

Amateur Photographer/Videographer Policy Summary

This is a summary and does not contain the full terms and conditions of the cover, which can be found in the policy document. It is important that you read the policy document and schedule carefully when you receive them.

Name of the insurer (s)

The Insurer of this policy is Aviva Insurance Ltd Registered in England No. 99122. Registered Office: 8 Surrey Street, Norwich, NR1 3NG

Type of Insurance and cover

This policy provides All Risks Cover which automatically includes Accidental Damage, Loss & Theft Cover for Amateur Photographer(s)/Videographer(s).

Key covers, features and exceptions

This summary provides an overview of the key covers, features and exceptions available within the policy. If you have selected any of these covers they will be itemised in your schedule and full cover details will be set out in your policy document.

Cover features and benefits

<u>Section 1: Material Damage – Underwritten by Aviva Insurance Ltd</u>

- Loss or damage to the following items up to the sum insured chosen
 - Photographic & Video Equipment (including Computer Equipment)
 - New for Old items will be replaced brand new with no deduction for wear and tear
- Deterioration of Film Stock (in cooling cabinets) Up to £2,000
- Unwitting handling of stolen Property
 X Ray Scanning (damage to unprocessed film)
 Up to £500
- Theft from unattended vehicles Up to £5000

NB: Cover restricted to between the hours of 6am & 9pm

Any one transparency or negative - Up to £500

Section 1D: Goods in Transit – Underwritten by Aviva Insurance Ltd

Loss or damage to property to the sums insured as for Section 1A when in transit

Exceptions and limitations

Sections 1A and 1D: Material Damage / Goods in Transit

- ➤ The first £300 of any claim for loss or damage to Laptops
- ➤ The first £300 of any claim involving theft from unattended vehicles
- ➤ The first £150 of any claim for each and every other loss
- Wear and tear
- Mechanical breakdown
- > This policy excludes any cover in respect of property damage caused by an act of terrorism.

For full details of what is not covered please refer to the exclusions Section of the Policy Wording.

Duration of policy

The policy will remain in force for 12 months from the date of commencement, or as otherwise shown in your policy schedule.

Right of cancellation

You have the right to cancel your policy during a period of 14 days after the later of the day of purchase of the contract or the day on which you receive your policy documentation. A full explanation of your cancellation rights can be found in your policy booklet.

How to claim

Any claim or known circumstance likely to give rise to a claim must be reported to the Claims Department at

Towergate Camerasure

Funtley Court

Funtley Hill

Fareham

PO16 7UY

Telephone Number: 0870 4115511 Fax Number: 0870 4115515

Our line operates Monday to Friday 9am to 5pm. Please have your policy number to hand when calling.

Our service to you

We hope that you will be very happy with the service we provide. However, if for any reason you are unhappy with this, we would like to hear from you.

In the first instance, please contact Towergate Camerasure on 0870 4115511 at Funtley Court, Funtley Hill, Fareham, Hampshire PO16 7UY. Full details of the complaints procedure will be set out in your policy document.

We are a member of the Financial Ombudsman Service. If you have complained to us and we have been unable to resolve your complaint, you may then be entitled to refer it to this independent body.

Financial Services Compensation Scheme

We are members of the Financial Services Compensation Scheme (FSCS). If we are unable to meet our obligations you may be entitled to compensation from the scheme, depending on the type of insurance and circumstances of the claim.

Full details are available at www.FSCS.org.uk

Underwritten by: Aviva Insurance Ltd Registered in England No: 99122 Registered Office: 8 Surrey Street, Norwich, NR1 3NG An Aviva Company.

Authorised and regulated by the Financial Services Authority