

# ICB Group

**Enforcement Agents & Private Investigators  
Insurance Scheme**





# Professional protection for investigation and collection

Having the right insurance is a fundamental requirement of any business, but for Enforcement Agents and Private Investigators there are inherent risks involved with day to day business that require elements of specialist cover. Therefore, working with an insurance partner who understands your business is critical.

## ICB's Enforcement Agent and Private Investigator Team

Our dedicated team truly understand the complexities of your business and have developed a comprehensive insurance scheme with Aviva which satisfies these particular needs.

You can select the combination and levels of cover to suit you, ensuring full protection at a highly competitive rate.

## Claims Management

Due to the sensitive nature of your business claims can often arise through simple misunderstandings, which can be difficult to substantiate and extremely time consuming for you.

We aim to make the process as pain-free as possible. Once you have assisted us in establishing a clear audit trail we will manage claims through to settlement, saving you time and money.

Supporting the claims process we also offer you regular claims analysis, if required, and can advise on how to avoid repeat claims in the future.



“ With a most competitive enforcement agent product that has met all our insurance needs. I have been most impressed with ICB's prompt and attentive service.

Paul Whyte  
Partner, Whyte & Co.

Goodwillie & Corcoran  
Certificated Bailiffs Civil Enforcement Agents

“ ICB has a dedicated enforcement agents team and we like the fact that our queries are handled quickly & efficiently by either Darren Coldspring or one of his colleagues – we always know that we can speak to Darren or one of his team.

Bernard Chinnery  
Goodwillie & Corcoran



# Enforcement Agents & Private Investigators Insurance Scheme

## Key features of the scheme

- Professional Indemnity including property damage & bodily injury up to £10m
- Property Damage (including Theft)
- Business Interruption
- Money cover
- Employer's Liability
- Public and Products Liability up to £10m including goods in custody or control up to £10,000
- Personal Accident
- Employee Dishonesty
- Terrorism
- Legal expenses cover up to £100,000 Indemnity

## Benefits at a glance

1. Highly competitive premiums.
2. Sector specific cover from a specialist broker.
3. All areas of cover provided under one policy.
4. Flexible cover to suit you.
5. Cover provided by a leading insurer, Aviva.
6. Premium instalments to help you manage cash flow.
7. Personal service from our Enforcement Agents team.
8. All claims handled by our in-house claims team.
9. Regular claim review meetings, if required.
10. Peace of Mind that your business is properly insured.



“ The cover that ICB have arranged for us is very competitively priced and has the added benefit that we only need to have one policy for all our non-motor covers.

Adaine Gardner  
Managing Director, Chandlers Ltd



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