



Prestige Home Insurance

Enhanced cover for higher value homes and luxury lifestyles.

Protection for luxury lifestyles

If you have a high value of home contents and possessions worth more than £100,000 the Islands Insurance Prestige policy is for you.

Designed for people with valuable property, land and possessions, the Buildings and Contents sections of our Prestige policy offers comprehensive cover with a host of benefits as standard, giving you the flexibility and freedom to enjoy life.

A higher level of cover

Contents protects your general contents against loss or damage, worldwide (excluding items kept permanently in holiday homes abroad). This includes laptops and mobile phones (which may also be used for business purposes), fine art, even the statues or patio heaters in your garden and music systems. It also covers your guests' possessions and business equipment at your home.

Tailored made cover from a name you can trust



NFU Mutual

Finding the right level of cover for your home, contents and lifestyle is about more than just ticking boxes on a form. You need to have complete confidence that your insurance provider understands exactly what you need. And you'll want to be sure they have the pedigree, process and people to offer exceptional service – now and for years to come.

A wealth of experience

The policy is underwritten by one of the UK's leading insurance providers, the NFU Mutual who have an impressive track record in looking after people's property. They have been protecting customers' home and possessions for over a century and have over £10 billion of assets under management. Together with local service from Islands Insurance, with offices in Guernsey, Jersey and Alderney, we can offer in-depth local knowledge.

islands
taking care of tomorrow



Personal and local service – means you get what you need



A personal touch

At Islands Insurance we pride ourselves on giving customers the highest quality and most personal service possible. Our customers know they can turn to us for help and advice whenever they need it. In fact, many of them know us by name and often stay with us for years.

First class service

Should the worst happen, our claims handling is fast, fair and efficient.

A company that rewards loyalty

There when you need us

If you find the right insurance provider, you'll probably want to stay with them for a long time. So, it's important for you to feel that we're in it for the long-term too and we're there when you need us most.

Mutual Bonus

NFU Mutual has 'mutual status' which means our business is run in the interests of customers – not shareholders. This is demonstrated in the form of our Mutual Bonus, which is our way rewarding your loyalty to us when you renew your insurance policies. The amount of Mutual Bonus changes each year in line with the performance of the company, and since its launch in 2000, our loyal customers have benefited from substantial reductions in their renewal premiums. In short, our philosophy is 'if we do well, you do well too'.



A superior level of cover



Cover

The Prestige Buildings and Contents have been specially designed for people who have created a special lifestyle for themselves and their families.

The wide range of cover they provide will give you complete peace of mind that the things you value in life are protected. It also means you needn't worry about taking out separate policies when you buy something new such as a work of art or jewellery.

To make life simple, those expensive items of valuables only need to be specified on your policy if they exceed the £10,000 single article limit.

Easy to set up

Islands Insurance can arrange a policy for you over the phone or face-to-face, whichever you prefer. If you wish, we can even come to see you.

Alternatively, if you'd like the peace of mind of having a professional valuation of your house or contents, we can arrange this for you. And if you agree to insure with us for five years, then part of your fees will be rebated, providing that you insure for the amounts recommended by our valuation service.

The right level of protection for your home and contents.

Contents – at a glance

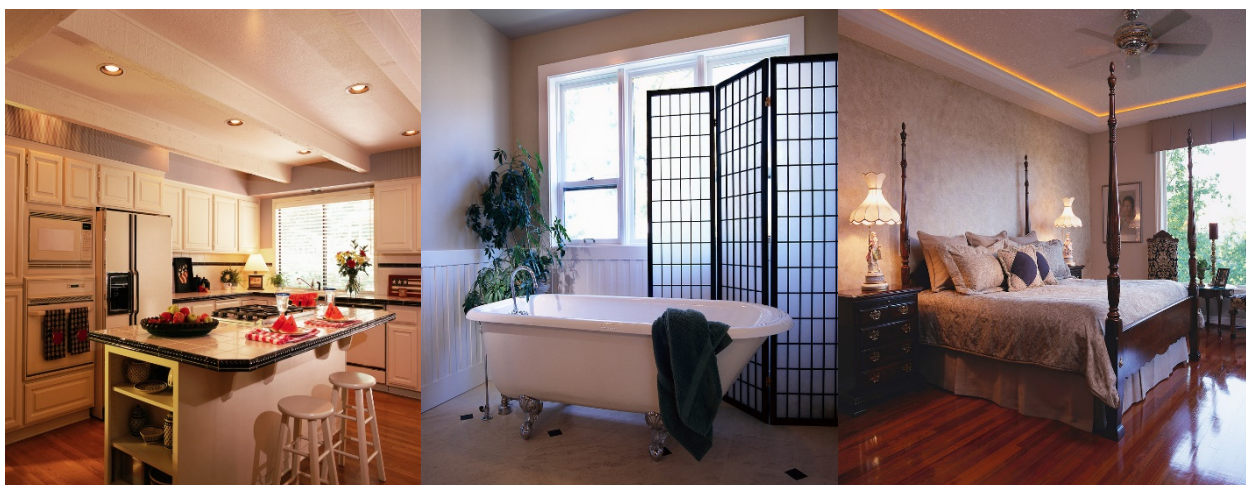
- Cover for any unexpected and unintended loss or damage (subject to a few exclusions)
- Worldwide cover for your contents when temporarily away from the home
- Unspecified valuables cover of up to £10,000 for each item
- Unspecified personal belongings cover of up to £10,000 any one item
- Expensive items of valuables or belongings over £10,000 can be specified
- Business equipment at home, cover up to £15,000
- Garden contents cover of up to £10,000 for furniture, stone ornaments, patio heaters etc.
- Up to £5,000 for damage caused to trees, plants or shrubs – limit £500 per tree
- Cover for money up to £5,000
- Unauthorised use of credit cards up to £25,000
- Loss of metered water and heating oil up to £5,000
- Visitor's effects cover of up to £5,000
- Automatic 20% increase in cover for religious festivals, weddings and birthdays
- Under insurance buffer of 25% in case your possessions are worth more than you thought they were (only applies if you have had a professional valuation in the last 3 years).

Buildings – at a glance

- Cover for any unexpected and unintended loss or damage (subject to a few exclusions)
- Rent and alternative accommodation costs (including pet boarding) for up to 3 years
- Damage to underground services and cover for sewer blockage
- Trace & access – the cost of locating the source of escaping water or oil
- Unlimited cover for replacement locks if your keys are stolen or £2,500 if lost
- Hot tubs and swimming pools included as standard
- Under insurance buffer of 25% in case your possessions are worth more than you thought they were (only applies if you have had a professional valuation in the last 3 years)

Liability – at a glance

- Liability to the Public of up to £5,000,000 (£10,000,000 available for small extra premium)
- Employers Liability for domestic staff, up to £10,000,000



Here is a brief outline of the cover granted and benefits of our Prestige Home Policy.

A specimen policy is available on request.

BUILDINGS

All Risks Cover - insures your home against loss or damage caused by the following perils:

- Any unexpected and unintended loss or damage (subject to a few exclusions).
- The policy also provides the following additional cover: Loss of rent and cost of alternative accommodation, accidental damage to underground services, sewer blockage, trace and access, forced evacuation, removal of nests, removal of dangerous trees, and legal cost for removing squatters.

CONTENTS

All Risks Cover - insures your household goods, personal belongings, valuables and money against loss or damage caused by the following perils:

- Any unexpected and unintended loss or damage (subject to a few exclusions).
- The policy also provides the following additional cover: Deterioration of frozen food, loss of rent and cost of alternative accommodation, sum insured increased for weddings, birthdays or religious festivals, contents in your garden, riding tack, visitor's effects, students belongings whilst away from home, business equipment at home, replacement of locks if your keys are lost or stolen, damage to your garden caused by straying livestock, and loss of metered water / heating oil.
- This section also covers valuables and personal belongings including; articles of gold, silver or other precious metals, precious stones, watches, jewellery and furs, photographic equipment, clothing, sports equipment, pedal cycles, money and credit cards; anywhere in the World (excluding items kept permanently in holiday homes abroad). Items over £10,000 in value need to be specified.

LIABILITY

- Property owners liability to the public up to a limit of £5,000,000 (£5,000,000 in respect of pollution or contamination)
- Third Party Liability up to a limit of £5,000,000. (£10,000,000 available for a small additional premium).
- Liability to domestic employees up to £10,000,000.

POLICY EXCLUSIONS – See policy for full details of all exclusions.

Please note: Certain restrictions in cover apply when your home is left unoccupied for more than 60 consecutive days.

POLICY EXCESSES –

The first £100 of any claim is NOT covered. Higher excesses (£250, £500, or £1,000) are available for a premium discount.

An additional £250 of any claim caused by Escape of Water is NOT covered.

An additional £500 or £1000 (depending on your postcode) of any claim caused by land movement is NOT covered.

GUIDE TO CALCULATING SUMS INSURED

BUILDINGS - The sum insured should be adequate to rebuild your home including any conservatory, domestic greenhouses or other domestic outbuildings, carports, swimming pools, walls, gates, fences, paths, terraces and drives. An allowance for cost of professional fees, debris removal, site clearance and cost of meeting building regulation requirements, needs to be included.

CONTENTS - The sum insured should be adequate to replace as new all your household goods, personal belongings, valuables and money. A deduction for wear and tear will be made in respect of items of clothing and pedal cycles more than 2 years old. Valuables over £10,000 any single item needs to be specified.

IMPORTANT FEATURES OF THE POLICY

- ❖ “NEW FOR OLD” CLAIMS SETTLEMENT & “ALL RISKS” COVER
- ❖ INDEX LINKING FOR PROTECTION AGAINST INFLATION
- ❖ DISCOUNTS GIVEN FOR EXISTING ISLANDS INSURANCE POLICYHOLDERS
- ❖ MATURE POLICYHOLDER PREMIUM REDUCTIONS
- ❖ VOLUNTARY EXCESS DISCOUNTS
- ❖ NO CLAIMS DISCOUNT up to 25% available on this policy.
- ❖ MUTUAL LOYALTY BONUS ON RENEWAL

Please take a few minutes to read this Important Information and the Data Protection Notice below before you complete this application.

Data Protection Notice

Islands Insurance (us) is the data controller and will process personal information in accordance with the relevant Data Protection Law. By submitting personal information about you (and others), you (and they) consent to it being used for the purposes described in **this Data Protection Notice and the Important Information** below. Some or all the personal information you supply to us in connection with your insurance may be passed to other companies, in order to administer the policy for underwriting and claims handling purposes. We may pass your personal information to credit reference agencies for the purpose of arranging payments by instalments, and we may tell them about your payment history with us. Your personal information may be passed to suppliers of goods and services, regulatory or other organisations in order to review our services and we may use it to carry out research. It may be necessary to transfer your information to other companies outside the European Economic Area for any of the above purposes and for system administration. We will take steps to ensure that your privacy rights are protected. You should show this Data Protection Notice and Important Information to anyone whose personal information you have submitted to us. If you would like to know what information we hold about you contact the Compliance Officer at the Islands Insurance office you normally deal with.

Important Information

- 1) It is essential that you disclose accurately all facts which could influence acceptance of this application or the terms to be applied. Under the conditions of your policy you must tell us about any insurance related incidents whether or not they give rise to a claim. If you are in any doubt whether a claim is material you should disclose it. **FAILURE TO DO SO MAY INVALIDATE YOUR POLICY.** You are not required to disclose convictions regarded as spent under the relevant Rehabilitation of Offenders Law.
- 2) In order to detect and prevent fraud we may at any time share information about you with other organisations and public bodies including the Police. We may check and/or file your details with fraud prevention agencies and databases and if you give us false or inaccurate information and we suspect fraud we will record this. We may also search these agencies or databases to; • help make decisions about the provision and administration of insurance and credit and related services by you and members of your household; • trace debtors or beneficiaries, recover debt, prevent fraud and to manage your account and insurance policies; • check your identity to prevent money laundering, unless you provide us with satisfactory proof of identity; • undertake credit searches and additional fraud searches.
- 3) The information you provide in connection with a claim may be passed to other insurers, and their agents, to prevent fraudulent claims via the Claims and Underwriting Exchange Register, operated by Database Services Ltd and/or the Motor Insurance Anti-Fraud and Theft Register run by the Association of British Insurers (ABI). We may search the databases we have described when you apply for insurance, in the event of any incident or claim, or at the time of renewal to validate your claims history or that of any other person or property likely to be involved in the policy or claim. We can supply, on request, further information about the databases we access and supply to.
- 4) You are advised to keep a record of all information supplied to NFU Mutual for the purpose of this insurance. A copy of the completed application/proposal form sent to us will be supplied on request.
- 5) You consent to accept our standard form of policy. A specimen copy of the policy is available on request.
- 6) As parties to this contract both you and us are entitled to agree which law applies to it. Unless we agree to the contrary, and it is stated in an endorsement, the law which will apply will be the law that covers the part of Great Britain you live in.

IMPORTANT NOTICE

Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS Ltd).

The aim is to help us check information provided and also to prevent fraudulent claims.

When your advisor deals with your request for insurance, we may search the Register.

When you tell your adviser about an incident (such as fire, water damage or theft) which may or may not give rise to a claim, we will pass information relating to it to the Register.

You should show this to anyone who has an interest in property insured under this policy. Please contact us if you have any queries.

All questions for the cover required must be answered fully. **Please use BLOCK LETTERS.**

Registered Offices:

The Islands Insurance Brokers Limited,
Lancaster Court, Forest Lane, St. Peter Port, Guernsey. GY1 1WJ
Licensed by the Guernsey Financial Services Commission. Registered Company No: 6841

M J Touzel (Insurance Brokers) Limited T/a Islands Insurance,
Kingsgate House, 55 The Esplanade, St. Helier, Jersey JE1 4HQ
Regulated by the Jersey Financial Services Commission. Registered Company No: 2589

Islands Insurance PROPOSAL FOR PRESTIGE HOME INSURANCE

The following questions are designed to help you provide us with all the information we need to assess your proposal for insurance correctly. Please make it easy for us by answering all the questions as fully and as accurately as possible, writing in **BLOCK CAPITALS** and ticking all the relevant boxes.

If you are in any doubt about whether information is relevant, please disclose it (on a separate sheet if necessary) so that we can make sure we have assessed your proposal accurately.

If you don't tell us something which is relevant, you could find yourself without a valid policy.

A copy of this proposal can be supplied on request.

The law applicable to this contract:

The parties to this contract have the right to choose the law that should apply. NFU Mutual Insurance propose to apply the appropriate Channel Island Law except for those customers who at inception of the contract are domiciled:

i) in Scotland where Scots law will apply or ii) in England where the laws of England will apply.

In the absence of any written agreement to the contrary, the appropriate law as detailed above will apply.

GENERAL INFORMATION

(Please complete this form using **BLOCK capitals**)

PROPOSER 1 Title First Names

Surname Tel:

Occupation – please be specific Date of birth:

PROPOSER 2 Title First Names

Surname Tel:

Occupation – please be specific Date of birth:

Address of property to be insured:

Address for communication (if different):

Post Code:	Post Code:
E-mail:	

Cover required from:

Please complete and continue on to the next page...

BUILDINGS

BUILDINGS

State the full cost of rebuilding your home:

£

The sum insured must represent the full rebuilding cost of your home (including the cost of professional fees and site clearance) and any garages, greenhouses and other outbuildings, swimming pools, tennis hard courts, walls, gates, fences, terraces, drives, footpaths and landlord's fixtures and fittings.

When was the property built?:

Number of bedrooms?:

Please indicate the excess required?

£100

£250

£500

Other £

Name and Address of Mortgage Company or other party that require their interest to be noted on the policy:

CONTENTS

CONTENTS

State the full cost of replacement as new

– Minimum amount £100,000

£

The Contents sum insured must represent the full cost of replacing as new all your contents (household goods, personal belongings, valuables, and money).

Please indicate the excess required?

£100

£250

£500

Valuables are defined as;

articles of gold, silver or other precious metal, watches, jewellery, furs, pictures, works of art, collections of stamps, coins or medals.

a) does the total of such valuables exceed 2/3rd of the Contents sum insured?

Yes No

Please detail below.

b) does any single item of valuables or stamp, coin or medal collection exceed £10,000

Yes No

Please detail below.

c) do you have a safe on the property ?

Yes No

If Yes please provide details of the Make, Model, Serial No. and Cash Limit below

Personal Belongings are defined as;

Any item of clothing or personal effects you would take out of the home.

This Contents section will cover you for any item of Personal Belongings up to a single item limit of £10,000. Items over £10,000 need to be specified.

Specify items of Personal Belongings valued in excess of £10,000

Please attach valuations or receipts for items over £10,000.

1.	£	4.	£
2.	£	5.	£
3.	£	6.	£

(Continue on a separate sheet if you need to)

LIABILITY

Public Liability

Please indicate the limit required?

£5,000,000

£10,000,000

Please complete and continue on to the next page...

PROPERTY DETAILS

- a) Is the property used solely as a home? Yes No
- b) What type of property do you live in?
[] detached house, [] semi-detached house, [] terraced house, [] bungalow, [] flat/apartment.
- c) Who is the property occupied by?
[] You & your family, [] You & your family & paying guests, [] Your tenants,
[] Holiday accommodation, [] No-one at present.
- d) How long is the property normally occupied?
[] Daily absence for work, [] Normally occupied 24 hours a day, [] Holiday use only, [] Left empty.
- e) Is the property of standard construction?
(ie, built of brick or stone and roofed with slates, tiles, asphalt or metal) Yes No
- f) Is the property in a good state of repair and free from damage or defect of any kind? Yes No
- g) Is the home in an area free from flooding? Yes No
- h) Has the property sustained loss or damage by flood, subsidence, heave or landslip? Yes No
- i) Is the property (including any outbuildings) undergoing any alterations? Yes No
- j) **For UK properties only:** Is your home fitted with approved door and window locks? Yes No

If you have answered a shaded box to any of these questions, please give details:

GENERAL QUESTIONS

- Are you the owner or occupier of the property to be insured? Yes No
Please state the length of time in years that you have been resident in the property to be insured? _____ years.
- Have you previously been insured for any of the risks proposed? Yes No
Previous Insurer? _____ Policy Number? _____
- During the last 5 years have you or any resident members of your family suffered any loss or damage or incurred any liability at this or any other address? Yes No
- Have you or members of your family or anyone normally residing with you
- a) ever been declared bankrupt or been the subject of bankruptcy proceedings, court judgements or made arrangements with creditors, or Yes No
- b) ever been convicted of or received a police caution for, or charged with (but not yet tried) for any offence other than driving offences? Yes No
- Have you or any resident member of your family ever been refused insurance, or had insurance cancelled, declared void (as though it never existed) or had renewal declined or any special terms or conditions imposed or been required to take extra security precautions by any insurer? Yes No
- Are you or any resident member of your family currently contemplating any claim or any legal proceedings, or are aware of any circumstances which could give rise to a claim or legal proceedings being pursued by or brought against yourself or any family member? Yes No

If you have answered a shaded box to any of these questions, please give details:

Please complete and continue on to the next page...

DECLARATION

Our Commitment to Mutuality

We are fully committed to the concept of mutuality believing that this is the best way of providing sustainable value for money to our customers.

As a mutual we have no shareholders and do not therefore pay dividends. As a result we have one of the lowest expense ratios in the insurance industry. We are committed to ensuring that the combined benefits of our mutuality and a low expense ratio are passed on to our General Insurance customers via keen prices, wide cover and good service and our Financial Services customers through low charges, quality investment returns and personalised service.

In order that current and future generations of customers continue to enjoy the benefits of mutuality all new policies issued by NFU Mutual contain a windfall assignment clause. Effectively this means that in the unlikely event of demutualisation any windfall payment arising from the policy you are taking out would be paid to NFU Mutual Charitable Trust rather than the policyholder.

In consideration of NFU Mutual accepting my proposal : -

1. I/we undertake and agree with NFU Mutual and the NFU Mutual Charitable Trust ("the Trust") to assign, pay or transfer to the trustees of the Trust all and any rights to which I/we may become entitled at any time by reason or in respect of my/our membership of NFU Mutual by reference to the policy proposed for, on, or in connection with, any transfer of part or all of NFU Mutual's business to any other person, firm or company or any change in the corporate status of NFU Mutual or any distribution out of the funds of NFU Mutual other than
 - a) the declaration of any customary annual, reversionary or terminal bonus attaching to a policy of life, annuity or capital redemption assurance or
 - b) any other benefit which the Board of NFU Mutual determines shall not be subject to my/our agreement to assign, pay or transfer;
2. I/we undertake to execute and deliver any transfer, deed and/or other documents together with any certificates of title or valuable consideration received by me/us as NFU Mutual or the Trust shall require in compliance with my/our undertaking and agreement set out above; and
3. I/we hereby irrevocably severally appoint NFU Mutual and the Trust and any officer of NFU Mutual or the Trust to act as my/our agent to execute on my/our behalf any assignment, transfer form, receipt or other document as may be required in order to effect the above assignment, payment or transfer and I/we hereby authorise and approve each and every act or thing which may be done or effected by NFU Mutual, the Trust or any officer of NFU Mutual or the Trust, as the case may be, in exercise of any of its or his powers and/or authorities given by me/us hereunder.

Declaration

I/We the undersigned, declare that to the best of my/our knowledge and belief all the information given in this proposal and declaration, which I/we have read over and checked, is true and complete. I am/we are willing to accept the terms and conditions of NFU Mutual.

I/We consent to the information on this form and on any claim I/we may make being supplied to IDS Ltd so that it can be made available to other insurers. I/We also agree that, in response to any searches you may make in connection with this application or any claim, IDS Ltd may supply information it has received from other insurers about other claims I/we have made.

Signature of Proposer(s): _____ Date: _____

Islands Insurance *ALDERNEY* *17 Victoria Street, Alderney.*
GUERNSEY *Lancaster Court, Forest Lane, St. Peter Port, Guernsey.*
JERSEY *Kingsgate House, 55 The Esplanade, St. Helier, Jersey.*

How would you like to pay?

Payment Options

- Annual payment by cash or cheque
- Payment by Credit/Debit Card
- Annual payment by Direct Debit
- Monthly payment by Direct Debit (service charge applies)

Payment by cheque can be made by post or at our local office, where cash payments are also accepted. Cheques should be made payable to "Islands Insurance".

Payments by debit/credit card can be made in person at our office, or complete the form below and return by post.

PAYMENT BY DEBIT / VISA / MASTERCARD

Please debit my **DEBIT / VISA / MASTERCARD** card with £ _____

Card Number

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Card Valid From

Card Expiry Date

DEBIT CARD :
Issue Number

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Cardholder's name _____ Date _____

Authorised Signature _____

Address (if different from proposal form)

Direct Debit payments are available – please contact us for a Direct Debit Mandate.

Available for premiums over £200