



**Arena Security Industry
Public & Products Liability Insurance**
BIA GL G2 Arena Sec 3 – April 2021

Arena Security Industry Public & Products Liability Insurance

BIA GL G2 Arena Sec 3 – April 2021

Important Information

The Important Information detailed in A to E below is for your information only. It does not form part of the insurance contract with you, and does not impose contractual obligations on you, or create contractual rights

ABOUT ARENA

Arena Underwriting Pty Ltd (ABN 26 125 869 481 AFSL 317617) (Arena) Arranges for and on behalf of Berkley Insurance Australia.

Arena acts under a binding authority given to it by the insurer to administer and issue policies, alterations and renewals. In all aspects of this Policy Arena acts as an agent for the insurer and not for you.

If you have any queries in relation to your Policy, you can contact Arena in any of the following ways:

Phone: 02 4952 4477

Postal Address: Suite 7, 34 – 36 Pacific Hwy,
Wyong NSW 2259

Email: info@arenaunderwriting.com.au

ABOUT BERKLEY INSURANCE

Berkley Insurance Australia (ABN 53 126 559 706, AFS 463129) is part of the W.R Berkley Corporation.

Berkley Insurance Australia underwrites this policy and is responsible for decisions on claims approvals and payments.

Phone: 02 9275 8500

Postal Address: Level 7, 321 Kent St, Sydney
NSW 2000

Email: australia@berkleyinaus.com.au

Please read the following information

A. Your Duty of Disclosure

Before you enter into a contract of general insurance with an insurer, you have a duty, under the Insurance Contracts Act 1984 (Cth), to disclose to the insurer every matter that you know, or could reasonably be expected to know, is relevant to the insurer's decision whether to accept the risk of insurance, and if so, on what terms, in accordance with our rights at law, including under the Insurance Contracts Act 1984 (Cth).

You have the same duty to disclose those matters to the insurer before you renew, extend, vary or reinstate a contract of general insurance.

Your duty, however, does not require disclosure of any matter:

- that diminishes the risk to be undertaken by the insurer;
- that is of common knowledge;
- that your insurer knows or, in the course of his business, ought to know;
- as to which compliance with your duty is waived by the insurer.

Non-disclosure

If you fail to comply with your duty of disclosure, the insurer may be entitled to reduce its liability under the contract in respect of a Claim, or may cancel the contract.

If your non-disclosure is fraudulent, the insurer may also have the option of avoiding the contract from its beginning.

B. Subrogation Agreements

Where another person would be liable to compensate you for any loss or damage otherwise covered by the insurance, but you have agreed with that person either before or after the loss or damage occurred that you would not seek to recover any monies from

that person, the Insurer will not cover you under the insurance for such loss or damage.

C. Privacy

Berkley Insurance Australia handles your personal information in a responsible manner and in accordance with the Privacy Act 1988 (Cth).

Consent

By requesting us to provide you with insurance and insurance related services, you consent to the collection, use and disclosure of personal information you have provided to us for the purposes set out in our Privacy Policy.

How we collect your personal information

Generally we collect personal information from you or your agents. Personal information may also be collected by us from our agents and service providers; other insurers and insurance reference bureaus; third parties who may claim under your policies; service providers who assist us in investigating, processing and settling claims; third parties who may be arranging cover for a group that you are part of; statutory, regulatory and law enforcement bodies and from publicly available sources.

Why we collect personal information

The personal information we collect enables us to provide our products and services. This may include processing and settling claims; offering products and services that may be of interest to you and conducting market research for products and services that may be relevant to you.

You can choose not to receive product or service offering from us by calling (02) 92758500 Eastern Standard Time 9am to 5pm Monday to Friday inclusive. For further information, you can access our Privacy Policy at www.berkleyinaus.com.au

Who we disclose your personal information to

Your personal information may be disclosed to other parties with whom we have business arrangements for purposes set out in the paragraph above. These parties may include insurers, intermediaries, reinsurers, related companies, our advisers and parties involved in claims assessment, processing, investigation and settlement. Where required by law, we may also disclose information to government, law enforcement, dispute

resolution and statutory or regulatory bodies.

Personal information about others

Where you provide personal information about others, you represent to us that you have made them aware that you will do so, the types of third parties we may disclose it to together with the purposes we and our third parties use it for, how they can access such information and how complaints can be made. Where you provide sensitive information about others, you represent to us that you have obtained their consent. If you have not, and will not do so, you must tell us before you provide the sensitive information.

Overseas Disclosure

Your personal information may be disclosed to other companies in the Berkley group, reinsurers and service providers that may be located in Australia and overseas. The countries this information may be disclosed may vary from time to time but may include the United States of America and other countries where the Berkley group has a presence.

Any information disclosed may only be used for the purposes detailed above.

Accessing your personal information and dealing with complaints

You may request access to the personal information we hold about you by calling us at any time.

Our Privacy Policy details how you can make a complaint about a breach of the privacy principles as set out in the *Privacy Act 1988 (Cth)* and our complaints process.

Our Privacy Policy is available at www.berkleyinaus.com.au

D. Contact Details

Berkley Insurance Australia Level 7, 321 Kent Street
SYDNEY NSW 2000
Ph: 02 9275 8500
Fax: 02 9261 2773
Email: australia@berkleyinaus.com.au Web site: www.berkleyinaus.com.au

Arena Security Industry Public & Products Liability Insurance

BIA GL G2 Arena Sec 3 – April 2021

Index

1	Public Liability	2
2	Products Liability	5
3	OPTIONAL EXTENSION	6
4	General Policy Extensions	8
5	General Policy Exclusions	9
6	General Policy Conditions	13
7	General Policy Definitions	16

Arena Security Industry

Public & Products Liability Insurance

BIA GL G2 Arena Sec 3 – April 2021

1 Public Liability

1.1 The Cover

Subject to the Terms and Conditions of this policy and the Limit of Indemnity under Section 1 of the Schedule, the Insurer will indemnify the Insured in respect of all sums which they shall become legally liable to pay for Compensation arising from;

- 1.1.1 Personal Injury to any person;
- 1.1.2 Property Damage other than to Property belonging to the Insured

first happening during the Period of Insurance within the Territorial Limits as a result of an Occurrence and in connection with the Business.

1.2 Limit of Indemnity

The liability of the Insurer under this Section for Compensation in respect of any one Occurrence or series of Occurrences arising out of or attributable to any one cause or event shall not exceed the Limit of Indemnity in the Schedule.

EXTENSIONS

These Section Extensions are subject otherwise to the terms (including without limitation the Conditions and the Exclusions) of this Policy:

1.3 Movement of Obstructing Vehicles

Exclusion 1.9 shall not apply to liability caused by or arising from any vehicle (not owned by or hired by or lent to the Insured) being driven by the Insured or by any Employee with the Insured's permission whilst such vehicle is being moved for the purpose of allowing free movement of any vehicles or pedestrians.

PROVIDED THAT:

- 1.3.1 movements are limited to vehicles parked on or obstructing the Insured's premises or any site at which the Insured is working;
- 1.3.2 the vehicle causing obstruction will not be driven by any person unless such person is licensed and competent to drive the vehicle;
- 1.3.3 the vehicle causing obstruction is driven by use of the owner's ignition key;
- 1.3.4 the Insurer shall not provide indemnity against liability;
 - 1.3.4.1 in respect of damage to such vehicle.
 - 1.3.4.2 in respect of which compulsory insurance or security is required under any legislation governing the use of the vehicle.

1.4 Overseas Personal Liability

The Insurer will indemnify:

- 1.4.1 where the Named Insured is a natural person, the Named Insured; or
- 1.4.2 at the request of the Named Insured;
 - 1.4.2.1 any director, officer, partner or Employee of the Named Insured normally resident in Australia.

- 1.4.3 any spouse or child of the persons stated in (a) or (b)(i) above who are normally resident in Australia and accompanying such persons in respect of liability incurred by such persons in a personal capacity in connection with an event occurring in a country outside of the Territorial Limits whilst on a temporary visit to such country in connection with the Business. In addition, the Insurer will indemnify the Named Insured for any liability arising out of any event for which the persons referred to at (b)(i) or (b)(ii) are or would, at the request of the Named Insured, be entitled to be indemnified under this extension.

- iii. the ownership possession or use of animals other than horses or domestic dogs or cats.

EXCLUSIONS

The Insurer shall not provide indemnity against liability:

PROVIDED THAT:

- 1.4.4 any person entitled to indemnity under this Section Extension shall as though they were the Insured be subject to the terms (including without limitation the Conditions and the Exclusions) of this Policy insofar as they can apply;
- 1.4.5 nothing in this Section Extension shall increase the liability of the Insurer to pay any amount exceeding the Limit of Indemnity regardless of the number of persons claiming to be indemnified;
- 1.4.6 the Insurer shall not provide indemnity against;
- 1.4.6.1 any Contractual Liability but only to the extent to which it would not have attached in the absence of such contract or agreement;
- 1.4.6.2 liability for which indemnity is provided by any other insurance;
- 1.4.6.3 liability in respect of Property Damage to property belonging to or in the custody or under the control of any person entitled to indemnity under this Section Extension;
- 1.4.6.4 liability in respect of Personal Injury to any person entitled to indemnity under this section extension;
- 1.4.6.5 liability caused by or arising from:
- i. the ownership or occupation of land or buildings;
 - ii. the carrying on of any business, profession, trade or employment;

- 1.5 in respect of Personal Injury to any Employee or person arising out of and in the course of employment by the Insured, where the Insured is indemnified or would be entitled to be indemnified (either in whole or in part) in accordance with insurance arranged or required to be arranged in respect of any workers' compensation law;
- 1.6 in respect of Personal Injury to any Employee for mental anguish, harassment, libel, slander, defamation, humiliation or discrimination whilst in the Insured's service or while employed by the Insured;
- 1.7 imposed by the provisions of any workers' compensation law or accident compensation legislation or industrial award, agreement or determination;
- 1.8 caused by or arising from the ownership possession maintenance operation or use by or on behalf of the Insured of any:
- 1.8.1 airlines, Aircraft, aerodromes, airports, and/or other aviation risks, spacecraft, launch sites and/or other space risks;
 - 1.8.2 hovercraft or Watercraft other than hand propelled Watercraft or other Watercraft not exceeding 8 metres in length.
- 1.9 caused by or arising from the ownership possession operation or use by or on behalf of the Insured of any Mechanically Propelled Vehicle:
- 1.9.1 for which compulsory insurance or security is required under any legislation governing the use of the vehicle;
 - 1.9.2 where indemnity is provided by any other insurance effected by or on behalf of the Named Insured or the Insured.
 - 1.9.3 Provided that this Exclusion shall not apply to liability caused by or arising from:

- 1.9.4 the use of vehicles whilst being operated as a Tool of Trade at the Insured's premises or on any site at which the Insured is working; the loading or unloading of any vehicle or the bringing to or taking away of a load from any vehicle;
- 1.9.5 Damage to any building, bridge, weighbridge, road or to anything beneath caused by vibration or by the weight of any vehicle or of its load.

- 1.11.2.5 all other property, excluding Cash and Receptacles, up to a limit of \$250,000 in the aggregate in any one Period of Insurance.

1.12 which is indemnifiable under Section 2 of this Policy.

1.10 caused by or arising from any Product supplied after it has ceased to be in the custody or under the control of the Insured or any Employee other than food or drink for consumption on the Insured's premises.

1.11 in respect of Property Damage to property:

- 1.11.1 belonging to the Insured;
- 1.11.2 in the physical or legal care, custody or control of the Insured or any Employee of the Insured, other than;
 - 1.11.2.1 personal effects of any visitor, director, partner or Employee of the Insured; premises (including their fixtures and fittings) leased or rented to the Insured;
 - 1.11.2.2 premises and their contents (excluding Cash and Receptacles) not belonging to, leased or rented to the Insured, at which the Insured is conducting work as part of their usual Business;
 - 1.11.2.3 buildings (including contents therein) which are not owned leased or rented by the Insured but are temporarily occupied by the Insured for the purpose of maintenance alteration extension installation or repair;
 - 1.11.2.4 vehicles and their contents, excluding Cash and Receptacles, in any Car Park owned by the Insured not operated for reward;

2 Products Liability

2.1 The Cover

Subject to the Terms and Conditions of this policy and the Limit of Indemnity under Section 2 in the Schedule, the Insurer will indemnify the Insured in respect of all sums which they will become legally liable to pay for Compensation arising from:

- 2.1.1 Personal Injury to any person;
 - 2.1.2 Property Damage other than to Property belonging to the Insured;
- first happening during the Period of Insurance anywhere within the Territorial Limits as a result of an Occurrence and caused by any Product.

2.2 Limit of Liability

The liability of the Insurer for Compensation under this Section 2 shall not exceed the amount stated as the Limit of Indemnity in the Schedule in any one Period of Insurance

2.3 Exclusions

The Insurer shall not provide indemnity against liability:

- 2.3.1 in respect of damages, costs or expenses arising out of the withdrawal recall inspection repair replacement alteration removal rectification reinstatement or reinstallation of any of the Insured's Products or any refund made in respect of any of the Insured's Products;
- 2.3.2 against liability caused by or arising from any Product which to the knowledge of the Insured is intended for:
 - 2.3.2.1 use in or on any aircraft or aero spatial device; or
 - 2.3.2.2 aviation or aero spatial purposes.
- 2.3.3 caused by or arising from any Product supplied which to the knowledge of the Insured is for use in or supply to the United States of America or Canada and their respective protectorates and territories unless otherwise agreed in writing by the Insurer;

- 2.3.4 property damage to your Products if the damage is attributable to any fault or defect in them or to their harmful nature or unsuitability;

which is indemnifiable under Section 1 of this Policy

3 OPTIONAL EXTENSION

We will provide the following cover, PROVIDED ALWAYS THAT:

- a) the Optional Extension will only apply where it is specifically noted in the Schedule as included; and
- b) the cover provided by this Optional Extension is subject to the Schedule, Insuring Clauses, Claims Conditions, General Conditions, Exclusions, Definitions and Interpretations and any other terms of the policy (unless otherwise expressly stated); and
- c) the inclusion of any Optional Extension will not increase the Indemnity Limit. Where a sub-limit is stated in respect of any Automatic Extension, such sub-limit shall form part of and not be in addition to the Indemnity Limit.

3.1 Cash in Transit

The Insurer will indemnify the Insured for Damage to:

- 3.1.1 Cash; or
- 3.1.2 Receptacles,

while in the care, custody and control of the Insured for the purposes of and only during transit within the Commonwealth of Australia, to or from the Insured's client's premises in accordance with this Policy, PROVIDED ALWAYS THAT:

- 3.1.3 the Insurer will pay the lesser of:
 - 3.1.3.1 the actual Cash value of the securities on the day on which the loss was discovered or the next business day; or
 - 3.1.3.2 the actual Cash value of the securities at the time of loss,

PROVIDED ALWAYS THAT the Insurer will not indemnify the Insured:

- 3.1.4 unless the Insured has one armed person engaged to accompany Cash In Transit where the value of the Cash exceeds \$30,000;
- 3.1.5 unless the Insured has two armed persons engaged to accompany Cash In Transit, where the value of Cash exceeds \$50,000;
- 3.1.6 in respect of Claims arising out of carriage of any Cash with a value in excess of the "Per Claim" Limit of Indemnity stated in the Schedule;

- 3.1.7 for shortages or Damage resulting from clerical errors or errors in receiving paying out Cash;
- 3.1.8 for Damage not discovered within 48 hours of its occurrence;
- 3.1.9 for Damage through collusion, embezzlement or misappropriation by the Insured or any members of the Insured's family.
- 3.1.10 for Damage to Cash in the possession of or carried by professional money carriers, professional carriers or common carriers.
- 3.1.11 where Cash is in transit for more than eight hours from the time of its collection
- 3.1.12 for Damage from an unlocked and/or unattended vehicle; or
- 3.1.13 for Consequential loss of any kind.

The Insured will be liable for the Cash in Transit Excess stated in the Schedule for any Claim made under this Optional Extension.

The Insurer's total aggregate sub-limit of indemnity for all Cash in Transit Claims shall not exceed the amount of the Cash in Transit sub-limit of indemnity specified in the Schedule.

3.2 Errors and Omissions

- 3.2.1 The Insurer agrees to pay to or on behalf of the Insured up to the Errors and Omissions Limit of Indemnity specified in the Schedule, against all sums which the Insured shall become legally liable to pay as Compensation as a result of Claims first made against the Insured and reported to the Insurer during the Period of Insurance arising out of any negligent act, error or omission (which expression shall include any non-deliberate breach of provisions of Competition and Consumer Act 2010 (Cth) or any State or Territory Fair Trading Act) committed or alleged to have been committed by or on behalf of the Insured; and

3.2.2 the Insurer agrees to pay defence costs & expenses (including claims handling expenses) for which indemnity is available under 3.1.1. above provided that the Insurer's liability in any one Period of Insurance shall not exceed in all the Errors & Omissions Limit of Indemnity specified in the Schedule notwithstanding the number of Claims made,

PROVIDED ALWAYS THAT:

3.2.3 the Insured will be liable for the Errors and Omissions Excess stated in the Schedule for any Claim made under this Optional Extension;

3.2.4 the Excess is a costs inclusive excess and will apply to any costs and or expenses incurred with the written consent of the Insurer in the defence, settlement or investigation of any Claim prior to any amount payable by the Insurer and where the Excess is not exhausted by the payment of costs and or expenses then to any amounts, which are the subject of any indemnity payment pursuant to clause 3.1.1;

PROVIDED ALWAYS THAT, the Insurer shall not provide indemnity against liability:

3.2.5 that is already excluded under this Policy.

3.2.6 arising out of acts, errors or omissions which occurred or allegedly occurred prior to the retroactive date specified in the schedule.

3.2.7 arising out of any facts or circumstances which the Insured was aware of prior to the commencement of the Period of Insurance or which a reasonable person in the Insured's position would have considered might give rise to a Claim at any time prior to the inception of this insurance

3.2.8 arising out of or attributable to any failure or omission on the part of the Insured to effect or maintain insurance.

3.2.9 which is insured against in any other section of this Policy.

3.2.10 arising out of any kind of fraud or dishonesty by the Insured or any Employee.

3.2.11 arising out of the repair, reconditioning, replacement, making good or recall of any product or faulty or inadequate workmanship performed by or on behalf of the Insured.

3.2.12 arising from an Occurrence which is inevitable having regard to:

3.2.12.1 the circumstances and nature of work undertaken, or

3.2.12.2 the Insured's Products supplied.

3.2.13 arising from or in connection with advice, design, consultancy, specification, formulae or supervision given or undertaken by the Insured: not in relation to the Insured's Products or Services, or

3.2.13.1 for a fee.

3.2.14 arising out of conspiracy, conversion, deceit, inducement, breach of contract or deliberate falsehood.

3.2.15 arising in North America or in respect of any Claims which would be subject to the jurisdiction of the Courts of North America.

3.2.16 incurred by or caused by a Director or Officer of the Insured whilst acting within the scope of their duties in such capacity.

4 General Policy Extensions

Applicable to the whole Policy except where indicated.

These General Policy Extensions are subject otherwise to the terms (including without limitation the Conditions and the Exclusions) of this Policy.

4.1 Defence Costs and Expenses

in respect of any claim for which indemnity is available under Sections 1 and 2 of this Policy, the Insurer will pay, in addition to such indemnity, all costs and expenses (other than loss of earnings) in respect of investigation, settlement or defence of such claim incurred with the written consent of the Insurer. PROVIDED ALWAYS THAT:

- 4.1.1 the Insurer will not be obligated to pay any such costs and expenses after the Limit of Indemnity has been exhausted by payment of judgements or settlements;
- 4.1.2 in the event of an Occurrence happening in the United States of America, Canada or their respective protectorates and territories for which Compensation is otherwise payable by the Insurer under this policy, the Limit of Indemnity shall apply to such claims inclusive of such Defence Costs and Expenses.

4.2 Costs of Court Attendance

In the event of any of the under-mentioned persons attending court as a witness at the request of the Insurer in connection with a claim in respect of which the Insured is entitled to indemnity under this Policy the Insurer will reimburse the Insured at the following rates per day for each day on which attendance is required:

- 4.2.1 any director or partner of the Insured AUD 650;
- 4.2.2 any Employee AUD 250.

4.3 Indemnity to Other Persons

The Insurer will also indemnify:

- 4.3.1 the legal personal representatives of the Named Insured or any other person entitled to indemnity under this Policy but only in respect of liability incurred by the Named Insured or such other person;
- 4.3.2 any owner of plant hired to the Insured but only to the extent required by the conditions of any written contract or agreement of hire any officer or member of the Insured's catering social sports educational medical dental and welfare organisations and fire security first aid and ambulance services in their respective capacity as such but not any medical or dental practitioner in respect of medical or dental services provided.

PROVIDED ALWAYS THAT:

- 4.3.3 any persons specified above shall as though they were the Insured be subject to the terms (including without limitation the Conditions and the Exclusions) of this Policy insofar as they can apply;
- 4.3.4 nothing in this General Policy Extension shall increase the liability of the Insurer to pay any amount exceeding the Limit of Indemnity of the operative Section(s) regardless of the number of persons claiming to be indemnified.

4.4 Cross Liabilities

If the Named Insured comprises more than one party the Insurer will under Sections 1 and 2 provide indemnity to each such Named Insured in the same manner and to the same extent as if a separate Policy had been issued to each of them.

Provided that nothing in this General Policy Extension shall increase the liability of the Insurer to pay any amount exceeding the Limit of Indemnity of the operative Section(s) regardless of the number of persons claiming to be indemnified.

5 General Policy Exclusions

Applicable to Section 1, 2 and 3 of this policy.

5.1 Radioactive Contamination

The Insurer shall not provide indemnity in respect of any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from:

- 5.1.1 ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;
- 5.1.2 the radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof;
- 5.1.3 exposure to magnetic, electric or electromagnetic fields or radiation.

5.2 War and Terrorism

The Insurer shall not provide indemnity in respect of any liability of whatsoever nature directly or indirectly caused or occasioned by or happening through or in consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not) civil war, rebellion, revolution, insurrection, Act of Terrorism or military or usurped power or confiscation or nationalisation or requisition or destruction of or Property Damage by or under the order of any government or public authority or any action taken in controlling, preventing, suppressing or in any way relating to any of the above.

5.3 Contractual Liability

The Insurer shall not provide indemnity in respect of liability assumed under an agreement unless such liability:

- 5.3.1 would have attached in the absence of such agreement;
- 5.3.2 arises out of a condition or warranty of goods implied or imposed by statute;
- 5.3.3 has been agreed by the Insurer and specifically designated in the Schedule or in any written Endorsement.

5.4 Pollution or Contamination

The Insurer shall not provide indemnity in respect of:

- 5.4.1 liability arising from Pollution or Contamination unless caused by a sudden identifiable unintended and unexpected incident which takes place within the Territorial Limits in its entirety at a specific time and place during the Period of Insurance;
- 5.4.2 the cost of removing nullifying or cleaning up seeping polluting or contaminating substances unless the Pollution or Contamination is caused by a sudden identifiable unintended and unexpected incident which takes place within the Territorial Limits in its entirety at a specific time and place during the Period of Insurance.

5.5 Professional Liability

The Insurer shall not provide indemnity in respect of liability caused by or arising out of the rendering of or failure to render professional advice, design, specification or service for a fee.

5.6 Asbestos

The Insurer shall not provide indemnity in respect of liability directly or indirectly arising out of resulting from in consequence of or in any way involving asbestos or any materials containing asbestos in whatever form or quantity.

5.7 Cyber Liability

The Insurer shall not provide indemnity in respect of liability directly or indirectly arising out of:

- 5.7.1 alteration of, or damage to; or
 - 5.7.2 a reduction in functionality availability or operation of;
- a computer system or programme hardware data information repository microchip integrated circuit or similar device in computer equipment or non-computer equipment as a result of the Insured's "e-activities".

For the purpose of this exclusion, "e-activities" means any use of or Business undertaken by the Insured or by any person, persons, partnership, firm or company acting for or on behalf of the Insured in connection with electronic networks including the internet and private networks intranets extra-nets electronic mail worldwide web and similar medium.

5.8 Fines, Penalties, Punitive and Liquidated Damages

The Insurer shall not provide indemnity in respect of any liability to pay fines, penalties, punitive, liquidated exemplary or aggravated damages or any additional damages resulting from the multiplication of compensatory damages.

5.9 Loss of Use

The Insurer shall not provide indemnity under this policy for any claim in respect of loss of use of tangible property which has not been physically injured or destroyed resulting from:

- 5.9.1 a delay in or lack of performance by or on behalf of the Insured of any contract or agreement; or
- 5.9.2 the failure of the Insured's Products to meet the level of performance, quality, fitness or durability warranted or represented by the Insured.

This General Policy Exclusion 4.9.2 shall not apply to loss of use of other tangible property resulting from the sudden and accidental physical damage to or destruction of Products or work performed by or on behalf of the Insured after such Products or work have been put to their intended use by any entity other than the Insured.

5.10 Rectification of faulty work

The Insurer shall not provide indemnity under this policy for any liability arising from any claim in respect of the rectification of faulty work performed by or on behalf of the Insured.

5.11 Libel, slander or defamatory material

The Insurer shall not provide indemnity under this policy in respect of liability directly or indirectly arising out of the publication or utterance of libel or slander or other defamatory material.

5.12 Other Insurance

The Insurer shall not provide indemnity under this policy in respect of any liability to the extent that indemnity is available to the Insured (or other person entitled to make a claim on the Policy) for such liability under some other contract of insurance PROVIDED THAT:

- 5.12.1 this exclusion shall not operate in respect of a claim by the Named Insured where the Named Insured has entered into the other contract of insurance.

5.13 Airport Security or Crowd Control

The Insurer shall not provide indemnity under this policy for any liability arising out of or caused by or in connection with:

- 5.13.1 airport security; or
- 5.13.2 crowd control at:
 - (a) Open air festivals; or
 - (b) Unlicensed venues and events at warehouses; or
 - (c) rallies, demonstrations, marches or protests

5.14 Pyrotechnics

The Insurer shall not provide indemnity under this policy for any liability arising out of or caused by or in connection with the storage and/or use of any pyrotechnics. However, this exclusion shall not apply to the Insured's vicarious liability arising from an act, error or omission of contracted pyrotechnicians that are appropriately licensed & have provided the Insured with proof of liability insurance.

5.15 Loss of Keys

caused by or arising directly or indirectly out of or in connection with the loss of keys however this exclusion shall not apply provided that:

- 5.15.1 the keys were in your custody; and
- 5.15.2 were lost as a result of your negligence.

The Limit of Liability in respect of coverage provided under subsection 3.11 is \$30,000 for any one occurrence and for all claims during the Period of Insurance in the aggregate inclusive of all costs, expenses and interest as set out in subsection 1.2 of this Policy

5.16 Listed Human Disease Exclusion

We shall not provide indemnity under this Policy in respect of any actual or alleged liability directly or indirectly arising out of, related to, or in connection with a Listed Human Disease or any directly or indirectly related condition or threat or fear thereof (whether actual or perceived).

Listed Human Disease shall mean:

- a) any disease identified or listed at any time as a human disease under the Biosecurity Act 2015 (Cth) or its current equivalent, as amended or replaced from time to time, or
- b) any disease identified or listed in a state of emergency, public health emergency or pandemic declared by any governmental authority or identified by the World Health Organisation or its current equivalent as amended or replaced

regardless of when the disease is so listed or identified.

6 General Policy Conditions

Applicable to the whole Policy unless indicated otherwise.

6.1 Material Change

The Insured shall notify the Insurer of any material change to the Business within 30 days of such change taking place or as soon as reasonably practicable. The Insurer shall reserve the right to amend the terms and Conditions of this policy upon receipt of this information and may also cancel the Policy in certain circumstances.

Where such notice is given and/or where there is any material alteration to the risk, We will be entitled to cancel this policy or amend the terms and conditions of this policy upon receipt of this information in accordance with our rights at law, including under the Insurance Contracts Act 1984 (Cth).

6.2 Premium Adjustment

If the Premium is based on estimates an accurate record containing all particulars relative thereto shall be kept by the Insured. The Insured shall at all times allow the Insurer to inspect such record and shall supply such particulars as the Insurer may require within one month from the expiry of the Period of Insurance and the Premium shall thereupon be adjusted by the Insurer from time to time. At the request of the Insurer the Insured shall supply an auditor's certificate in support of such particulars.

- 6.2.1 The Insured shall at all times allow Us to inspect such record (on reasonable notice to the Insured) and shall supply such particulars as the We may reasonably require within one (1) month from the expiry of the Period of Insurance and the Premium shall thereupon be adjusted by Us from time to time.

If the Insured fails to supply such particulars within the period stated the Insurer shall be entitled to make a reasonable estimate of such particulars and adjust the Premium accordingly.

6.3 Reasonable Care

The Insured shall take all reasonable care:

- 6.3.1 to prevent any event which may give rise to a claim under this Policy;
- 6.3.2 to maintain the premises plant and everything used in the Business in proper repair;
- 6.3.3 in the selection and supervision of Employees;
- 6.3.4 to comply with all statutory and other obligations and regulations imposed by any authority;
- 6.3.5 to make good or remedy any defect or danger which becomes apparent and take such additional precautions as the circumstances may require.

6.4 Claims (Notice in Writing from the Insured)

The Insured or their legal personal representatives shall give notice in writing to the Insurer as soon as possible after any Occurrence or event which may give rise to liability under this Policy with full particulars of such Occurrence or event. Every claim notice letter or writ or process or other document served on the Insured shall be forwarded to the Insurer as soon as reasonably practicable after receipt.

Notice in writing shall also be given immediately to the Insurer by the Insured of any impending prosecution inquest or fatal inquiry in connection with any such event.

If during the Period of Insurance the Insured receives notice of any Claim that may be covered under Optional Extension 2.3 of this Policy the Insured will give notice to the Insurer as soon as practicable. Such notice of any Claim must be provided to the Insurer before the expiry of the Period of Insurance.

Notice of any claim will be provided in writing to:

National Head of Claims
australiacclaims@berkleyinaus.com.au

Berkley Insurance Australia

PO Box Q296
QVB NSW 1230

6.5 Claims (Conduct and Control)

No admission offer promise payment or indemnity shall be made or given by or on behalf of the Insured without the written consent of the Insurer.

The Insurer shall be entitled if it so desires to take over and conduct in the name of the Insured the defence or the settlement of any claim and to prosecute in the name of the Insured for its own benefit any claim for indemnity or damages or otherwise against all other parties or persons. The Insurer shall have full discretion in the conduct of any proceedings and in the settlement of any claim against the Insured and the Insured shall give all such information and assistance as the Insurer may require.

6.6 Claims (Discharge of Liability)

The Insurer may at any time at its sole discretion pay to the Insured the Limit of Indemnity (less any sum or sums already paid in respect or in lieu of Compensation) or any lesser sum for which the claim or claims against the Insured can be settled and upon such payment the Insurer shall not be under any further liability in respect of such claim or claims except for other costs and expenses for which the Insurer may be responsible incurred prior to such payment.

PROVIDED ALWAYS THAT:

In the event of a claim or series of claims resulting in the liability of the Insured to pay a sum in excess of the Limit of Indemnity the Insurer's liability under Sections 1 and 2 for costs and expenses shall not exceed an amount being in the same proportion as the Insurer's payment to the Insured bears to the total payment made by or on behalf of the Insured in settlement of the claim or claims. Any dispute concerning the interpretation of the terms of this Policy shall be resolved in accordance with the law and submit to the jurisdiction of the territory in which this Policy is issued.

6.7 Premium

The Insured must pay to the Insurer, all Premiums due to the Insurer together with all taxes (General Insurance Tax) due on the Premiums.

6.8 Subrogation

In the event of any payment under this Policy, the Insurer shall be subrogated to all the Insured's rights of recourse against any other entity (ies), person or organisation. The Insurer shall be entitled to pursue and enforce such rights in the name of the Insured who shall provide us with all reasonable assistance in order to secure those

rights. The Insured is not to waive or release any right of recourse against any other entity without first obtaining permission in writing from the Insurer.

6.9 Cancellation

This policy may be cancelled at any time at the written request of the Insured in which case the Insurer shall provide a pro rata refund of premium for the unexpired period of insurance provided no claim or incident has been notified in the current period of insurance.

The Insurer may cancel this Policy in accordance with Sections 59 and 60 of the Insurance Contracts Act 1984 (Cth) and as amended, by giving notice by recorded delivery letter to the last known address of the Insured and in such case the Insured shall be entitled to the return of a proportionate part of the Premium in respect of the unexpired Period of Insurance or if the Premium has been based wholly or partly upon estimates the Premium shall be adjusted in accordance with General Policy Condition 2 except that if a claim or incident has been notified in the current Period of Insurance no refund of Premium shall be made.

6.10 Notification of Other Insurances

If at the time of any Personal Injury or Property Damage which is indemnifiable, or but for exclusion 4.12 would be indemnifiable, under this policy there exists any other insurance policy which would provide indemnity to the Insured, then the Insured must provide full details of any such insurance policy to the Insurer when making any claim under this policy.

6.11 Jurisdiction and service

In the event of a dispute arising under or in connection with this policy, We at the request of the Insured will submit to the jurisdiction of competent courts in the Commonwealth of Australia. The dispute shall be determined in accordance with the law and practice of that jurisdiction, as applied in those courts.

6.12 RSA Condition

It is a condition that where alcohol is supplied, served or sold by or on behalf of the Insured that the legally required licenses, training, management, processes and responsible service of alcohol certificates are in place.

7 General Policy Definitions

Applicable to the whole Policy wherever these words appear starting with a capital letter.

7.1 Act of Terrorism

means the actual or threatened:

- 7.1.1 use of force or violence against persons or Property;
- 7.1.2 commission of an act dangerous to human life or Property; or
- 7.1.3 commission of an act that interferes with or disrupts an electronic or communication system undertaken by any person or group whether or not acting on behalf of or in connection with any organisation government power authority or military force when any of the following applies;
- 7.1.4 the reasonably apparent intent or effect is to intimidate or coerce a government or organisation or to disrupt any segment of the economy;
- 7.1.5 the reasonably apparent intent or effect is to cause alarm fright fear of danger or apprehension of public safety in one or more distinct segments of the general public or to intimidate or coerce one or more such segments; or
- 7.1.6 the reasonably apparent intent or effect is to further political ideological religious or cultural objectives or to express support for (or opposition to) a philosophy ideology religion or culture.

7.2 Aircraft

shall mean any vessel, craft or thing made or intended to transport persons or property through the air, atmosphere or space.

7.3 Business

shall mean the Insured's business as described in the Schedule and shall include:

- 7.3.1 the provision and management of catering, social, sports, educational, medical, dental and welfare organisations for the benefit of the Insured's Employees and fire, security, first aid and ambulance services;

- 7.3.2 the ownership, repair, maintenance and decoration of the Insured's premises;
- 7.3.3 private work carried out by any Employee of the Insured (with the consent of the Insured) for any director, partner or senior official of the Insured.

7.4 Cash

means current coins, currency notes, cheques, postal orders, money order, unused postage or revenue stamps, including the value of stamps contained in franking machines, negotiable instruments, credit card sales vouchers, lotter tickets (for their face value only), public transport tickets (excluding airline tickets), phone cards for which the Insured is legally responsible.

7.5 Claim

For the purposes of Optional Extension 2.3 shall mean:

- 7.5.1 any writ, statement of claim, summons, application or other originating legal or arbitral process, cross claim, counterclaim or third or similar party notice issued against or served upon the Insured; or
- 7.5.2 the receipt by the Insured of any written notice of demand for compensation made by a third party against the Insured.

7.6 Compensation

shall mean:

- 7.6.1 all sums which the Insured shall be legally liable to pay as compensation;
- 7.6.2 Claimant's costs and expenses resulting from Occurrences within the Territorial Limits; but not fines or penalties punitive, liquidated, exemplary or aggravated damages or any additional damages resulting from the multiplication of compensatory damages.

7.7 Conditions

shall mean the General Policy Conditions.

7.8 Contractual Liability

shall mean liability which attaches by virtue of a contract or agreement.

7.9 Damage

means any physical destruction of or damage to Cash or Receptacles or any physical loss of Cash or Receptacles.

7.10 Employee

shall mean:

- 7.10.1 any person engaged in the Business under a contract of service or apprenticeship with the Named Insured;
- 7.10.2 any person under a contract of service or apprenticeship with another employer who is hired to or borrowed by the Named Insured;
- 7.10.3 any person engaged by the Named Insured under a work experience government training or similar scheme.

7.11 Endorsement

shall mean any endorsement(s) which might apply to this Policy ("Policy Endorsement") or individual Section ("Section Endorsement").

7.12 Excess

shall mean the total amount shown in the Schedule payable by the Insured or any other person entitled to indemnity. The Excess applies to each Occurrence or Claim as specified in the Schedule and is payable at such time required by the Insurer.

If any payment made by the Insurer shall include the amount for which the Insured or any other person entitled to indemnity is responsible such amount shall be repaid to the Insurer forthwith.

7.13 Exclusions

shall mean the General Policy Exclusions and the Section Exclusions.

7.14 Insured

shall mean:

- 7.14.1 the Named Insured;
- 7.14.2 any partner, officer, director, or Employee of the Named Insured while acting within the scope of their duties for the Named Insured;
- 7.14.3 any Principal of the Named Insured but only in respect of the liability of such principal arising out of the performance by the Named Insured of any contract or agreement for the performance of work or services in connection with the Business.

7.15 Insurer

shall mean Berkley Insurance Company (trading as Berkley Insurance Australia) ABN 53 126 559 706.

7.16 In Transit

means the time the Cash or Receptacles to be loaded at the place of dispatch and continues during the

normal course of transit, until delivered and unloaded at the place of destination.

7.17 Limit of Indemnity

shall mean the sum insured as specified in the Schedule and is the maximum amount payable by the Insurer. The Limit of Indemnity in respect of Occurrences in the United States of America, Canada and their respective protectorates and territories shall be inclusive of Defence Costs, claimant's costs and Expenses and will apply in the aggregate to all claims in any one Period of Insurance.

7.18 Mechanically Propelled Vehicle

shall mean any type of machine on wheels, skis or on self-laid tracks made or intended to be propelled other than by manual or animal power.

7.19 Named Insured

shall mean the person(s) or corporate body(ies) named as such in the Schedule.

7.20 Occurrence

shall mean:

- 7.20.1 an event, including continuous or repeated exposure to substantially the same general conditions, which result in Personal Injury or Property Damage that is neither expected nor intended from the Insured's standpoint;
- 7.20.2 all events of a series consequent on or attributable to one source or original cause are deemed to be one Occurrence.

7.21 Period of Insurance

shall mean the period specified in the Schedule or any Endorsement.

7.22 Personal Injury

shall mean:

- 7.22.1 bodily injury, death illness, disease, or disability;
- 7.22.2 mental injury mental anguish or shock;
- 7.22.3 false arrest, false imprisonment, wrongful detention, malicious prosecution, or humiliation;
- 7.22.4 assault and battery not committed by or at the direction of the Insured, unless committed for the purpose of preventing or eliminating danger to persons or property;
- 7.22.5 racial, religious, sexual or age discrimination not committed by or at the direction of the Insured;
- 7.22.6 loss of consortium resulting from any of the circumstances described in clauses (6.18.1) to (6.18.4) above.

7.23 Policy

shall mean and include:

- 7.23.1 all terms (including without limitation the Cover, Definitions, Extensions, Conditions, Exclusions and Limit of Indemnity) set out in this document;
- 7.23.2 the Schedule;
- 7.23.3 all Endorsements; incorporated in and issued from time to time for incorporation in this document;
- 7.23.4 all of which shall be read together and constitute the contract of insurance.

7.24 Pollution or Contamination

shall mean:

- the discharge dispersal release or escape of smoke vapours soot fumes acids alkalis toxic chemicals liquids or gases waste materials or other irritants contaminants or pollutants into or upon buildings or structures or of water or land or the atmosphere; and
- 7.24.1 all Property Damage or Personal Injury directly or indirectly caused by or arising from such pollution or contamination as described in 1.20.1 above happening outside of the United States of America, Canada and their respective protectorates and territories.

7.25 Premium

shall mean the amount payable by the Insured specified as such in the Schedule or any Endorsement.

7.26 Principal

shall mean any person, employer, firm, company,

ministry or authority for whom the Insured is carrying out a contract or agreement for the performance of work.

7.27 Product

shall mean any product or item (after it has ceased to be in the possession of the Insured) sold supplied erected repaired altered treated installed processed manufactured tested serviced hired out stored transported or delivered by or through the Insured including containers packaging or labelling thereof in the course of the Business in or from the Territorial Limits and also includes:

- 7.27.1 any design, formula or specification of such Product;
- 7.27.2 anything in respect of which the Insured is deemed to be the manufacturer by operation of a law of Australia or its external territories.

7.28 Property Damage

shall mean:

- 7.28.1 physical injury to, destruction of or loss of tangible property including resulting loss of use of that property;
- 7.28.2 loss of use of tangible property that is not physically damaged, lost or destroyed provided that such loss of use is caused by physical damage to or destruction of other tangible property.

7.29 Receptacles

means cash box or other receptacle for the transit of cash, excluding any motor vehicle or trailer.

7.30 Schedule

shall mean the Schedule for the time being in force.

7.31 Section

shall mean each individual section of this Policy.

7.32 Territorial Limits

shall mean anywhere in the World except the United States of America, Canada and their respective protectorates and territories where this insurance will only apply in respect of the Insured's Product exported into such countries as agreed in writing by the Insurer and/or executives normally resident in the Commonwealth of Australia travelling to such countries.

7.33 Tool of Trade

shall mean any Mechanically Propelled Vehicle which has mechanical digging, scraping, drilling equipment or any tool or plant attached but only when it is being used by the Insured on any worksite at which work is performed for or in connection with the Business.

7.34 Watercraft

shall mean any vessel, craft, or thing made or intended to float on or in or travel on or through or under water.

References in this Policy to any statute, statutory provision, directive or other legislation include a reference to that statute statutory provision directive or legislation as amended extended consolidated or replaced from time to time (whether before or after the date of this Policy) and include any order regulation instrument or other subordinate legislation made under the relevant statute statutory provision directive or legislation

Applicable to the whole Policy wherever these words appear starting with a capital letter.