RESIGNATIONS**

- 34.01 Employee's shall give a minimum of two (2) weeks written notice of their intent to resign.

## **ARTICLE 35 - JOB DESCRIPTIONS**

- 35.01 Up-to-date job descriptions shall be available to all Employees.
- 35.02 In the event the Employer changes or amends the job descriptions for any of the classifications, the Employee shall be advised and a copy of the new and revised job description be made available to each Employee in that classification with a copy going to the Union. Notwithstanding the foregoing, the Union shall have the right at any time to request and receive any job description for any classification within the bargaining unit.

35.03 Should the Employer introduce a new classification within the bargaining unit, the Union will be notified and provided the opportunity to have input.

### **ARTICLE 36 - RRSP (Voluntary)**

36.01 (a) The Employer agrees to offer an Employer administered RRSP to regular Employees. Employee participation is voluntary, however, the decision to participate can only be made at the time of initial eligibility and annually on January 1<sup>st</sup> of each year.

(b) Upon completion of probation all eligible full-time and part-time Employees who decide to participate will contribute the following to the voluntary RRSP.

- 1 – 5 years – Up to 2.00% Employee/Employer contributions
- 6 – 10 years – Up to 2.75% Employee/Employer contributions
- Over 10 years – Up to 3.0% Employee/Employer contributions

One (1) year equals 1,950 hours except that one (1) LPN year shall be 2,015 hours.

The Employer will match the % contributed by the participating Employee.

(c) Employees shall have the option to purchase additional RRSP contributions in the Employer program through payroll deductions up to the individual Employee's allotted government limit. It is understood these contributions shall not be matched by the Employer.

### **ARTICLE 37 - UNION MANAGEMENT COMMITTEE**

37.01 A Union Management Committee shall be established for Kingsland Terrace consisting of no more than two (2) representatives of the Union and two (2) representatives of the Employer. The committee shall meet on an ongoing basis to discuss matters of mutual concern.

### **ARTICLE 38 - SHIFT PREMIUMS**

38.01 Weekend Premiums will be paid at the rate of \$1.75 per hour for all hours worked between 2300 Friday to 0700 Monday.

Evening Premiums will be paid at the rate of \$2.25 per hour for all hours worked between 1500 – 2300 hours.

Night Premiums will be paid at the rate of \$2.75 per hour for all hours worked between 2300 - 0700 hours.

All LPNs will be paid an "In Charge" premium of \$1.00 per hour for all hours worked.

**ARTICLE 39 - HEALTH, SAFETY AND WELLNESS**

39.01 The Employer and the Union agree they will cooperate to the fullest extent to maintain standards of safety, occupational health and accident prevention in the care centre.

39.02 A joint Employer and Union Health and Safety Committee shall be established, with representation from each department of the care centre and at least one (1) of such representatives shall be members of the bargaining unit, fully approved by the Union.

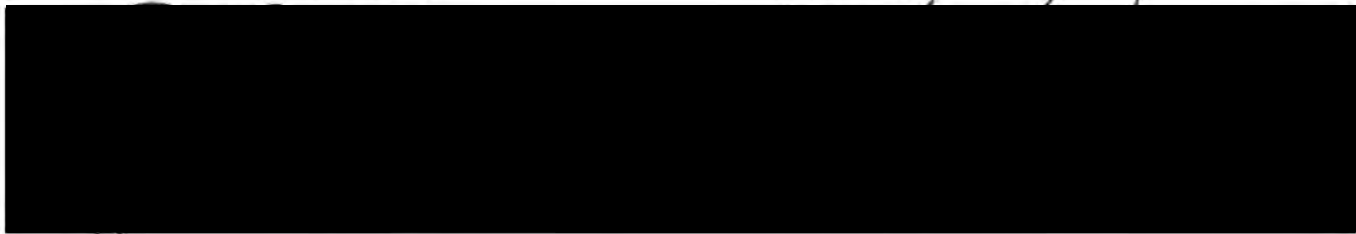
The committee shall identify areas of potential risk, addressing the issue of the health and safety of Employees, recommend means of improving programs, obtain information respecting the identification of hazards and standards affecting the health care industry and make recommendations to the Employer in regards to these matters.

39.03 The committee shall normally meet at least once a month at a mutually acceptable hour and date; however, a special meeting may be requested by any member to deal with any urgent matter. Scheduled time spent in such meetings is to be considered time worked and paid for by the Employer. Minutes shall be kept of all meetings and copies shall be sent to the Employer and the Union. The Chairperson of this committee will be elected by the members of the committee.

39.04 The Union and the Employer agree to encourage their members and Employees to cooperate fully in the observation and participation of all safety rules, practices, standards and all applicable Employer policies.

Signed on behalf of Canadian Union of  
Public Employees Local 8

Signed on behalf of Intercare Corporate  
Group Inc.



June 12/20  
Date

July 14, 2020  
Date

**SCHEDULE A: WAGES**

<b>CLASSIFICATION</b>	<b>CURRENT RATE</b>	<b>APRIL 1, 2019 (0%)</b>	<b>1<sup>ST</sup> PAY PERIOD AFTER DATE OF RATIFICATION (0.5%)</b>
<b>Client Care Specialist</b>			
Starting Rate	18.36	18.36	18.45
After 1950 Hours	18.87	18.87	18.96
After 3900 Hours	19.38	19.38	19.48
After 5850 Hours	19.89	19.89	19.99
After 7800 Hours	20.40	20.40	20.50
Over 5 Years (9,750 hours)	20.91	20.91	21.01

<b>General Support Specialist</b>			
Starting Rate	15.81	15.81	15.89
After 1950 Hours	16.12	16.12	16.20
After 3900 Hours	16.42	16.42	16.50
After 5850 Hours	16.78	16.78	16.86
After 7800 Hours	17.14	17.14	17.23
Over 5 Years (9,750 hours)	17.59	17.59	17.68

<b>Licensed Practical Nurse (LPN)</b>			
Starting Rate	25.50	25.50	25.63
After 2015 Hours	26.52	26.52	26.65
After 4030 Hours	27.54	27.54	27.68
After 6045 Hours	28.56	28.56	28.70
After 8060 Hours	29.58	29.58	29.73
Over 5 Years (10,075 hours)	30.60	30.60	30.75

<b>CLASSIFICATION</b>	<b>CURRENT RATE</b>	<b>APRIL 1, 2019 (0%)</b>	<b>1<sup>ST</sup> PAY PERIOD AFTER DATE OF RATIFICATION (0.5%)</b>
<b>Housekeeping Aide</b>			
Starting Rate	15.81	15.81	15.89
After 1950 Hours	16.12	16.12	16.20
After 3900 Hours	16.42	16.42	16.50
After 5850 Hours	16.78	16.78	16.86
After 7800 Hours	17.14	17.14	17.23
Over 5 Years (9,750 hours)	17.59	17.59	17.68

<b>Activity Aid</b>			
Starting Rate	18.36	18.36	18.45
After 1950 Hours	18.87	18.87	18.96
After 3900 Hours	19.38	19.38	19.48
After 5850 Hours	19.89	19.89	19.99
After 7800 Hours	20.40	20.40	20.50
Over 5 Years (9,750 hours)	20.91	20.91	21.01

<b>Cook</b>			
Starting Rate	20.16	20.16	20.26
After 1950 Hours	21.40	21.40	21.51
After 3900 Hours	21.98	21.98	22.09
After 5850 Hours	22.78	22.78	22.89

1 Year = 1950 Hours of Work  
 LPN's – 2015 Hours of Work