

Public Sector Practice

Empowering results with insurance and risk solutions for public sector organisations

Today's growing challenges for public sector organisations

Public sector leaders are dedicated to providing high quality services across their areas and estate, whilst striving to create efficiencies and streamlining under severe budgetary and growing political pressures. Traditional risk areas such as public liability, employers' liability, fraud, and rising operational costs are growing in complexity, while emerging risks such as cyber liability, environmental risks, shared service, partnership working, pensions, and staff absence create a greater duty of care and add to the burden and cost of insurance and risk management.

In short, the public sector needs to do more with less, to develop insurance and risk management solutions that address their complex and diverse needs.

A leading advisor to the public sector

Aon is recognised as a leading advisor to the public sector. We are advisor to over 260 public sector bodies, are active participants on a number of frameworks, and have over 40 years of specialist public sector experience.

Our clients include:

- Local authorities, councils and government bodies
- Police, fire and rescue services
- NHS and healthcare organisations
- Housing associations
- Schools, academies, further and higher education institutions

Expertise the public sector can trust

Aon places millions of pounds of insurance annually for public sector organisations; add this to our UK and global market standing and this puts Aon in an influential position with insurance markets.

This can have obvious benefits for our clients not only in attracting interest to their tender exercise but also when negotiating policy cover, renewal premiums and claims settlement.

Our Aon team will spend time within the client's organisation understanding their total cost of risk and assessing the most cost effective option for their insurance programme. Our deep understanding of their risks and risk management practices will enable us to clearly present the organisation's requirements to insurers to achieve the best outcome.

A valued partner

Everything we do at Aon is focused on partnering with clients to offer uncommon insight and solutions to the management of their risks.

Our public sector risk management consultants work with clients to compliment and enhance existing risk management practices to achieve efficiencies in what we know is a challenging time for all public sector organisations.

Aon regularly holds seminars on specialist topics at regional and national public sector events.

Aon are proud to be a Gold Sponsor of ALARM and the single supplier on Lot 3 of the Pro5 and Crown Commercial Service Insurance Services Framework.

The Aon Client Promise

Our Client Promise is a 10-point programme based on a deep understanding of each client's business and risk issues. A consistent methodology for delivery helps to ensure that all clients receive tailored risk advice and brokerage services, regardless of their location, industry or market segment.

Key elements of the Aon Client Promise

- A global, uniform approach
- Full transparency in how we create and deliver solutions to clients
- Customised Client Promise plans based on each client's needs and priorities
- Accountability through the Aon Client Promise Survey and measurable scorecard via Aon Client Promise Review

Insurance and risk solutions

- Insurance broking to meet all insurance requirements
- Construction and owner controlled insurance
- Cover for fine art, museums and galleries
- Sports and leisure
- Environmental risks
- Access to public sector risk management experts

Specialist advice and consultancy

- Crisis management consulting
- Alternative risk financing options
- PFI contracts
- Employee benefits
- Pension fund management
- Aon WorldAware solutions for travel and work abroad
- Actuarial analysis and fund reviews

Evaluation, execution and management

- Benchmarking
- Expert assistance with the OJEU tender process
- Claims advocacy and loss management
- AonLine portal – secure online access to policies and documentation
- RiskConsole – online claims and risk management solutions
- Local seminars and on-site training



Local service, nationwide capability



For more information:

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About Aon

Aon plc (NYSE:AON) is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Our 50,000 colleagues in 120 countries empower results for clients by using proprietary data and analytics to deliver insights that reduce volatility and improve performance.

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