

Cyber Insurance Proposal Form



Important Information



The information you provide in this document and through any other documentation, either directly or through your insurance broker, will be relied upon by us and the Insurers to decide whether or not to accept your insurance as proposed and if so, on what terms.

Every question must be answered fully, truthfully and accurately. If space is insufficient for your answer, please use additional sheets, sign and date each one and attach them to this document.

If you do not understand or if you have any questions regarding any matter in this document please contact us or your insurance Broker before signing the Declaration at the end of this document.

Unless we have confirmed in writing that temporary cover has been arranged, no insurance is in force until the risk proposed has been accepted in writing by us and you have paid or agreed to pay the premium.

Agent of Insurers

360 Financial Lines Pty Ltd (360 Financial Lines) is an authorised representative (AR 1268172) of 360 Underwriting Solutions Pty Ltd (360 Underwriting Solutions) and has developed this Cyber Insurance Policy which is underwritten by certain Underwriters at Lloyd's. 360 Financial Lines acts as an agent for certain Underwriters at Lloyd's and is authorised to arrange, enter into/bind and administer this insurance for them and not as your agent when issuing insurance policies, dealing with or settling any claims.

Claims Made and Notified Policy Cover

The proposed insurance is issued on a 'claims made and notified' basis. This means the policy responds to

- claims first made against you during the policy period and notified to us during that policy period, providing that you were not aware, at any time prior to the policy inception, of circumstances which would have alerted a reasonable person in your position that a claim may be made against you; and
- + 'facts that might give rise to a claim against you' notified to us pursuant to Section 40 (3) of the *Insurance Contracts Act* 1984 (Cth). This Section states, 'where the insured gave notice in writing to the insurer of facts that might give rise to a claim against the insured as soon as was reasonably practicable after the insured became aware of those facts but before the insurance cover provided by the contract expired, the insurer is not relieved of liability under the contract in respect of the claim, when made, by reason only that it was made after the expiration of the period of the insurance cover provided by the contract'.

After expiry of the policy, no new claims can be made on the expired policy even though the act / error / omission giving rise to the claims may have occurred during the policy period.

If during the policy period you become aware of facts or circumstances which a reasonable person in your position would consider may give rise to a claim against you, and you fail to notify to us during the policy period, we may not cover you under a subsequent policy for any claim which arises from these facts or circumstances.

When completing this Proposal Form you are obliged to provide full details of all facts or circumstances of which you are aware and which a reasonable person in your position would consider may give rise to a claim.

It is important that you make proper disclosure (see Duty of Disclosure) so that your cover under any policy issued by us is not compromised.

Duty of Disclosure

Before you enter into this insurance with us, you have a duty of disclosure under the *Insurance Contracts Act 1984 (Cth)*.

This means you have a duty to tell us every matter you know or could reasonably be expected to know that may affect our decision to offer you insurance and on what terms. If you are not sure whether something is relevant, you should inform us anyway.

You have a different duty the first time you enter into a contract of insurance with us to that which applies when you vary, renew, extend or reinstate the contract. This duty of disclosure applies until the contract is entered into (or renewed, varied, extended or reinstated as applicable).

Your Duty of Disclosure when you enter into the contract with us for the first time

If we ask you questions that are relevant to our decision to insure you and on what terms, you must be honest and tell us anything that you know and that a reasonable person in the circumstances would include in answer to the questions. It is important that you understand you are answering our questions in this way for yourself and anyone else that you want to be covered by the contract.

Your Duty of Disclosure when you renew the contract

Where applicable, we will tell you what your renewal duty of disclosure is prior to each renewal.

Your Duty of Disclosure when you vary, extend or reinstate the contract

When you vary, extend or reinstate the contract with us, your duty is to tell us every matter that you know, or could reasonably be expected to know, is relevant to our decision whether to accept the risk of the insurance and, if so, on what terms.



What you do not need to tell us

You do not need to tell us anything that:

- + reduces the risk we insure you for; or
- + is common knowledge; or
- + we know or should know as an insurer; or
- + we have indicated we do not want to know.

If you do not tell us something

If you do not tell us anything you are required to tell us, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both. If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

Privacy

We are committed to protecting your privacy in accordance with the *Privacy Act 1988* (Cth) and the Australian Privacy Principles (APPs).

The information provided in this document and any other documents provided to us will be dealt with in accordance with our Privacy Policy. By executing this document, you consent to the collection, use, storage and disclosure of your personal information in accordance with our Privacy Policy. If you do not provide the personal information requested or consent to its use and disclosure in accordance with our Privacy Policy, your application for insurance may not be accepted, we may not be able to administer our services/products, or you may be in breach of your duty of disclosure.

Our Privacy Policy explains how we collect, use, hold, disclose and handle your personal information including transfer overseas and provision to necessary third parties as well as your rights to access and correct your personal information and make a complaint for any breach of the APPs.

A copy of our Privacy Policy is located on our website at www.360uw.com.au.

Please access and read this policy. If you have any queries about how we handle your personal information or would prefer to have a copy of our Privacy Policy mailed to you, please ask us.

If you wish to access your file, please ask us.



Policy Details

Period of Insurance		From			То						
Prop	ooser										
Add	ress										
Web	osite url										
Bus	iness Description										
ABN	I		Number of E	mployees							
Ann	ual Revenue for the la	st 3 years			This Year		Last Year		2 Years Ago		
ls m	ore than 25% of your	revenue from t	he USA?						Yes		No
For	the purposes of calcul	ating stamp du	ıty payable on	premium, plea	ase provide a	geographical	breakdown of	income			
NSV	V	VIC		QLD		SA		WA			
	%		%		%		%		%		
TAS		NT		ACT		O/S		Total			
	%		%		%		%		%		
	risks										
1.	Do you deploy a busi grade anti-virus appli						siness		Yes		No
2.	You install critical pat					•			Yes		No
3.	Data that is necessar		usiness is bac	ked up by you	(or your Cloud	d Service Pro	vider)				
	at least every 7 days.								Yes		No
4.	This backed up data its integrity is tested a			which is compl	letley separat	e to your netw	ork and		Yes		No
5.	Where applicable you	•	•	ment Card Ind	ustry (PCI) Da	ata Security S	tandards?		Yes		No
6.	Are you aware of any	matter that is	likely to give	rise to any loss	s or claim, or h	nave you suffe	ered any loss,				
	or has any claim beer under our cyber insur					uld seek an in	demnity for		Yes		No
	under our cyber mour	arice policy: 1	i yes, piease į	provide details	•				103		140



	If annual revenue is above \$15,000,000 and under \$30,000,000 please complete the below question:									
	You secure remote access to your applications that are necessary to run your business with a minimum of 2 factor authentication.							Yes	No	
	lf a	nnual reven	ue exceeds \$30,	000,000 р	lease com	plete the	below questions:			
	You have disabled Remote Desktop Protocol on all your network endpoints, including servers, where RDP is not required.							Yes	No	
	9. All personal data is encrypted whilst on, and in transmission from, your network.								Yes	No
	10.	You secure remo	ote access to your netw	vork and perso	onal data with a	a minimum of	f 2 factor authentication.		Yes	No
Lim	it]	Require	đ							
	Plea	ase select Limit of	Liability required							
		100,000	250,000	500,000	1,000	,000	2,000,000			
Opt	ioı	nal Exter	nsions							
	Plea	ase indicate if you	require cover under th	e following ex	tensions of cov	ver .				
	Fun	ds Transfer Fraud		Yes	No					
	Limi	t required		25,000	50,000	100,000	200,000 250,000			
	Tele	phone Hacking		Yes	No					
	Limi	t required		100,000	200,000	250,000				
	 If Funds Transfer Fraud Optional Cover is selected please complete the below question Do you have a written procedure for validating all changes to vendor/client/customer contact details and/or bank account details in writing and then over the telephone with oral confirmation from the relevant employee/partner/director of the Insured or vendor/client/customer before the changes are actioned? 						ions:			
								Yes	No	
	2.	If yes, is that writ	tten procedure always	followed?					Yes	No

Additional Questions Dependent on Occupation

- + For Manufacturing see page 7
- + For Financial Institutions see page 8
- + For Power Generation and Utilities see page 9
- + For T.V., Broadcasting, Publishing, Music, Creative Arts and Advertising see page 10
- + For Education see page 11
- + For Healthcare Centres and Professions see page 12
- + For Technology and Telecommunications see page 13
- + For Wholesaling, Online Retailing, Transport, Logistics, Warehousings see page 14
- + For Legal Professionals see page 15
- + If none apply, jump to declaration

GO TO DECLARATION



Manufacturing

1.	Have you deployed the following security protocols					
	I. II.	Sender Policy Framework (SPF) and o Domain Keys Identified Mail (DKIM) a		evices?	Yes	No
2.		s to either or both SPF and DKIM being sage Authentication, Reporting, and Co			Yes	No
3.	Netv	vork Dependency – after how long will y				
		6 hours 12 hours	24 hours	48 hours		
4.	How	long will it take to fully restore your criti	cal systems?			
		6 hours 12 hours	24 hours	48 hours		
5.	Wha	at are your recovery time objectives for for	ully restoring your critical s	ystems?		
		6 hours 12 hours	24 hours	48 hours		
6.	Do y	ou run your CNC machinery on a Direct	t Numerical Control basis?		Yes	No
If ye	es:					
7.	Plea	se provide details of the logical connect	tions between your manufa	acturing environment and other applications (logistics/stock pu	rchasing etc
8.	Doe	s your manufacturing network run within	n any unsupported operatin			
	a.	If you are operating on unsupported p other platforms (e.g. air-gapped)?		g systems (e.g. Windows XP)?	Yes	No
9.			latforms, are these applica	,	Yes	No
10	Are	any of your servers running manufacturi		tions completely isolated from		
ΙŪ.		any of your servers running manufacturi any of these servers managed by a sup	ing processes internet facir	tions completely isolated from	Yes	No
10.			ing processes internet facir	tions completely isolated from	Yes Yes	No No
11.	Are a.	any of these servers managed by a sup	ing processes internet facir	tions completely isolated from	Yes Yes Yes	No No No
11.	Are a.	any of these servers managed by a sup	ing processes internet facing plier, and taccess to any of these se	tions completely isolated from ng? rvers?	Yes Yes Yes Yes	No No No



Financial Institutions

1.	How many records of Personal data on individuals (PCI, PII, PFI and / or PHI) do you collect, store and process?		
	0-50,000 50,000 - 100,000 100,000 - 250,000 250,000 - 500,000 500,000 - 1,000,000	1,000,	+ 000
2.	Do you have contractual (indemnity) arrangements with any Outsource or Cloud providers (data controller) storing the Personal data you store, collect and process in the event of a breach of privacy legislation by the data controller?	Yes	No
3.	Have you deployed the following security protocols		
	I. Sender Policy Framework (SPF) and orII. Domain Keys Identified Mail (DKIM) across all your devices?	Yes	No
4.	If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol??	Yes	No
5.	Is all Personal data encrypted whilst in transit, backed up and at rest on the network?	Yes	No
6.	Do you comply with the current national and international legislation governing the handling of personal data (e.g. GDPR, APP) applicable to your business?	Yes	No
7.	Is your critical data backed up, stored offline in an environment which is separate to your network and tested at least every 30 days for integrity?	Yes	No
8.	Do you configure your network to provide high availability or failover for your website, critical applications and data you access / rely on to reduce any potential business interruption / downtime?	Yes	No
9.	Have you successfully tested the restoration of (i.e. free from malware and no delay / unexpected downtime) your business critical applications and recovery of key server configurations in the last 12 months?	Yes	No



Power Generation and Utilities

1.	Have you deployed the following security protocols							
	I. Sender Policy Framework (SPF) and orII. Domain Keys Identified Mail (DKIM) across all your IT network devices?	Yes	No					
2.	If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol across all your IT network devices?	Yes	No					
3.	Network Dependency – after how long will your business suffer financial impact by a loss to your network?							
	6 hours 12 hours 24 hours 48 hours							
4.	How long will it take to fully restore your critical systems?							
	6 hours 12 hours 24 hours 48 hours							
5.	What are your recovery time objectives for fully restoring your critical systems?							
	6 hours 12 hours 24 hours 48 hours							
6.	Do you run your CNC machinery on a Direct Numerical Control basis?	Yes	No					
If ye	9S:							
7.	Please provide details of the logical connections between your manufacturing environment and other applications	(logistics/stock p	urchasing etc					
8.	Does your manufacturing network run within any unsupported operating systems (e.g. Windows XP)?	Yes	No					
	 a. If you are operating on unsupported platforms, are these applications completely isolated from other platforms (e.g. air-gapped)? 	Yes	No					
9.	Are any of your servers running manufacturing processes internet facing?	Yes	No					
10.	Are any of these servers managed by a supplier, and	Yes	No					
	a. If yes, does that supplier have a direct access to any of these servers?	Yes	No					
11.	Do you employ application white-listing?	Yes	No					
12.								



T.V., Broadcasting, Publishing, Music, Creative Arts and Advertising

1.	How many records of Personal data on individuals (PCI, PII, PFI and / or PHI) do you collect, store and process?					
	0 - 10,000 10,000 - 25,000 25,000 50,000 - 100,000 100,0	000 - 250,000				
	250,000 - 500,000 500,000 - 1,000,000 1,000,000 +					
2.	Have you deployed the following security protocols					
	I. Sender Policy Framework (SPF) and orII. Domain Keys Identified Mail (DKIM) across all your devices?	Yes	No			
3.	3. If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol?					
4.	Do you have contractual (indemnity) arrangements with any Outsource or Cloud providers (data controller) storing the Personal data you store, collect and process in the event of a breach of privacy legislation by the data controller?	Yes	No			
5.						
6.						
7.	Do you comply with the current national and international legislation governing the handling of Personal data (e.g. GDPR, APP) applicable to your business?	Yes	No			
8.	Do you configure your network to provide high availability or failover for your website, critical applications and data you access / rely on to reduce any potential business interruption / downtime?	Yes	No			



Education

1.	How many records of Personal data on individuals (PCI, PII, PFI and / or PHI) do you collect, store and process?						
	0 - 10,000 10,000 - 25,000 25,000 - 50,000 50,000 - 100,000	0,000 - 250,000					
	250,000 - 500,000 500,000 - 1,000,000 1,000,000 +						
2.	Is there a single policy governing all individual departments to control network and data security run by one department / provider?	Yes	No				
3.	Do you have contractual (indemnity) arrangements with any Outsource or Cloud providers (data controller) storing the Personal data you store, collect and process in the event of a breach of privacy legislation by the data controller?	Yes	No				
4.	Have you deployed the following security protocols						
	I. Sender Policy Framework (SPF) and orII. Domain Keys Identified Mail (DKIM) across all your devices?	Yes	No				
5.	If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol?						
6.	Is all Personal data encrypted whilst in transit, backed up and at rest on your network?						
7.	Is your critical data backed up, stored offline in an environment which is separate to your network and tested at least every 30 days for integrity?	Yes	No				
8.	Do you comply with the current national and international legislation governing the handling of Personal data (e.g. GDPR, APP, HIPAA) applicable to your business?	Yes	No				



Healthcare Centres and Professions

1. How many records of Personal data on individuals (PCI, PII, PFI and / or PHI) do you collect, store and process?				
	0 - 10,000 10,000 - 25,000 25,000 50,000 100,000 100,000 - 250,000			
	250,000 - 500,000 500,000 - 1,000,000 1,000,000 +			
2.	Do you have contractual (indemnity) arrangements with any Outsource or Cloud providers (data controller) storing the Personal data you store, collect and process in the event of a breach of privacy legislation by the data controller?	Nc		
3.	Have you deployed the following security protocols			
	I. Sender Policy Framework (SPF) and or II. Domain Keys Identified Mail (DKIM) across all your devices? Yes	No		
4.	If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol?	No		
5.	Is all Personal Data encrypted whilst in transit, backed up and at rest on your network?			
6.	Is your critical data backed up, stored offline in an environment which is separate to your network and tested at least every 30 days for integrity?	Nc		
7.	Do you comply with the current national and international legislation governing the handling of Personal data (e.g. GDPR, APP, HIPAA) applicable to your business?	No		



Technology and Telecommunications

If annual revenue exceeds \$30,000,000 please complete the below questions: How many records of Personal data on individuals (PCI, PII, PFI and / or PHI) do you collect, store and process? 0 - 10,000 50,000 - 100,000 10,000 - 25,000 25,000 - 50,000 100,000 - 250,000 250,000 - 500,000 500,000 - 1,000,000 1,000,000 + Have you deployed the following security protocols Sender Policy Framework (SPF) and or Domain Keys Identified Mail (DKIM) across all your devices? Yes No If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol? Yes No Yes 4. Is all Personal data encrypted whilst in transit, backed up and at rest on your network? No Is your critical data backed up, stored offline in an environment which is separate to your network and tested at least every 30 days for integrity? Yes No Do you comply with the current national and international legislation governing the handling of Personal data (e.g. GDPR, APP) applicable to your business? Yes No Do you configure your network to provide high availability or failover for your website, critical applications Yes No and data you access / rely on? Yes No Are administrative privileges restricted to specific users on your computer network and only accessed by MFA? Have you successfully tested the restoration of (e.g. free from malware and no delay / unexpected downtime) Yes No your business critical applications and recovery of key server configurations in the last 6 months? 10. Do you have contractual (indemnity) arrangements as an Outsource / Cloud provider / data processor with Yes No your customers for storing their Personal data in the event of a breach of privacy legislation by you? How much is the value range of the indemnity offered per client? How many clients have an indemnity been issued to?

What is the average indemnity issued to a client?



Wholesaling, Online Retailing, Transport, Logistics, Warehousing

1.	What percentage of your revenue is delivered from online sales?							
2.	Do you have a business continuity plan that has a cyber-attack response procedure?	Yes	No					
3.	Do you test this business continuity plan annually?	Yes	No					
4.	Have you successfully tested the restoration of (e.g. free from malware and no delay / unexpect your business critical applications and recovery of key server configurations in the last 12 month	•	No					
5.	Network Dependency – after how long will your business suffer financial impact by a loss to you	ır network?						
	6 hours 12 hours 24 hours 48 hours							
6.	How long will it take to fully restore your critical systems?							
	6 hours 12 hours 24 hours 48 hours							
7.	What are your recovery time objectives for fully restoring your critical systems?							
	6 hours 12 hours 24 hours 48 hours							
8.	Do you (or your cloud service provider) configure your network to provide high availability or fail website and other critical applications?	over for your Yes	No					
9.	Do you back up data that is necessary to run your business at least every 5 days?	Yes	No					
10.	0. Have you deployed the following security protocols							
	I. Sender Policy Framework (SPF) and orII. Domain Keys Identified Mail (DKIM) across all your devices?	Yes	No					
11.	If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-bas Authentication, Reporting, and Conformance (DMARC) protocol?	eed Message	No					



Legal Professionals

1.	How many records of Personal data on individuals (PCI, PII, PFI and / or PHI) do you collect, store and process?							
	0 - 10,000 10,000 - 25,000 25,000 50,000 - 100,000	100,000 - 250,000						
	250,000 - 500,000 500,000 - 1,000,000 1,000,000 +							
2.	Do you have contractual (indemnity) arrangements with any Outsource or Cloud providers (data controller) storing the Personal data you store, collect and process in the event of a breach of privacy legislation by the data controller?	Yes	No					
3.	Have you deployed the following security protocols							
	I. Sender Policy Framework (SPF) and orII. Domain Keys Identified Mail (DKIM) across all your devices?	Yes	No					
4.	If yes to either or both SPF and DKIM being deployed, have you also deployed the Domain-based Message Authentication, Reporting, and Conformance (DMARC) protocol?	Yes	No					
5.	Is your critical data backed up, stored offline in an environment which is separate to your network and tested at least every 30 days for integrity?	Yes	No					
6.	Is all Personal data encrypted whilst in transit, backed up and at rest on your network?	Yes	No					
7.	Do you comply with the current national and international legislation governing the handling of Personal data (e.g. GDPR_APP_HIPAA) applicable to your business?	Yes	No					



Declaration

I/we declare that to the best of my/our knowledge and belief the answers given on this Proposal whether by me/us or on my/our behalf are complete and true and that we have not withheld any material information.

I/we authorise 360 Financial Lines and the Insurer(s) it acts as agent for to give to or obtain from other insurers or insurance reference bureaus or credit reporting agencies, any information about this insurance or any other insurance of mine including this completed Proposal and my insurance claims history and my credit history.

Signature		
Position		
Print Name		
Date		





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