

Travel Smart

An innovative online solution for
business travel accident clients

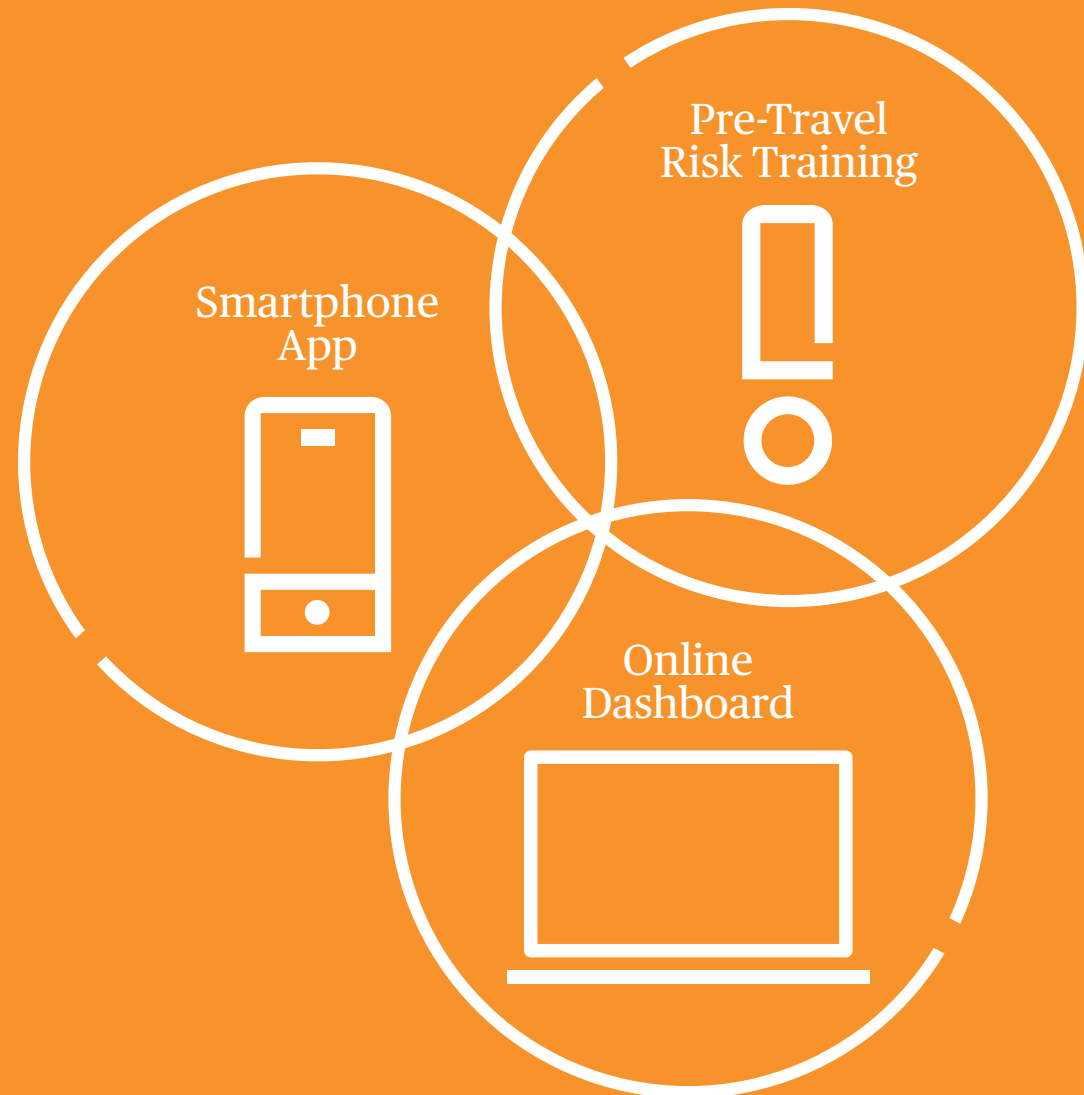
CHUBB®

Accident & Health

Travel Smart has been developed to help employers better fulfil their duty of care obligations

Travel Smart includes three valuable tools:

1. online **pre-travel risk training** and competency testing for travelling employees
2. a handy **smartphone app** for employees giving them easy and direct access to medical and security assistance and other useful information, including live location-based alerts to help them to avoid trouble and stay safe; and
3. an **online dashboard** for risk and HR managers providing them with an instant and complete summary of travelling employees, including their location and whether they are travelling in high risk areas. They can also send email and SMS messages directly to their people.



Pre-travel risk training

The online training programme is designed to help travelling employees prepare for their trip.

Comprising short video modules and tests, it provides a convenient and effective way to ensure they make adequate preparations before their trip and do not take any unnecessary risks while away.

The training covers the following topics:

- preparation and arrival
- travel health risks
- getting around your location
- street crime and robbery
- car-jacking and kidnapping
- terrorism and civil unrest.

Once the modules have been completed employees receive a certificate confirming they have completed the training course.

A record is kept of employees who have completed the course, giving employers the ability to monitor usage and ensure that employees are adequately prepared for their trip.



Smartphone app

The smartphone app provides comprehensive support for travelling employees, including:

- Direct access to Chubb's medical and security assistance partners, providing immediate emergency medical and security assistance.
- Live location-based alerts including infrastructure and transport disruptions, natural disasters, civil and political unrest, terrorist threats and health and disease risks.
- The ability for travellers to receive messages from their employer by email or SMS directly to their smartphone. For example, during a crisis situation where fast and reliable communication is needed, or to inform them of a change in their itinerary.
- Access to country specific advice, including recommended vaccinations, cultural dos and don'ts, language, climate, visa and passport requirements, plugs and adapters required, travel and transportation advice, currency converter, public holidays and festivals.
- A library of medical conditions and medications, providing details of the likely symptoms, recommended medications, possible side-effects and treatment.
- Embassy and consulate contact information and opening hours.
- The ability to change location settings so that users can report their exact location, or just be located at country level, and still receive relevant country based alerts.
- Access to very detailed country specific security information and advice.

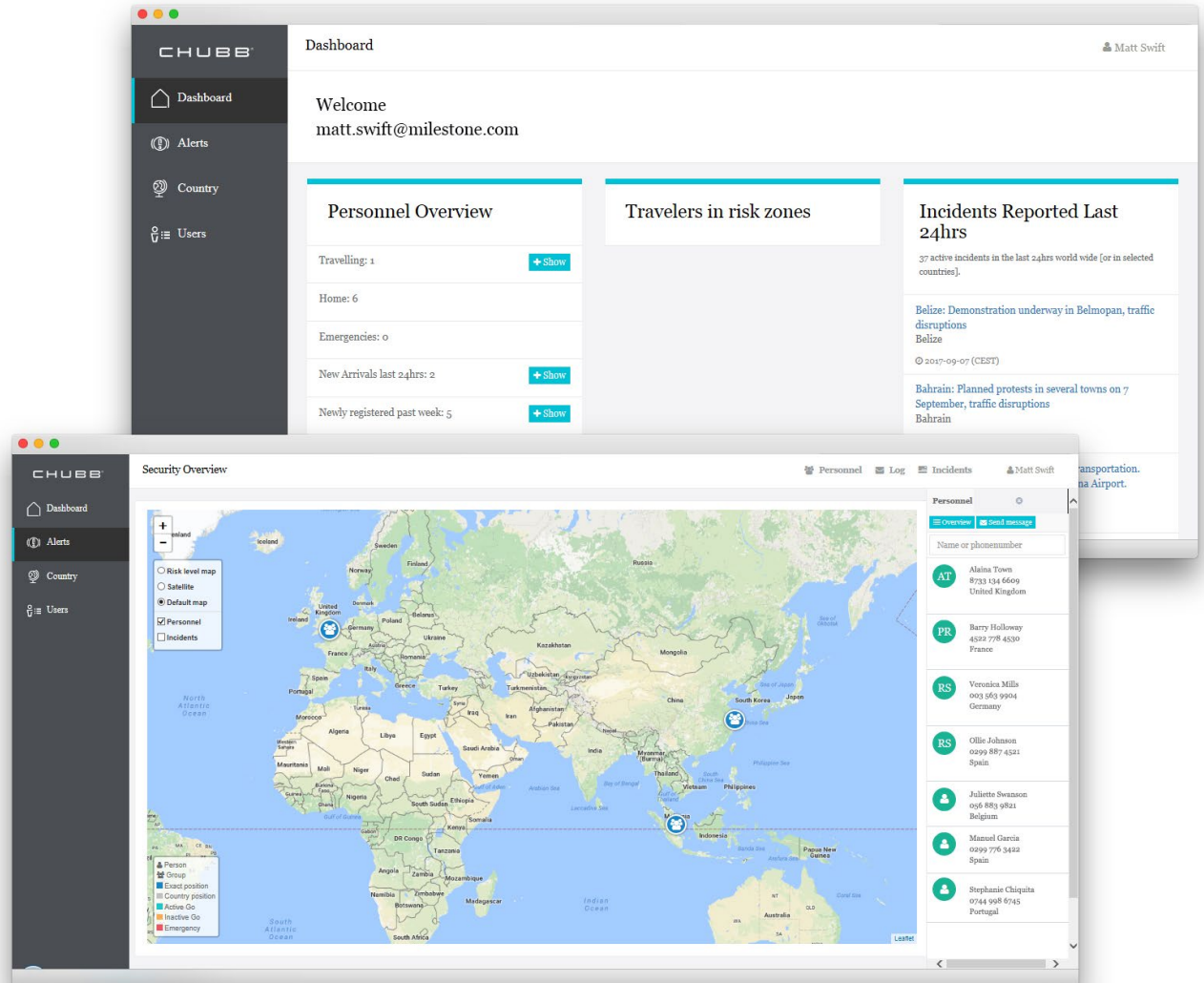


Online dashboard

The dashboard provides risk and HR managers with a powerful overview of their business travellers, including their location and whether they face any immediate risks or danger.

It also enables them to communicate to travelling employees by email or SMS, for example in the event of a crisis where fast and reliable communication is needed, or to inform them of a change of plans or to their itinerary.

SMS messaging employs state of the art re-routing technology to ensure critical messages get to travellers anywhere in the world where they have a 2G phone signal.







Chubb. Insured.SM

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To stay up to date with our Brexit preparations and for more information about what it means for you, refer to our website at chubb.com/brexit