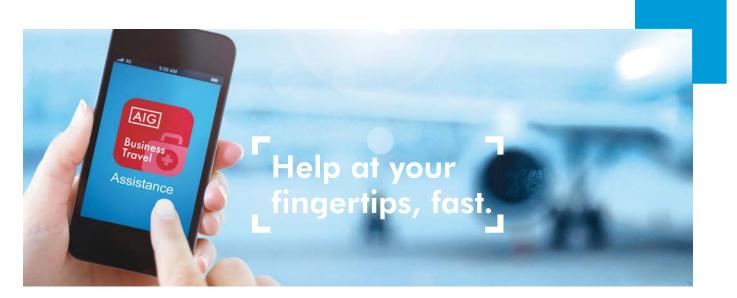
# Lifeline Plus - Group Personal Accident & Travel Insurance





# Access to assistance and advice, from anywhere at any time.

Lifeline Plus is more than an insurance policy; it's a complete support network for travelling employees. In addition to emergency travel, medical and security assistance, it includes a range of web and telephone based services which can be used at any time – not just when making a claim. What's more, we've made a number of improvements that allow you to access these services on mobile devices. If you are insured under your employer's Lifeline Plus policy, you have access to the following resources and services.

### Assistance at your fingertips...

# The AIG Business Travel Assistance App



**Assistance** 

Our new mobile app puts a world of valuable information and assistance in the palm of your hand, 24/7. As an alternative to assistance cards, it features a quick-call Help button that connects you to emergency travel, medical and security assistance.





AIG's mobile assistance website can be used with all smartphones, including BlackBerry.®

# www.mylifeline.co.uk Business travel assistance website

Our assistance website will help you prepare for a trip and support you while travelling. Accessible via a desktop or handheld device, it provides a range of services that will keep you safe and informed while abroad. These include:



#### **Security Awareness Training\***

An award-winning elearning programme delivering travel security and situation awareness training.



#### **Country Reports**

A global database of reports providing guidance about safety, health and travel issues throughout the world.



#### Security Travel Alerts

An email and sms alert service that will keep you ahead of changing situations that could disrupt to your trip.



#### **Global News Watch**

Daily email reports covering political instability, civil unrest, disease outbreaks, crime patterns and terrorism news from around the world.

## To access these services and download the app visit: www.mylifeline.co.uk

You will need your employer's Lifeline Plus policy number.



### Bring on tomorrow

www.aig.co.uk

All the emergency and assistance services described are subject to the policy cover.

<sup>\*</sup> These services are provided by third party companies