

# Cyber Risk Services

With your Security and Privacy policy, Zurich provides a complimentary consultation with a Zurich Cyber Risk Specialist. Our knowledgeable staff will consult with you to identify your specific cyber risks and then help plan an effective path to remediation.



Zurich is committed to helping our customers build a culture of awareness around their information security.

In meeting with your information technology or information security staff, as well as the company's executive leadership, our goal is to learn more about your security capabilities, the business environment you are protecting and your cyber resilience. Our team offers insights and recommendations that your information security team can use to help make your company's computing environment and business more secure and resilient against cyberattacks.

Effective and robust cyber security requires an **information security management system (ISMS)** built on three pillars: people, process and technology. Even with the latest technology in place, a company may still be vulnerable if the proper processes and procedures have not been effectively established. Zurich Cyber Risk Specialists can provide services that align with these three pillars and help you develop an effective cybersecurity program.



## People

A sampling of our “people” services includes:

- Board and C-suite education
- User awareness training addressing:
  - Phishing
  - Social engineering
  - Password standards and management
  - Business email compromise
- Security team training
- Hiring practice security guidelines
- Access management
  - Users
  - Vendors
  - Privileged users
  - Remote users

- Policies and procedures
  - Acceptable use
  - Asset management
    - Vulnerability management
    - Patch management
  - Risk assessment
  - Vendor management
  - Incident response
  - Disaster recovery
- Management metrics for cybersecurity

## Technology

Some of our recommendations may involve specialized technology solutions available through established referral arrangements with leading security vendors and consultants. These firms can provide products and services to Zurich customers at a reduced cost.

## Process

We can assist in the development of processes including:

- Cybersecurity strategy
- Capability roadmap

### For more information, contact:

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