

360 Civil Contractors Insurance Product Disclosure Statement and Policy Wording

Date of preparation: 22 September 2023

Effective date: 1 December 2023

360PECCPDSV323



360 Plant and Equipment Pty Ltd **ABN** 85 087 238 837 AR 424918 is a corporate
authorised representative of SURA Pty Ltd **ABN** 36 115 672 350 **AFSL** 294313
Level 14 / 141 Walker Street North Sydney NSW 2060
PO Box 1813 North Sydney NSW 2059 T: 02 9930 9500

Contents



Plant & Equipment

Important Information

Introduction

Part One Product Disclosure Statement

About 360 Plant and Equipment

About the Insurer

Benefits and Features

Scope of Cover

Section One: Material Damage

Section Two: Registered Insured Item Liability
(Including CTP Gap Cover)

Section Three: Broadform Liability

Additional Benefits

Optional Extensions

How Much We Insure You For

The Policy does not Cover Certain Things

Assumed Liability and Waived Rights

Conditions

Cooling Off Period

The Cost of the Insurance Policy

Paying Your Premium

Excesses

Complaints

Duty of Disclosure

General Insurance Code of Practice

Financial Claims Scheme

GST Notice

Sums Insured

Claim settlements – Where We agree to pay

Acquisition of goods, services or repairs

Payment as compensation

Disclosure – Input tax credit entitlement

Our Agreement

Updating This PDS

Part Two

Insurance Terms and Conditions

Conditions Applicable to All Sections

All Persons or Companies Bound by the Policy and

Its Provisions

Cancelling the Policy

Changing Your Policy

Changes to Information Previously Advised

Excess

Governing Law

Inspection

Minimisation of Loss

Authorisation

Notices

Other Insurances Covering the Same Claim

Other Interests

2	Premium Adjustment	10
2	Reinstatement of Sum Insured (Section One)	10
2	Subrogation	10

3	Definitions Applicable to All Sections	11
---	---	-----------

	Exclusions Applicable to All Sections	14
--	--	-----------

	Section One Material Damage	15
--	--	-----------

	Definitions Applicable to Section One	15
	What You are Covered for Under Section One	15
	Scope of Cover	15
	Basis of Settlement	15
	Section One – Additional Benefits	16
	Exclusions Applicable to Section One	20
	Section One – Optional Extensions	21

	Section Two – Registered Insured Item Liability (Including Compulsory Third Party Gap Cover)	23
--	---	-----------

	Definitions Applicable to Section Two	23
	What You are Covered for Under Section Two	24
	Scope of Cover	24
	Maximum Amount Payable Under Section Two	24
	Defence Costs	24
	Section Two – Additional Benefits	24
	Exclusions Applicable to Section Two	25
	Section Two – Optional Extensions	26

	Section Three Broadform Liability	27
--	--	-----------

	Definitions Applicable to Section Three	27
	What You are Covered for Under Section Three	28
	Scope of Cover	28
	Maximum Amount Payable Under Section Three	28
	Defence Costs	28
	Section Three – Additional Benefits	29
	Exclusions Applicable To Section Three	29
	Section Three – Optional Extensions	32

	Claims Conditions and Repairs Procedures – All Sections	33
--	--	-----------

	What You Must Do	33
	Claims and Repair Procedures	33
	Claims Conditions	33
	What You Must not do	33
	What We do	33
	What can Affect a Claim?	34

	Privacy Statement	35
--	--------------------------	-----------

	360 Privacy Statement	35
	Allianz Privacy Statement	36

Important Information



Introduction

This booklet contains information about the 360 Plant and Equipment Civil Contractors Insurance Policy. It is in two parts:

- + Product Disclosure Statement for this insurance product;
- + The Insurance Terms and Conditions.

Any word or expression to which a specific meaning (definition) has been given in any part of the Policy shall bear that specific meaning wherever it starts with a capital letter in this document. Please see the Definitions Applicable to All Sections starting at page 11, and specific definitions set out in each Section of the Insurance Terms and Conditions.

Please note that You and Your refers to each person and/or company named as an Insured, and also certain subsidiary companies and other organisations as described in the definition of You/Your on pages 12 to 13.

Part One of this booklet the Product Disclosure Statement (PDS), is designed to assist You to understand the cover offered by this insurance product and make informed choices about Your insurance needs. It sets out the principal features and benefits and risks associated with this insurance product. It is up to You to choose the cover You need. We and Our representatives do not advise You on whether the Policy is specifically appropriate for Your objectives, financial situation or needs, You should carefully read this document before deciding.

Part Two, the Insurance Terms and Conditions, sets out all the terms, conditions and exclusions of this insurance product.

If We accept Your application for the insurance, You should read this document carefully, together with the Policy Schedule and any applicable Endorsements, to ensure that You understand the extent of cover provided and ensure that it meets Your requirements. Together these documents form your Policy.

If You require further information about this product, please contact Your broker.

Part One Product Disclosure Statement



The Policy provides a number of covers which may or may not be provided to You as a retail client under the Corporations Act 2001 (Cth) depending on Your circumstances. Only the parts of the Policy document relevant to cover provided to You as a retail client and any other documents which We tell You before You enter into the Policy or where required or permitted by law are included, make up the PDS for the purpose of the Act.

About 360 Plant and Equipment

360 Plant and Equipment Pty Ltd, **ABN 85 087 238 837 AR 424918** is a corporate authorised representative of SURA Pty Ltd **ABN 36 115 672 350 AFSL 294313**. In issuing the Policy 360 Plant and Equipment Pty Ltd (360 Plant and Equipment) act under an authority given by the Insurers. This means that when issuing the Policy 360 Plant and Equipment will be acting as agents for the Insurers, not for You.

360 Plant and Equipment's contact details are:

Level 14, 141 Walker Street
North Sydney NSW 2060
PO Box 1813
North Sydney 2059
Telephone: (02) 9930 9560

About the Insurer

This insurance is underwritten by Allianz Australia Insurance Limited **ABN 15 000 122 850 (Allianz) AFSL 234 708**, an authorised Australian Insurer, regulated by the Australian Prudential Regulation Authority (APRA).

Allianz is one of Australia's largest general insurers. We utilise years of local expertise, combined with global experience to offer a wide range of products and services to Our customers. As a member of the worldwide Allianz Group, We are committed to continuous improvement of Our products and services and strive to achieve this through knowledge transfer within the Group, dedicated technical research units, sharing globally new product developments and a wide range of risk management services.

You should contact 360 Plant and Equipment in the first instance in relation to this insurance.

Allianz's contact details are:

Allianz Australia Insurance Limited
10 Carrington Street,
Sydney NSW 2000

Benefits and Features

Scope of Cover

Three different Sections of cover are available under the Policy.

Only those Sections that We have agreed to include in Your insurance with Us will be operative. These will be identified in the Policy Schedule as "Insured". The inoperative Sections will be shown in the Policy Schedule as "Not Insured".

Not everything is covered by the Policy. The following is a limited summary only and as such does not form part of the terms of Your insurance. All cover is subject to the applicable Sum Insured, Limit any One Loss, Limit of Liability or sub-limit and terms, conditions, exclusions and limitations that are not listed in the summary.

Section One: Material Damage

Section One provides cover for plant or machinery identified as Insured Items in the Policy Schedule if they suffer accidental, sudden and unforeseen physical loss, theft, destruction or damage during the Policy Period anywhere in the Territorial Limit.

Section One provides cover for Insured Damage caused by Flood, unless We tell You otherwise in writing.

Section Two: Registered Insured Item Liability (Including CTP Gap Cover)

Section Two provides cover against Your legal liability to third parties in respect of Personal Injury or Property Damage first occurring during the Policy Period caused by an Occurrence in the Territorial Limit from Your using, operating or towing a Registered Insured Item primarily as a Motor Vehicle. A Registered Insured Item is any plant or equipment (and associated Attachments) that is registered for public road use and is shown in the Insured Items Schedule of the Policy Schedule.

This Section does not cover liability for Personal Injury which is insured under any compulsory statutory insurance or scheme or accident compensation insurance or scheme, or would have been so insured but for the failure to:

- + insure or register the Motor Vehicle;
- + lodge a claim; or
- + comply with any term or condition,

under any such scheme.

Section Three: Broadform Liability

Section Three provides cover for Your legal liability to third parties in respect of Personal Injury or Property Damage first occurring during the Policy Period and caused by an Occurrence in the Territorial Limit in connection with Your Business.

Additional Benefits

Each Section that is operative includes Additional Benefits.

These Additional Benefits usually have a lower Sum Insured for Section One or Limit of Liability for Sections Two and Three or sub-limit which may apply. As these are included automatically when a cover Section is operative, they are not shown in the Policy Schedule.

Please see:

- + pages 16 to 19 for the Additional Benefits for Section One;
- + page 24 for the Additional Benefits for Section Two; and
- + page 29 for the Additional Benefits for Section Three.

Optional Extensions

Each Section has Optional Extensions which You can apply for (additional premium may apply). If We accept Your application and agree to provide an Optional Extension it will be shown as "Covered" in the Policy Schedule.

Please see:

- + pages 21 to 22 for the Optional Extensions for Section One;
- + page 26 for the Optional Extensions for Section Two; and
- + page 32 for the Optional Extensions for Section Three.

How Much We Insure You For

Section One: A Sum Insured or Market Value will be shown in the Policy Schedule for each Insured Item. A different Sum Insured or sub-limit may apply under an Additional Benefit, Optional Extension or Endorsement.

The amount We pay will be limited by the applicable Sum Insured or Market Value or other sub-limit and will be calculated according to the Basis of Settlement and other terms in Section One.

Section Two: The maximum amount We will pay under Section Two in respect of all claims arising out of any one Occurrence will be the Limit of Liability specified for this Section in the Policy Schedule or any other sub-limit specified or Limit of Liability applicable under an Additional Benefit, Optional Extension or Endorsement.

Section Three: The maximum amount We will pay under Section Three:

- + in respect of all claims arising out of any one Occurrence; or
- + in respect of all claims arising out of any one or more Occurrences in respect of Products Liability;
- + during the Policy Period will be the applicable Limit of Liability specified for this Section in the Policy Schedule.

The Policy does not Cover Certain Things

There are certain restrictions or exclusions that limit the cover provided.

Please see:

- + page 14 for the Exclusions applicable to all Sections;
- + pages 20 to 21 for the Exclusions applicable to Section One;
- + pages 25 to 26 for the Exclusions applicable to Section Two; and
- + pages 29 to 32 for the Exclusions applicable to Section Three.

Assumed Liability and Waived Rights

If You have entered into an agreement with another party:

- + where You are assuming a greater liability than would apply had You not entered into that agreement; or
- + which prevents You from taking a recovery action for indemnity or contribution from that party,

it may adversely affect Your rights to cover under the Policy.

Conditions

The Policy details certain conditions that You must comply. If You do not comply with these conditions, We may be entitled to refuse or reduce Our liability under the Policy in respect of a claim and/or cancel the Policy, to the extent We are prejudiced by Your non-compliance and where permitted by law. These conditions are found on pages 9 to 11 of the Policy wording.

Cooling Off Period

A 21 day cooling off period applies to this insurance. So, if you decide you don't want this policy, you can cancel it up to 21 days from:

- + the date we issue a new policy to you; or
- + the start date of a renewed policy.

We'll refund your premium in full, as long as you:

- + haven't made a claim; or
- + don't need to make a claim.

We may deduct government taxes or duties from your refund.

The Cost of the Insurance Policy

The premium payable by the Insured for the insurance under the Policy will be provided to the Insured before they agree to enter into a Policy with Us and will also be shown on the Policy Schedule.

The key factors that may influence the premium calculation are reflected in the questions asked, and the information provided by the Insured at the time of their enquiry or application for the insurance.

These include factors such as:

- + the Sections of cover You select and any Optional Extensions requested;
- + the type, Sum Insured or Market Value of each Insured Item;
- + the age and driving experience of Your Operators;
- + where and how each Insured Item is used;
- + the type of loss covered;
- + the place where Your Insured Item is stored when not in use; and
- + Your previous insurance and claims history.

Premiums are subject to Commonwealth and state taxes and/or charges. These can include the Goods and Services Tax, emergency service levies and stamp duty. The amount of these taxes and/or charges will be shown on Your Policy Schedule.

The premium for some Sections or Optional Extensions of the Policy are adjustable. The Insured will be required to pay deposit premiums based on estimated values provided at the commencement of the Policy. At the end of the Policy Period the Insured will be required to complete a declaration of the final actual values to enable Us to adjust the final premiums to apply. The difference must be paid by the Insured or will be refunded by Us.

Paying Your Premium

The Insured must pay the premium by the due date. If We do not receive the premium by this date or Your payment is dishonoured, we may cancel the Policy in accordance with the "Cancelling The Policy" section.

Excesses

If You make a claim under the Policy, You may be required to pay one or more Excesses. The descriptions of these Excesses and the circumstances in which they are applied are shown in the Insurance Terms and Conditions under "Conditions Applicable to All Sections" on pages 8-10, in the cover Section and in Your Policy Schedule.

The amount of all Excesses applicable to the Policy will be provided to the Insured before they agree to enter into a Policy with Us.

Complaints

If You are dissatisfied with our service in any way, please contact us and We will attempt to resolve the matter in accordance with our internal dispute resolution procedures. We will keep you informed about the progress of your complaint at least every 10 business days, unless it is resolved earlier or you agree to a different time frame.

We aim to provide you with an outcome within 30 calendar days however if you are not satisfied with our decision or a decision is not reached within 30 calendar days, you can refer your complaint to AFCA subject to its terms of reference. AFCA provides a free and independent dispute resolution service for consumers who have general insurance disputes falling within its terms.

AFCA's contact details are:

Australian Financial Complaints Authority

Online: www.afca.org.au

Telephone: 1800 931 678

Email: info@afca.org.au

Mail: GPO Box 3 Melbourne VIC 3001

For more information on how we handle complaints you can request a copy of our procedures, using our contact details on the back cover.

Duty of Disclosure

Before the Insured enters into an insurance contract, they have a duty to tell Us of anything that they know, or could reasonably be expected to know, may affect Our decision to insure You and on what terms. The Insured has this duty until We agree to insure You.

The Insured has the same duty before they renew, extend, vary, or reinstate an insurance contract.

The Insured does not need to tell Us anything that:

- + reduces the risk We insure You for;
- + is of common knowledge;
- + We know or should know as an insurer; or
- + We waive the Insured's duty to tell Us about.

If the Insured does not tell Us something

If the Insured does not tell Us anything they are required to, We may cancel the contract or refuse or reduce the amount We will pay You if You make a claim, or both.

If their failure to tell Us is fraudulent, We may refuse to pay a claim and treat the contract as if it never existed.

General Insurance Code of Practice

The General Insurance Code of Practice was developed by the Insurance Council of Australia to further raise standards of practice and service across the insurance industry.

The Code Governance Committee (CGC) is an independent body that monitors and enforces insurers' compliance with the Code.

You can obtain more information on the General Insurance Code of Practice and how it assists You by contacting Us. Contact details are provided on the back cover of this PDS.

For further information on the Code, please visit <https://insurancecouncil.com.au/cop/>

Financial Claims Scheme

In the unlikely event Allianz Australia Insurance Limited were to become insolvent and could not meet its obligations under the Policy, a person entitled to claim may be entitled to payment under the Financial Claims Scheme. Access to the Scheme is subjected to eligibility criteria. More information can be obtained from <http://www.fcs.gov.au>

GST Notice

The Policy has a GST provision in relation to Premium and Our payment to You for claims. It may have an impact on how You determine the amount of insurance You need. Please read carefully. Seek professional advice if You have any queries about GST and Your insurance.

Sums Insured

All monetary limits in the Policy may be adjusted for GST in some circumstances (see below).

Claim Settlements – Where We agree to pay

When We calculate the amount We will pay You, We will have regard to the items below:

Acquisition of Goods, Services or Repairs

Where You are liable to pay an amount for GST in respect of an acquisition relevant to Your claim (such as services to repair a Damaged item insured under the Policy) We will pay for the GST amount.

We will pay the GST amount in addition to the Sum Insured or Limit of Indemnity or other limits shown in the Policy or in the Schedule (unless We state GST is included in Sums Insured or Limit of Indemnity).

If Your Sum Insured or Limit of Indemnity is not sufficient to cover Your loss, We will only pay the GST amount that relates to Our settlement of Your claim.

We will reduce the GST amount We pay by the amount of any input tax credits to which You are or would be entitled.

Payment as Compensation

Where We make a payment under the Policy as compensation instead of payment for a relevant acquisition, We will reduce the amount of the payment by the amount of any input tax credit that You would have been entitled to had the payment been applied to a relevant acquisition.

Where the Policy insures business interruption, We will (where relevant) pay You on Your claim by reference to the GST exclusive amount of any supply made by Your Business that is relevant to Your claim.

Disclosure – Input tax credit entitlement

If You register, or are registered, for GST You are required to tell Us Your entitlement to an input tax credit on Your Premium. If You fail to disclose or You understate Your entitlement, You may be liable for GST on a claim We may pay. The Policy does not cover You for this GST liability, or for any fine, penalty or charge for which You may be liable.

Our Agreement

Where We agree to enter into a Policy it is a contract between Us and the Insured (see the definition of “Insured” for details of who is covered by this term) and We will issue the Insured a Policy Schedule confirming cover. The information contained in the Policy Schedule sets out information such as the cover We have agreed to provide and the Policy Sums Insured or Limit of Liability or sub-limit.

Our agreement with the Insured (the Policy) will comprise the Policy wording, the Policy Schedule and any Endorsements We issue. When the Insured enter into the Policy they confirm and warrant that they have read or will read the Policy documents when provided to them. They should be read together and kept in a safe place.

Where We have agreed to enter into a Policy with the Insured and subject to the terms, conditions and exclusions of the Policy:

- + We agree to provide the insurance cover set out in each of the Sections which is shown as “Insured” in the Policy Schedule, subject to the payment of or agreement to pay Us the premium set out in the current Policy Schedule;
- + the insurance cover is in force for the Policy Period set out in the Policy Schedule, unless the Policy ends earlier in accordance with its terms or at law;
- + We will cover You for the relevant covered loss, Damage and liability occurring during that Policy Period; and
- + We will not pay more than the Sum Insured or Limit of Liability or sub-limit for each Section which is shown as “Insured” in the Policy Schedule or as provided in the Policy.

Updating This PDS

We may need to update this PDS from time to time if certain changes occur when required and permitted by law. We will issue You with a new PDS or a supplementary PDS or other compliant document (for example Schedules, and/or endorsements) to update the relevant information except in limited cases. Where the information is not something that would be materially adverse from the point of view of a reasonable person considering whether to buy this insurance We may issue the Insured with notice of this information in other forms or keep an internal record of such changes.

Part Two Insurance Terms and Conditions

Conditions Applicable to All Sections

All Persons or Companies Bound by the Policy and Its Provisions

Any person or company entitled to any benefit under the Policy has the same obligations to Us under the Policy as the Insured.

We have the same rights, remedies and defences to a claim by that other person or company as We would have to a claim by the Insured, including but not limited to rights, remedies and defences relating to Your conduct.

Cancelling the Policy

When you can cancel

You can cancel your policy whenever you want.

When we can cancel

We can cancel your policy when the law allows us to do so, including if:

- + if You failed to comply with your duty of disclosure;
- + we find out that you made a misrepresentation when you applied for, changed or renewed your insurance;
- + you don't comply with your policy's terms and conditions, including the terms of paying your premium;
- + you make any fraudulent claims.

If we cancel the policy, we'll give you at least 3 business days' notice in writing before the cancellation date, either:

- + in person to you or your agent;
- + electronically;
- + by post to the address you've given us.

If you pay by monthly instalment and an instalment becomes overdue we may cancel your policy.

If the policy is cancelled either by you or us, we'll refund any premium covering the rest of the period of insurance, unless you've made a total loss claim under this policy and we've agreed to cover it.

Changing Your Policy

If You want to make a change to the Policy, the change becomes effective when We agree to it, provided the Insured pays or agree to pay any additional premium We may require.

We give the Insured a new Policy Schedule detailing any changes We have agreed to.

Changes to Information Previously Advised

You must tell Us as soon as reasonably possible if circumstances occur, or if changes or alterations are intended or made which change the risk of loss, Damage or injury covered under the Policy.

You must also tell Us as soon as reasonably possible if there is any change:

- a. to the names of the Insured Item's owners;
- b. of use of Your Insured Item(s); or
- c. by way of modification to the manufacturer's specifications to improve Your Insured Item's performance, but only if Your Insured Item is a sedan, station wagon, 4x4 or a goods carrying Insured Item with a carrying capacity under two (2) tonnes.

Where the change:

- a. reduces the risk We insure You for We may (if applicable) provide the Insured with a refund of a portion of the premium where the change affects the premium payable; or
- b. increases the risk We insure You for We may either:
 - refuse to accept the change;
 - agree to the change in writing, provided that You pay or agree to pay Us any additional premium We may require;
 - cancel the Policy; or
 - choose not to renew a Policy.

If You do not advise Us of a change in circumstances We may be entitled to cancel the Policy or refuse to pay or reduce the amount We pay under a claim, to the extent We have been prejudiced by Your non-compliance and where permitted by law.

Excess

Under Section One, the applicable Excess(es) will apply to each Insured Item for each claim. If We settle Your claim by cash, We will deduct the Excess from the amount We pay You. In other circumstances, You may need to pay the Excess as a contribution to the repair or replacement.

Under Section Two and Three the Excess reduces the amount that We are liable to pay under the Policy and We will not be liable to pay any claim, or part of a claim that is less than the applicable Excess. We will deduct the applicable Excess(es) amount from the amount We pay, unless We agree alternative arrangements for payment of the Excess with You.

More than one Excess may apply at the same time.

There are several kinds of Excess:

- a. Standard Excess
- b. Age/inexperienced Excess
where the Operator or driver of the Insured Item or Motor Vehicle was:
 - I. under twenty one (21) years of age; or
 - II. has not held an Australian driver's licence for two (2) or more years for the type of Insured Item or Motor Vehicle.
- c. Tipping Excess
where the Insured Item is a rigid body tipper or tipping trailer whose tipping hoist is partially or fully extended, at the time of the accident, the Standard Excess and any other applicable Excess will be doubled.
- d. Special Theft Excess
a special theft Excess applies to the following:
 - I. Sydney Metropolitan Area – being all locations east of south of the Nepean/Hawkesbury River
 - II. Melbourne Metropolitan Area – being all locations within a 50Klm radius of Melbourne City Centre
 - III. For items that fall into the category of Mini Excavators, Skid Steer Loaders, and Dingo, and for any attachments applicable to these items:
 - a. where theft is from a locked compound or yard:
 - I. with proof of immobiliser/tracking device; or
 - II. without proof of immobiliser/tracking device;
 - b. where theft is from the open air:
 - I. with proof of immobiliser/tracking device; or
 - II. without proof of immobiliser/tracking device.

The term 'open air' will apply in situations where there are no signs of forcible entry.
- e. Special Excess
an Excess that applies to certain items or claims as provided in the Policy or as set out in the Policy Schedule.

Governing Law

The Policy will be governed in accordance with the laws of the Commonwealth of Australia. Any disputes arising out of the Policy will be subject to determination by any Court of jurisdiction within the State or Territory in which the Policy was issued and according to the laws applicable to the jurisdiction.

All amounts specified in the Policy are in Australian dollars.

Inspection

We may inspect Your property, operations and examine any Insured Item, with Your mutual agreement, at any reasonable time and frequency to assess Your application for this insurance or to assess a claim. Neither this right to make inspections nor making them is an undertaking to You or others that the property, operations or Insured Items are safe and not hazardous or injurious to health.

Minimisation of Loss

You must take all reasonably possible precautions to prevent loss, Damage or injury, or minimise loss Damage or injury.

You must take reasonable steps to comply with all statutory requirements and manufacturers' recommendations relating to the safeguarding and operation of any Insured Item. We may reduce or refuse Your claim to the extent We are prejudiced by Your non-compliance.

If loss, damage or injury occurs, regardless whether or not covered under the Policy You must do all things reasonably possible to minimise the amount of any damage.

Authorisation

By acceptance of the Policy, the Insured agrees to act on behalf of You as well as itself with respect to the giving and receiving of notice of claim or cancellation, the payment of premiums and the receiving of any return premium due under the Policy, the negotiation, agreement to and acceptance of Endorsements, and the giving and receiving of any notice provided in the Policy, and You agree that the Insured shall act on your behalf.

Neither We nor the Insured hold anything on trust for, or for the benefit or on behalf of You under this insurance arrangement.

The Insured:

- a. does not act on behalf of the Insurer or its representatives in relation to the insurance;
- b. is not authorised to provide any financial product advice, recommendations or opinions about the insurance; or
- c. does not receive any remuneration or other benefits from the Insurer.

Any person who may be insured under the Policy should consider obtaining advice as to whether the benefits are appropriate or useful for their personal needs from a person who is licensed to give such advice. No advice is provided by the Insurer or Insured that the benefits are appropriate or useful for any person's needs. Nothing prevents such persons from entering into other arrangements regarding insurance.

Notices

We will send all notices in relation to the Policy to:

- a. the Insured's nominated insurance intermediary until We receive written notice to the contrary from the Insured; or
- b. if there is no nominated intermediary, the Insured, acting on the behalf of You.

Any notice We give the Insured will be in writing, and it will be effective:

- a. if it is delivered to the Insured or their agent personally; or
- b. if it is delivered or posted to Insured's address or the Insured's Agent's address last known to Us.

It is important for You to tell Us of any change of address as soon as possible.

Other Insurances Covering the Same Claim

If a claim is made under any operative Section of the Policy, You must:

- a. inform Us as soon as reasonably possible; and
- b. provide Us with a copy of any other insurance policy that gives or may give You cover for the subject-matter of Your claim,

whether or not You are a contracting party to that other insurance policy and whether the other insurance policy was issued to You or to anyone else.

If You or another person or company are or, if a claim were made under the Policy, would be entitled to be covered for a claim under both the Policy and another insurance policy:

- I. the Excess will be whichever is the greater of the Excess specified in the Policy to apply to the claim and the amount of the claim that is covered by the other insurance policy;
- II. We will cover only for the amount of the claim that exceeds the Excess in (I), even if the other insurance policy has a condition to the same or similar effect as this condition; and

You and the other person or company must co-operate with Us and give Us all possible assistance We may reasonably require in obtaining contribution from the other insurer to any amount of the claim We are liable to pay.

Other Interests

You must not transfer any interests in the Policy without Our written consent. We will not unreasonably withhold Our permission.

Any person whose interests You have told Us about and We have noted on the Policy Schedule is bound by the terms of the Policy.

Premium Adjustment

When the premium for a Section or an Optional Extension in a Section in the Policy or in an Endorsement is adjustable that premium is:

- a. calculated and payable at the beginning of the Policy Period on the basis of an estimated figure for the whole of the Policy Period, which You must declare to Us before the commencement of the Policy Period;
- b. adjusted at expiry of the Policy Period at the percentage rate specified in the Policy, the Policy Schedule or the Endorsement on the actual figure for the whole of the Policy Period, which You must declare to Us as soon as reasonably possible after expiry of the Policy Period. If You do not, We may reduce or refuse Your claim to the extent We are prejudiced by Your delay; and
- c. subject to the minimum non-refundable amount specified in the Policy, the Policy Schedule or the Endorsement.

Reinstatement of Sum Insured (Section One)

Following Insured Damage to any Insured Item or any part of any Insured Item, the Sum Insured in respect of the Insured Item will automatically be reinstated, provided that You agree to pay Us any additional premium We require when We agree to reinstate any such amount.

The additional premium will be the same proportion of the premium for that Insured Item as the amount reinstated bears to the Sum Insured for the Insured Item reinstated.

Subrogation

In the event We are liable to cover You for any loss or liability under the Policy, We will be entitled to pursue the whole of your legal rights to recover in respect of that loss or liability.

You will consent to us pursuing those rights and You must take reasonable steps to co-operate with Us fully in pursuing those rights.

Definitions Applicable to All Sections

Some key words and terms used in the Policy have a special meaning that appear below when the word starts with a capital letter in this document. Words and terms that are used in only one Section of the Policy will be defined in that Section.

A word or term importing the singular includes the plural (and vice versa).

Accessories, Tools, Spare Parts means the equipment, accessories; tools and spare parts supplied as standard inclusions with the Insured Item when new.

Act of Terrorism means an act which may include, but is not limited to, an act involving the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), which from its nature or context is done for, or in connection with, political, religious, ideological, or ethnic or similar purposes or reasons, including the intention to influence any government and/or to put the public, or any section of the public, in fear.

Attachment means any device attachable to or detachable from the Insured Item that, when attached is intended to enable the Insured Item to perform additional functions or increase its operational capacity. Unless listed in the Insured Items schedule of the Policy Schedule, Attachments are only covered as provided under Section One – Additional Benefits 3 Unspecified Attachments.

Basis of Settlement means the method by which a claim is met.

Business means the business specified in the Policy Schedule and also includes:

- a. a canteen, social or sporting club or first aid, fire or ambulance service, provided by You and incidental to that business; and
- b. private work undertaken by Your Employees for any of Your directors or senior executives provided such work is of the same nature as the work ordinarily provided by the Business.

Communicable Disease means

- a. Any disease infectious in humans forming part of the Listed Human Diseases under, or is the subject of a Human Biosecurity Emergency under, the Biosecurity Act 2015(Cth) and any of its subsequent amendments or any similar such listing or declarations of diseases under any subsequent statute that repeals and replaces the Biosecurity Act 2015 (Cth) in whole or part, whether or not such declaration has taken place before or after inception of this Policy; or
- b. Any disease infectious in humans forming part of the Quarantinable Infectious Diseases as defined under the Health Act 1956 (NZ) and any of its subsequent amendments or any similar such listing of diseases under any subsequent statute that repeals and replaces the Health Act 1956 (NZ)

in whole or part, whether or not such declaration has taken place before or after inception of this policy; or

- c. Any pandemic or epidemic, as declared as such by the World Health Organization.

Computer Attack means any malicious direction of network traffic, introduction of malicious computer code, or other malicious attack directed at, occurring within, or utilising the computer system or network of whatsoever nature.

Cyberterrorism means any premeditated politically, religiously, or ideologically (or similar objective) motivated attack or disruptive activity, or the threat thereof, by a group or individual against a computer system or network of whatsoever nature or to intimidate any person in furtherance of such objectives, and/or hostile or warlike action in time of peace, civil war or war.

Cyber War and Terrorism Event means any Act of Terrorism (as defined under Exclusions Applicable to All Sections) directly or indirectly caused by, arising out of or in any way connected with Cyberterrorism, regardless of any other cause or event contributing concurrently or in any other sequence to the loss or Damage.

Damage(d) means physical loss, destruction or damage.

Debris means the residue of the Damaged Insured Items.

Electronic Data means facts, concepts and information converted to a form useable for communications, display, distribution, interpretation, or processing by electronic or electromechanical data processing or electronically controlled equipment and includes programmes, software and other coded instructions for such equipment.

Employee or **Employees** means any person engaged under a contract of service or apprenticeship with You, but does not include any person employed under such contract who is excluded from the definition of 'worker' under any applicable workers' compensation legislation while working for You in connection with the Business.

Endorsement means an individual clause that We give You that attaches to and forms part of the Policy Schedule. An Endorsement varies the terms and conditions of the Policy.

Event means any one event or series of events arising from any one originating source or cause.

Excess means the amount specified as an excess in the Policy wording, Policy Schedule an Additional Benefit, an Optional Extension or an Endorsement, which You must pay as a contribution to Your claim under the Policy.

Extension means an Optional Extension under the Policy, as applicable.

Incidental Contract(s) means:

- a. any written rental agreement or lease of real property which does not impose on You:
 - I. an obligation to insure such property; or
 - II. any liability regardless of fault;
- b. any written contract with any public authority for the supply of water, gas or electricity but only to the extent of indemnifying any such authority in respect of liability arising out of Your Business and excepting contracts for the performance of work or provision of services by You.

Insured means the entity shown as the Insured on the Policy Schedule. They are the contracting Insured(s).

Insured Item means any item and its Attachments listed in the Insured Items Schedule of the Policy Schedule including its Accessories, Tools, Spare Parts, Attachments and signwriting, but excluding Attachments not listed in the Policy Schedule for the Insured Item.

Insurer means Allianz Australia Insurance Limited **ABN 15 000 122 850 AFSL 234708** acting through its agent 360 Plant and Equipment.

Loading and Unloading means the single action of transferring the weight of goods or equipment (or a portion of a consignment of goods) onto or from any form of conveyance.

Managed Organisation means any organisation other than subsidiary companies (or their subsidiaries) whose daily activities and daily decision-making is directly controlled and managed by the Insured.

Motor Vehicle means any mechanically propelled passenger motor vehicle, utility, 4WD and unmodified goods carrying vehicles requiring registration for use on public thoroughfares specified in the Policy Schedule and including any Accessories, Tools, Spare Parts.

Operator means any person operating, driving or in charge of the Insured Item.

Policy means the Policy wording, the Policy Schedule and any Endorsements issued by Us amending the Policy wording or Policy Schedule specified before entry into the contract or issued where required or permitted by law.

Policy Period means the period that You are insured for as shown in the Policy Schedule unless the Policy ends earlier in accordance with its terms or law. Each renewal results in a new contract and new Policy Period.

Policy Schedule means the insurance schedule, including any Endorsement schedule that We give You.

Sum(s) Insured means the amount(s) specified in the Policy Schedule which is the maximum We will pay, less any Excess(es).

Territorial Limit means:

- a. for the purposes of Sections One and Two of the Policy, Territorial Limit means the Commonwealth of Australia;
- b. for the purpose of Section Three of the Policy, Territorial Limit means:
 - I. anywhere in the world excluding the United States of America or Canada (or any other territory coming within or subject to the jurisdiction of the courts of the United States of America or Canada); or
 - II. the United States of America or Canada (or any other territory coming within or subject to the jurisdiction of the courts of the United States of America or Canada) but only in respect of the temporary presence of any person who is normally a resident in Australia and who is not performing any manual or supervisory work whatsoever whilst in the United States of America or Canada (or any other territory coming within or subject to the jurisdiction of the courts of the United States of America or Canada).

Total Loss means that the Insured Item suffers Insured Damage that is beyond economical repair.

We/Us/Our means Allianz Australia Insurance Limited **ABN 15 000 122 850 AFSL 234708** acting through its agent 360 Plant and Equipment.

You/Your

- a. You/Your means:
 - I. the person or entity named as the Insured; or
 - II. all subsidiary companies (and their subsidiaries) of the Insured and all Managed Organisations, existing at the commencement of the Policy Period, but only while they continue to be subsidiary companies (and their subsidiaries) or Managed Organisations of the Insured.
- b. For the purpose of Section Two of the Policy, You/Your also includes:
 - I. any Operator of a Registered Insured Item with the consent of the entity referred to in a) above;
 - II. any passenger of a Registered Insured Item who is in the Registered Insured Item with the consent of the entity referred to in a) above; or
 - III. any employer or principal of the entity referred to in a) above where the Registered Insured Item was, at the time of the happening of Personal Injury or Property Damage, being used or operated with the consent of the entity referred to in a) above;

- c. For the purpose of Section Three of the Policy, You/Your also includes:
- I. any directors, executive officers or Employees of the entity referred to in a) above but only while acting within the scope of their duties in such capacity;
 - II. any principal of the entity referred to in a) above but only:
 - for the principal's vicarious liability arising out of the work performed by the entity referred to in (a) above for the principal;
 - III. any office bearer or member of any:
 - canteen, internal fire brigade or internal first aid service;
 - social and/or sports clubs, societies or associations;
- formed with the consent of the entity referred to in (a) above but only while such persons are acting within the scope of their duties in such capacity.

When the term You or Your is used in an exclusion clause, You or Your refers only to the person or company making the claim for coverage under the relevant Section of the Policy.

If the intention was to refer to any party forming part of You, the phrase 'any of You' will be used.

Exclusions Applicable to All Sections

1. This Policy excludes any actual or alleged loss, damage, destruction, compensation, loss of use, loss of profit, death, injury, sickness, disease, liability, medical payment, defence cost, inquest cost, accident enquiry, cost, expense or any other amount incurred either directly or indirectly and regardless of any other cause contributing concurrently or in any sequence, originating from, caused by, arising out of, contributed to by, resulting from, or otherwise in connection with:

- a. **War**

War, invasion, acts of foreign enemies, hostilities or warlike operations (whether war be declared or not), civil war, rebellion, revolution, insurrection, civil commotion assuming the proportions of or amounting to an uprising, military or usurped power.

- b. **Any Act(s) of Terrorism.**

- c. **Radioactive Contamination**

Radioactivity or the use, existence or escape of any nuclear fuel, nuclear material, or nuclear waste or action of nuclear fission or fusion.

- d. **Failure of Electronic Technolog**

- I. Total or partial destruction, distortion, erasure, corruption, alteration, theft or other dishonest, criminal, fraudulent or unauthorised manipulation of Electronic Data;
- II. Error in creating, amending, entering, deleting or using Electronic Data; or
- III. Total or partial inability or failure to receive, send, access or use Electronic Data for any time or at all:

from any cause whatsoever (including, but not limited to Computer Attack and/or a Cyber War and Terrorism Event) or loss of use, reduction in functionality, loss, cost expense and/or fee of whatsoever nature resulting therefrom.

- e. Any action taken in controlling, preventing, suppressing, retaliating against, or responding to or in any way relating to any matter referred to in a, b, c or d above.

- f. **Directional Drilling**

Directional drilling exceeding 100 metres uninterrupted maximum drilling distance in any direction from the commencement point of drilling.

- g. **Communicable Disease**

Communicable Disease or the fear or threat (whether actual or perceived) of a Communicable Disease or the actual or alleged transmission of a Communicable Disease.

2. **Economic Sanctions**

Notwithstanding anything contained in this Policy to the contrary, we shall not be liable to provide any cover or benefit or pay any claim where the provision of cover or benefit or payment of claim would constitute a breach of any trade or economic sanction, embargo, prohibition or restriction imposed by any of the following: United Nations, United States of America, Australia, European Union, United Kingdom, or New Zealand, or any other applicable national trade or economic sanctions, laws or regulations. This clause shall apply where such geographical location, provision of goods, services or other reasons shall contravene such sanction, embargo, prohibition or restriction.

Section One

Material Damage

This Section is operative only if the Policy Schedule shows that this Section is "Insured".

Definitions Applicable to Section One

Breakdown means the sudden and unforeseen derangement or cessation of normal functioning of an Insured Item that:

- a. occurs while the Insured Item is in normal use;
- b. is caused by or results from a fault or defect of or within a mechanical, electrical or electronic part of the Insured Item (including but not limited to breaking, rupturing, bursting, cracking, burning or seizing of the part) that is not caused by anything external to the part; and
- c. requires repair or replacement of the faulty or defective part before the Insured Item can resume normal functioning.

Damage Waiver means a term in a hire agreement for an Insured Item that removes or restricts Your rights of recovery against the hirer in respect of loss or Damage to the Insured Item.

Dry Hire means the hiring out of an Insured Item by You without an Operator provided by You.

Flood means the covering of normally dry land by water that has escaped or been released from the normal confines of any of the following:

- a. a lake (whether or not it has been altered or modified);
- b. a river (whether or not it has been altered or modified);
- c. a creek (whether or not it has been altered or modified);
- d. another natural watercourse (whether or not it has been altered or modified);
- e. a reservoir;
- f. a canal;
- g. a dam.

Hired In Insured Item means any Insured Item hired in by You, without an Operator, for use in Your Business.

Increased Cost of Working means the additional expenditure necessarily and reasonably incurred for the sole purpose of minimising interruption to the Business affected by the Insured Item which has suffered Insured Damage.

Indemnity Period means the period beginning at the occurrence of the Insured Damage, and ending at the earlier of:

- a. the period detailed in the Policy Schedule after the Insured Damage occurred; or
- b. the date on which the results of the Business are no longer affected by the Insured Damage.

Insured Damage means the accidental, sudden and unforeseen physical loss, theft or destruction of or Damage to an Insured Item which occurs during the Policy Period.

Limit Any One Loss means the amount stated as such in the Policy Schedule which is the maximum amount We will pay under Section One for all loss or Insured Damage that arises from any one Event, source or original cause.

Market Value means the cost to buy an item, of the same or equivalent age, condition, model and make as an Insured Item, or another item covered under Additional Benefit 6 – Automatic Additions, including any signwriting applied to any Insured Item or other item.

Personal Effects or Personal Property means property or effects designed to be carried or worn.

Sum Insured means the sum specified in the Policy Schedule, an Additional Benefit, an Optional Extension or an Endorsement as the Sum Insured for an Insured Item, the Additional Benefit, Optional Extension or the Endorsement as relevant.

Time Excess means the number of days as specified in the Policy Schedule during which You must bear the loss for any increased cost of working.

Windscreen means the sheet of flat or curved glass that forms a front, side, back or top window of an Insured Item.

What You are Covered for Under Section One

Scope of Cover

If this Section is operative, We will cover Insured Damage occurring during the Policy Period anywhere within the Territorial Limit, in accordance with the Basis of Settlement, subject to a maximum total amount up to the Limit any One Loss for all loss or Insured Damage that arises from any one event, source or original cause.

Basis of Settlement

a. Repairable Insured Damage

If the Insured Damage can be repaired, We will pay the cost of repairs which would otherwise have to be borne by You and which are reasonably necessary to restore the Insured Item to its condition immediately before the Insured Damage, but not exceeding whichever is the lesser of:

- I. the Sum Insured; or
- II. the Market Value of the Insured Item immediately prior to the Insured Damage;

less any applicable Excess(es).

Where a claim is accepted by Us the following costs are included in the amount We pay in addition to Your Sum Insured:

- the cost of dismantling and re-assembly incurred for the purpose of effecting the repairs;
- charges for overtime and work on public holidays where necessarily and reasonably incurred limited to \$10,000;
- the cost of recovery, handling and transporting replacement parts to and from places of repair and freight within Territorial Limits including transportation as freight by any recognised scheduled service up to an amount not exceeding \$50,000;
- overseas air freight by any recognised scheduled service and overseas labour including customs or excise duties if incurred for replacement unit or part, up to an amount not exceeding 5% of the Sum Insured for the Insured Item.

b. Total Loss

If the Insured Damage cannot be repaired or that there has been a Total Loss of an Insured Item due to Insured Damage, We will pay whichever is the lesser of:

- the Sum Insured; or
- the Market Value of the Insured Item immediately prior to the Insured Damage.

In both cases less any applicable Excess(es).

However if at the time of the Insured Damage, the Insured Item was under two years of age from the date of original commissioning when new, We will replace the item or pay You the Sum Insured less the Excess if the Insured Item is unable to be replaced or no longer manufactured.

Section One – Additional Benefits

In order to be sure that You are covered under the Policy You should always contact Us for approval before You incur costs You wish to claim. If You do not, We will pay for costs incurred up to the amount We would have authorised had You asked Us first.

We automatically give cover under the following Additional Benefits up to the sub-limit specified in addition to the Sum Insured for Section One, unless specified otherwise but always subject to the Limit Any One Loss:

1. Removal of Debris

We will also cover Your costs, charges and expenses necessarily and reasonably incurred to clean up and remove any Debris resulting from Insured Damage:

- a. to an Insured Item; or
- b. caused by goods falling from an Insured Item,

occurring during the Policy Period within the Territorial Limit.

Our total liability under this Additional Benefit will not exceed \$15,000 per claim, less the applicable Excess(es).

We will not cover fines and penalties levied against You in respect of any Debris.

2. Interested Parties

- a. We will extend the cover for Insured Damage to any person or company with a financial and insurable interest in the Insured Item, provided that the person's or company's interest is specified in the Policy Schedule under "Interested Parties".
- b. Cover is only extended to such interested parties to the extent of that financial or insurable interest only as provided under s49 of the Insurance Contracts Act 1984 (Cth).
- c. The interested party has the same obligations to Us under the Policy as if that interested party were You.
- d. We have the same rights, remedies and defences to a claim by the interested party as We would have to a claim by You, including but not limited to, rights, remedies and defences relating to Your conduct.

3. Unspecified Attachments

Where an Insured Item has sustained Insured Damage that is covered under Section One, We will also cover loss of or Damage to Attachments that were not listed in the Policy Schedule for the Insured Item but were attached to the Insured Item when the Insured Damage occurred.

Our total liability under this Additional Benefit will not exceed \$10,000 in the aggregate during the Policy Period.

4. Accidental Overload

We will cover You for Insured Damage occurring during the Policy Period within the Territorial Limit that is caused by or results from accidental overloading.

Our total liability under this Additional Benefit is the Sum Insured or Market Value (as applicable) for the Insured Item and will be paid in accordance with the Basis of Settlement for this Section One.

5. Appreciation Insured Item

The Sum Insured for an Insured Item will be increased by the amount of any appreciation in the Market Value on the Insured Item during the Policy Period, provided that:

- a. the Sum Insured correctly reflected the Market Value of the Insured Item at commencement of the Policy Period;
- b. the Sum Insured will not be increased more than twenty five per cent (25%) of the Sum Insured specified at the commencement of the Policy Period; and
- c. the Insured Item is not a Motor Vehicle.

In the event that the appreciation during the Policy Period exceeds twenty five per cent (25%) of the Sum Insured, Our liability under this clause will be limited to twenty five per cent (25%) of the Sum Insured.

6. Automatic Additions

We will cover You, for a maximum period of 30 days from Your acquisition, for Insured Damage occurring during the Policy Period within the Territorial Limit to newly purchased items of a similar kind to those currently insured by the Policy, as if they were Insured Items, for a maximum period of 30 consecutive days from Your acquisition during the Policy Period. The Sum Insured for Insured Damage to any item covered by this Additional Benefit will be whichever is the lesser of:

- a. the current Market Value of the item; or
- b. \$100,000,

in each case less any Excess(es) applicable to the Insured Items of a kind similar to the item.

7. Damage to Goods Lifted

We will cover physical Damage or destruction occurring during the Policy Period and within the Territorial Limit to any property in Your physical or legal care, custody, possession or control while any such property is being suspended from, lifted or lowered by an Insured Item being used as a crane or a lifting device.

We will not cover Damage or destruction of property caused by or arising from any fault in or fragility of such property or its container or packaging.

Our total liability under this Additional Benefit will not exceed \$20,000 in the aggregate during the Policy Period.

An Excess of \$1,000 applies to each and every claim under this Additional Benefit.

8. Emergency Travel Costs – Motor Vehicles

Following Insured Damage to an Insured Item that is a Motor Vehicle, that We have agreed to cover under Section One, We will cover You for the costs of essential temporary accommodation expenses and/or the costs of returning You or Your Employee to the point of departure or at Your option to You or Your Employee's destination up to a maximum of \$1,000 provided the Insured Item was being used in connection with Your Business at the time of the Insured Damage.

9. Employees Personal Effects or Personal Property

- a. We will cover an Employee of Your Business for Damage, destruction or loss by theft of the Employee's Personal Effects or Personal Property caused by the same event that caused Insured Damage to an Insured Item that We have agreed to cover under Section One.
- b. The cover shall not exceed and is limited to the lesser of:
 - I. the cost of repair of the Personal Effects or Personal Property (where repairable);
 - II. the Market Value of the Personal Effects or Personal Property immediately prior to the Damage, destruction or loss where it is a Total Loss; or
 - III. \$1,000 for any one event.

10. Finance Payout Protection

We will pay up to twenty per cent (20%) of the Sum Insured towards the discharge of Your obligations under a finance agreement if:

- a. the Insured Item is declared a Total Loss due to Insured Damage covered under Section One; and
- b. the lease payout exceeds the Sum Insured or current Market Value of the Insured Item, whichever is the lesser.

The amount payable under this Additional Benefit will be:

- I. reduced by any payments and interest in arrears at the time of Insured Damage;
- II. reduced by any discounts in respect of finance discharge, including interest for the unexpired term of the agreement; or
- III. paid in addition to, and not part of the Sum Insured or Market Value (as applicable) of the Insured Item that is a Total Loss.

11. Hold Harmless (Subrogation Waiver) Roads and Maritime Services

Where You have waived Your recovery rights against the Roads and Maritime Services NSW or similar State equivalents Our rights to subrogation against such party(ies) are also waived.

12. Re-keying and recoding – Motor Vehicles

Where the locks and keys of an Insured Item that is a Motor Vehicle are lost or Damaged, or You reasonably believe they have been duplicated without Your consent, during the Policy Period and within the Territorial Limit but there is no Insured Damage to the Insured Item, We will cover Your cost of any replacement lock and/or key.

Our liability shall be limited to whichever is the lesser amount of:

- a. \$1,000 per Insured Item; or
- b. \$10,000 any one event.

An Excess of \$250 applies for a) or b) above.

13. Return of Insured Motor Vehicle

Where an Insured Item that is a Motor Vehicle is Damaged in an accident during the Policy Period, We will cover Your costs to return the Insured Item to the place at which it is normally stored when not in use.

Our total liability under this Additional Benefit will not exceed \$2,000 each and every claim.

14. Sign Writing

Following Insured Damage to an Insured Item, that We have agreed to cover under Section One, We will cover You for loss or Damage to sign writing or fixed advertising signs forming a permanent part of the Insured Item at the time of such Insured Damage.

Our total liability under this Additional Benefit will not exceed \$5,000 each and every claim.

15. Windscreen Replacement

Where only the Windscreen is lost or Damaged during the Policy Period and within the Territorial Limit, We will cover You for the cost to repair or replace the Windscreen:

- a. for Insured Items weighing in excess of two (2) tonnes for the first loss in any one Policy Period to one Insured Item without the application of any Excess up to a maximum of \$5,000; and
- b. for Insured Item(s) weighing two (2) tonnes or under for the first loss in any one Policy Period to one Insured Item without the application of any Excess.

16. Recovery Costs No Damage

Where any Insured Item is rendered inaccessible and unable to be used, We will pay for the reasonable costs incurred by You in recovering the Insured Item. We will not cover You for theft of the Insured Item(s).

Our total liability under this Additional Benefit will be \$50,000 in the aggregate for the Policy Period.

You will bear an Excess of the first 10% of the costs incurred subject to a minimum of \$500 for each and every claim.

17. Recovery Following Theft

Following theft of an Insured Item We will pay the reasonable costs incurred by You in recovering or the return of the Insured Item to its normal place of storage when not in use.

Our total liability under this Additional Benefit will be \$10,000 for each and every claim.

18. General Average and Salvage Charges

If an Insured Item is being transported by sea between places within Australia during the Policy Period, We will pay your contribution for general average and salvage charges where such maritime conditions apply up to the Sum Insured or the Market Value, whether or not loss or Damage is suffered to the Insured Item.

19. Replacement Vehicle 2 years – 4wd and Utilities

Where Your Insured Item is a Motor Vehicle that is a 4wd or utility and it is declared a Total Loss within 2 years of its first registration We will, at Your option (and with the consent of any financier where applicable), replace Your Insured Item with a new Motor Vehicle of the same make, model, series and with the same accessories (subject to availability). If a replacement Motor Vehicle is not currently available, We will pay You the Market Value, less any applicable excess.

20. Sum Insured Payout for Total Loss – Goods Carrying Vehicles over 2 Tonnes

Where Your Insured Item is a Motor Vehicle that is an unmodified goods carrying vehicle with a carrying capacity of 2 tonnes or greater and is declared a Total Loss within 2 years of its original registration, We will pay You the Sum Insured shown in the Policy Schedule.

21. Emergency Repairs

Where your Insured Item is Damaged and it is reasonably necessary to undertake emergency repairs to enable You to move the Insured Item to a place of safe keeping, We will reimburse You for the costs incurred by You, for the repairs undertaken.

Our total liability under this Additional Benefit will be \$5,000 for each and every claim.

22. Hired in Insured Item

Where You hire in any Insured Item, provided that the Insured Item is not a Motor Vehicle, for which You assume responsibility, We will pay for any Damage resulting from a sudden and unforeseen event.

Our total liability under this Additional Benefit will be \$100,000 or the amount shown in the Policy Schedule each and every claim.

23. Towing – Motor Vehicle

Following an accident or theft of an Insured Item that is a Motor Vehicle, We will pay you the reasonable costs for protection, removal and towing of Your Motor Vehicle to the nearest repairer, place of safety or to any other place to which We agree.

24. Additional Accessories – Motor Vehicles

We will pay in addition to the relevant Market Value or Sum Insured, any equipment or apparatus fitted to your Motor Vehicle, including radio receivers, compact disc players, navigational equipment, remote devices or telephones (but excluding mobile phones), up to a maximum of \$5,000 each and every claim.

25. Death of Your driver – Motor Vehicles

We will pay You for the costs incurred by You for the funeral expenses following the death of the driver of Your Motor Vehicle resulting from an accident covered by the Policy up to a maximum of \$5,000 any one event.

26. Damage to Personal Effects or Personal Property – Motor Vehicle

We will pay for Personal Effects or Personal Property belonging to Your Employee(s) which are:

- a. Damaged in a collision involving Your Motor Vehicle that is an Insured Item;
- b. stolen from Your locked Motor Vehicle; or
- c. stolen at the same time as Your Motor Vehicle.

The cover shall not exceed and is limited to the lesser of:

- I. the cost of repair of the property (where repairable);
- II. the Market Value of the property immediately prior to the damage, destruction or loss where it is a Total Loss.

The maximum cover we will provide in respect of Personal Effects or Personal Property is \$5,000.

27. Employees Motor Vehicles

We will include cover for Your Employee(s) owned Motor Vehicle while being used in connection with Your Business temporarily and with Your consent. We will only pay for Insured Damage where the employees insurance policy fails to respond.

The maximum cover we will provide in respect of any one Motor Vehicle is \$50,000.

28. Gates, Ropes, Chains and Tarpaulins – Motor Vehicle

We will pay for any gates, ropes, chains and tarpaulins which are accessories to Your Insured Item which is a Motor Vehicle, which are lost as a result of an covered theft claim of Your entire Motor Vehicle.

Our maximum liability under this Additional Benefit is \$5,000 each and every claim.

29. Hire Costs Following Theft or Fire – 4wd's and Utilities

Where Your Insured Item is a Motor Vehicle that is a 4wd or utility and the loss or Damage is caused by fire or theft, We will assist You in paying the cost of a replacement hire vehicle:

- a. for up to \$100 per day until recovery of the Motor Vehicle or settlement of the claim, whichever is the earlier, but no more than a total of \$3,000 per Motor Vehicle during the Policy Period; and
- b. provided the theft or fire has been reported to Us and the police.

Additional charges incurred, other than the daily rental rate are excluded.

30. Modification to Motor Vehicle

We will pay for costs incurred to modify Your Motor Vehicle if its driver is permanently disabled as a direct result of injuries received in the accident up to a maximum of \$5,000 for any one event.

31. Owner's Indemnity

We will cover You under this Section irrespective of a breach of or non-compliance with any condition or any of the Exclusions 14, 17, 19, 20(b), 20(c) and 21 in this Section, provided You prove that the breach or non-compliance occurred without Your knowledge. However where You become aware of such breach or non-compliance, You must notify Us as soon as reasonably possible. If You do not, We may reduce or refuse Your claim to the extent We are prejudiced by Your delay.

Exclusions Applicable to Section One

In addition to the Exclusions Applicable to All Sections, Section One of the Policy does not cover:

1. Insured Damage due to faults or defects known to You or before the time the Insured enters into the Policy that were not disclosed to and accepted by Us.
2. Indirect loss or Damage of any kind or description unless expressly stated otherwise in the Policy.
3. Insured Damage caused by or due to wear and tear, corrosion, oxidisation, or deterioration due to lack of use or any Insured Damage caused by being left in the open air.
4. the cost of any provisional repairs unless such repairs constitute part of the final repairs and do not increase the total repair cost.
5. the cost of any alterations, additions or improvements carried out to an Insured Item not declared to, nor agreed to by Us.
6. the cost of repairs or replacement of any part of an Insured Item:
 - a. that has caused or resulted in Breakdown of the Insured Item or has otherwise failed or been Damaged or destroyed as a result of a fault or defect within that part without any direct or indirect cause external to the part; or
 - b. that has been Damaged or destroyed by lack of, defectiveness in, burning or freezing of any coolant, lubricant or any dry or liquid substance required for the working of that part; or
 - c. being an internal combustion engine that has exploded or boiler or other pressure vessel that has burst under internal pressure.
7. the cost of repair or replacement of any part of an Insured Item that incorporates, is incorporated in, or is directly associated with a part referred to in exclusions 6a) to c) as a result of a failure, Damage, destruction, explosion or bursting referred to in exclusions 6a) to c).
8. the cost of replaceable parts of an Insured Item such as bits, drills, knives, discs or other cutting edges, blades, dies, moulds, patterns, hammers, pulverizing and crushing surfaces, screens and sieves, belts, chains elevator and conveyor bands, batteries, tyres, electrical connecting wires and cables, flexible pipes, jointing and any packing material which is regularly replaced unless Damaged as a result of Insured Damage.
9. Insured Damage to any ropes other than complete severance of wire ropes within an Insured Item that is used as a crane or lifting device.
10. Insured Damage to tyres of an Insured Item caused by application of brakes or by road cuts, punctures or bursts not arising from Insured Damage.
11. Insured Damage to any Insured Item whilst on Dry Hire except to the extent provided under Optional Extensions 1 – Dry Hire.
12. Insured Damage to any Insured Item which is working underground. However, this exclusion does not apply to an Insured Item whilst:
 - a. travelling in a completed tunnel that is a public road; or
 - b. working in:
 - I. an open pit regardless of whether or not the bottom of the pit is below ground or sea level
 - II. a completed or partially completed structure, which provides a completed support structure above the working area.
13. Insured Damage caused by or contributed to by theft or other criminal act by You or any of Your partners or directors.
14. Insured Damage if an Insured Item:
 - a. is used in an unsafe or unroadworthy condition unless such condition could not reasonably be detected by You;
 - b. is driven by or is in the charge of any person whose faculties are impaired by any drug or intoxicating liquor or by any person who is convicted of driving under the influence of intoxicating liquor or drugs at the time of the accident causing such Insured Damage;
 - c. is driven by or is in the charge of any person who, at the time of the accident causing such Insured Damage, has a concentration of alcohol or drugs in their breath, urine or blood in excess of the amount permitted by law subject to any applicable law to the contrary; or
 - d. is driven by or is in the charge of any person who, following an accident causing such Insured Damage, refuses to provide or allow the taking of a sample of breath, blood or urine for testing or analysis as required by the law of the State or Territory in which the accident occurred.
15. the amount of the Excess.
16. Insured Damage to any Insured Item due to its total or partial immersion in tidal waters. However, this exclusion does not apply to Insured Damage caused by Flood.
17. Insured Damage occurring while any Insured Item is undergoing a test of any kind or is being used in any manner or for any purpose other than that for which it was designed and this contributed to the Insured Damage.
18. Insured Damage to any concrete agitator, barrel, bowl or pump and/or its fittings caused by, or arising from the hardening or setting of concrete.

19. Insured Damage while any Insured Item, at the time of an accident, is being driven by or is in the charge of a person who is not authorised, licensed or trained to operate the Insured Item under any relevant law. However, this exclusion will not apply where the Insured Item has been stolen by a person without Your knowledge or consent.
20. Insured Damage if the Insured Item, at the time such Insured Damage occurred, was being used as a crane or lifting device and was:
 - a. being operated by any person:
 - I. in contravention of any applicable statutory requirement, with Your knowledge or the knowledge of any of Your agents or Employees; or
 - II. who was untrained or unqualified to operate the lifting device; or
 - b. loaded in excess of the safe working load specified by any relevant statutory authority or manufacturer's specification and this contributed to the Insured Damage; or
 - c. not used in compliance with the relevant Australian standard current at the time of the happening of Insured Damage and this contributed to the Insured Damage.
21. Insured Damage to any Insured Item which is or has been operated contrary to the manufacturer's guidelines and this contributed to the Insured Damage.
22. Insured Damage to or costs associated with searching for, locating or recovering any drill bits, augers, strings and the like Damaged below any rotary table.
23. Insured Damage to any Insured Item which is located and/or operated on any barge, including whilst undergoing any Loading and Unloading operations.
24. Legal liability of any kind.
25. Insured Damage to an Insured Item that:
 - a. is a prototype or undergoing development: or
 - b. has not been fully commissioned as a fully operational item.
26. the costs of any normal maintenance, servicing or adjustments.
27. costs or loss suffered because You are unable to use any Insured Item.
28. costs of repairing pre-existing Damage, or the costs of fixing faulty repairs which were done before the commencement of the Policy.
29. Your legal interest in any Insured Items immediately it is seized or taken possession of by any persons lawfully entitled to do so.
30. Fines and penalties levied against You in respect of any Debris.

Section One – Optional Extensions

The following Optional Extensions are covered when stated on the Policy Schedule as 'Covered'.

1. Dry Hire

Where an Insured Item is specifically identified in the Policy Schedule as on Dry Hire, We will cover You for Insured Damage to such item within the Territorial Limits during the Policy Period while on Dry Hire in accordance with the cover provided under Section One.

Conditions:

- a. You must take all reasonable steps to ensure the hirer, or the Operator of the Insured Item is authorised under relevant regulation to operate such item;
- b. You must provide the hirer or the Operator of the Insured Item with adequate operating instructions;
- c. You must not waive any rights of recovery against the hirer or any other entity as a part of the Dry Hire, otherwise We will not cover You to the extent that loss would have been recoverable from the hirer or other entity but for the waiver; and
- d. Our liability will not exceed the Sum Insured shown in the Policy Schedule for the Insured Item which is the subject of the claim.

2. Dual or Multiple Lifting

We will cover You for Insured Damage which is caused by or arises out of the operation of any Insured Item in connection with dual or multiple lifting. We will not cover damage that is caused or contributed to by Your non-compliance with the relevant Australian Standard.

We will not cover Insured Damage if any Insured Item is:

- a. being operated by any person in contravention of any applicable statutory requirement or in breach of any Australian legislation relating to the operation being performed;
- b. loaded in contravention of the maximum capacity requirements, or operated in contravention with the relevant Australian Standard current at the time of the Insured Damage, to the extent contravention causes or contributes to the damage; or
- c. being operated without radio communication between Operators that are dual lifting or sharing loads.

If any Insured Item covered under this Additional Benefit is involved in an event giving rise to a claim while dual or multiple lifting, the Standard Excess for Insured Items and any other Excesses that apply will be doubled.

3. Increased Cost of Working

If the Business is interrupted or interfered with as a consequence of Insured Damage to an Insured Item which is covered under the Policy and for which We have admitted liability, We will cover You during the Indemnity Period for the Increase Cost Of Working resulting from such interruption or interference.

Conditions of this Optional Extension:

- a. Our total liability for any Increased Cost of Working for any one Policy Period will not exceed the amount specified in the Policy Schedule as the Sum Insured for this Optional Extension;
- b. in the event of a claim being made under this Optional Extension You must as soon as reasonably possible give Us or Our representative notification by telephone, or email. If You do not notify Us within a reasonable timeframe, we may reduce or deny Your claim to the extent We are prejudiced by Your delay;
- c. You will do all things reasonably practicable to minimise or avoid or diminish the loss.

We will not be liable for loss, Damage or costs incurred by You during the Time Excess.

The Indemnity Period shall not exceed three (3) months.

The maximum We will pay for any indemnifiable increased cost of working is \$25,000 for any one Policy Period.

4. Hire Costs Following an Accident

Where the Insured Item is a Motor Vehicle that is a utility or 4wd and the loss or Damage is caused by an accident, We will assist You in paying the cost of a replacement hire vehicle for up to 30 days, to a maximum of \$100 per day and to a maximum of \$3,000 per claim.

5. Non Owned Trailer (Comprehensive)

We will cover You for loss or Damage to trailer(s) while in Your possession, custody or control, provided:

- a. the trailer is not owned by You, or any party with whom You have a financial agreement;
- b. the trailer is not on hire to You;
- c. You have not agreed or assumed responsibility to arrange insurance; and

We will not cover any contents or goods being carried in any trailer, including any clean-up costs associated with the contents or goods.

The maximum We will pay is the Sum Insured shown in the Policy Schedule for this Optional Extension.

Section Two

Registered Insured Item Liability (Including Compulsory Third Party Gap Cover)

This section is operative only if the Policy Schedule shows that this Section is "Insured".

In order to be sure that You are covered under the Policy You should always contact Us for approval before You incur costs You wish to claim. If You do not, We will pay for costs incurred up to the amount We would have authorised had You asked Us first.

Definitions Applicable to Section Two

Aircraft means anything designed to transport people or goods in or through the air or space.

Airside Area means an area where airships and airplanes take off, land, taxi, load and/or unload, including runways, taxiways, aprons adjacent to runways and/or taxiways, air bridges and Aircraft landing areas.

Dangerous Goods means:

- a. goods as defined by The Australian Code for the Transport of Dangerous Goods by Road and Rail (or its equivalent or replacement thereof); or
- b. any infectious substance; or
- c. the following substances or materials in excess of the following quantities:
 - I. 1,000 litres of petroleum or substances having a closed cup flash point below 23 degrees Celsius, but in containers no greater than 250 litres;
 - II. 5 kilograms of explosives;
 - III. 100 kilograms of compressed gas;
 - IV. 500 litres in total of substances which are toxic chemicals, corrosive acids or corrosive alkalis;
 - V. 500 litres (where a liquid) or 50 kilograms (where a solid) of substances which form explosive mixtures with organic and other readily oxidizing materials; or
 - VI. any 2 or more substances mentioned under (I) to (V) above being carried or transported on Your Insured Item at the same time if the quantity of any substance carried is more than half the quantity stated above for each substance.

Defence Costs means:

- a. the charges, expenses and legal costs, incurred by Us or by You with Our written consent, necessary to investigate, settle or defend a claim or in anticipation of a claim against You; or
- b. the commercial costs for representing You at any Coroner's inquest or any court of summary jurisdiction.

Limit of Liability means the amount We will pay in respect of all claims arising out of any one Occurrence as specified as the limit of liability in the Policy or Policy Schedule.

Motor Vehicle means any type of machine on wheels or on self-laid tracks made or intended to be propelled other than by manual or animal power and any trailer made or intended to be drawn by, or attached to, any such machine.

Occurrence means an accident which results in Personal Injury or Property Damage neither expected nor intended from Your standpoint.

All Personal Injury and Property Damage arising out of continuous or repeated exposure to substantially the same general conditions will be considered to arise out of one Occurrence.

Personal Injury means:

- a. bodily injury, sickness, disease, death;
- b. shock, fright, mental anguish;
- c. false arrest, false imprisonment, wrongful detention, malicious prosecution;
- d. libel, slander, defamation of character, humiliation; or
- e. wrongful eviction, wrongful entry or other invasion of privacy.

Property Damage means physical Damage to or physical destruction of or physical loss of tangible property including any resultant loss of use.

Registered Insured Item means any Insured Item and associated Attachments that are registered for public road use and are shown on the Insured Items Schedule forming part of the Policy Schedule.

Used as a Working Tool means the use of Registered Insured Item for any function for which it is designed (other than road transport or use or operation primarily as a Motor Vehicle) including use for excavating, digging, shovelling, grading, levelling, bulldozing, drilling, lifting, lowering, suspending, carrying (other than road transport), pumping, spraying, discharging, tipping, crushing, chipping, vacuuming, scraping, mixing (other than mixing during road transport), Loading and Unloading and the like including the process of setting up for such operations and reverting from such operative format to travel/transit configuration.

It does not include use for:

- a. transit to or from a work site (other than moving within a work site); or
- b. transport or haulage.

What You are Covered for Under Section Two

Scope of Cover

If this Section is operative, We will cover You for the amount You may be legally liable to pay as compensation to a third party in respect of Personal Injury or Property Damage which:

- a. is caused by an Occurrence which occurs during the Policy Period within the Territorial Limit; and
- b. arises from using, operating or towing a Registered Insured Item primarily as a Motor Vehicle.

Where cover applies, We will defend in Your name and on Your behalf any claim seeking compensation against You alleging such Personal Injury and/or Property Damage, and We can make such investigation, negotiation and settlement of any claim as We deem appropriate.

We will not pay any compensation or defend any claim after the Limit of Liability has been exhausted. We will act reasonably having regard to Your interests and will keep You informed if You ask Us to.

Maximum Amount Payable Under Section Two

The maximum amount We will cover You for under Section Two of the Policy in respect of all claims arising out of any one Occurrence will not exceed:

- a. the Limit of Liability specified in the Policy Schedule for all losses, excluding any claim(s) arising from the transportation of Dangerous Goods including cleanup, contamination or restitution of any land or waterway; or
- b. \$1,000,000, unless otherwise specified in the Policy Schedule, for all losses, arising from the transportation of Dangerous Goods and/or hazardous goods including cleanup, contamination or restitution of any land or waterway, provided:

We will not cover Your liability for any claim arising from the transportation of:

- I. Class 1 – Explosives
- II. Class 6, Division 6.2 – Infectious Substances
- III. Class 7 – Radioactive Material

less any applicable Excess.

Defence Costs

Where cover applies, We will also cover You for Defence Costs in addition to the Limit of Liability. Where a payment for compensation, to finalise a claim, exceeds the Limit of Liability of the Policy, Our liability to pay Defence Costs shall be limited to such proportion of the Defence Costs as the Limit of Liability bears to the amount actually paid or payable for compensation.

Section Two – Additional Benefits

We automatically give cover under the following Additional Benefits:

1. Automatic Additions

We will cover, for a maximum period of thirty (30) days from Your acquisition, any new or replacement Registered Insured Items of a similar kind to those currently insured by the Policy, as if they were Insured Items, provided the current market value of the item is less than \$100,000. If You require cover for any new or replacement Registered Insured Item for the remainder of the Policy Period You must notify Us and request cover. We will provide cover provided You agree to pay any additional premium We may require.

2. Loading and Unloading

We will cover Your legal liability for loss or Damage to someone else's property caused by the Loading or Unloading of Your Motor Vehicle.

3. Uninsured Motorist

We will cover You for loss or Damage to Your Motor Vehicle caused by an accident with another Motor Vehicle during the Policy Period, provided:

- a. the driver of the other Motor Vehicle was at fault;
- b. the other Motor Vehicle was uninsured; and
- c. You can tell Us who the other driver was and identify the other Motor Vehicle or any other information that would reasonably allow Us to identify the person so that We can exercise Our rights of recovery.

The maximum We will pay is \$5,000 per claim less any applicable Excess(es).

4. Substitute Item

Any item being used by You as a substitute item, while any Registered Insured Item is being serviced, repaired or cannot be used, shall be treated as a Registered Insured Item, but only if one substitute item only is being used at any one time in place of any one Registered Insured Item.

5. Falling Goods

We will cover Your legal liability for Damage to someone else's property caused by goods falling from Your Motor Vehicle.

Exclusions Applicable to Section Two

In addition to the Exclusions Applicable to All Sections, Section Two of the Policy does not cover any:

1. liability if You:
 - a. carry or tow a load; or
 - b. carry a number of passengers, in excess of that for which the Registered Insured Item (or substitute item) was designed unless You can prove that the breach of these limitations was non-deliberate and clearly unintentional from Your standpoint.
2. liability caused by, arising out of, in connection with, or in respect of Property Damage to any property belonging to You or the Operator or any property in Your or the Operator's physical or legal possession or control.

However, We will not treat Your Employees' or visitors' Motor Vehicles including their contents while contained within a car park owned, operated or provided by You, as property in Your physical or legal possession or control.

3. liability caused by, arising out of, in connection with or in respect of any Registered Insured Item:
 - a. being used or operated in an unsafe or unroadworthy condition unless such condition could not reasonably be detected by You.

This exclusion shall not apply if You prove that the liability was not caused or contributed to by such unsafe or unroadworthy condition;

- b. which is or has been operated contrary to the manufacturer's guidelines;
- c. being used or operated in any experiment or type of test or in preparation for or involved in racing, speed testing, reliability trial, pace making, hill climbing, trial or demonstration other than for resale purposes on public roads;
- d. being used or operated for conveyance of passengers for hire, fare or reward;
- e. running on rails or which is not being run solely on solid ground;
- f. being Used as a Working Tool or plant forming part of a Registered Insured Item being Used as a Working Tool. However, this Exclusion (f) does not apply while the Registered Insured Item is travelling, transporting or carting goods on a public road;
- g. being used or operated in any Airside Area of an airport that handles commercial flights. For the purpose of this Exclusion only; or

- h. being driven or operated by:
 - I. You or by any person with Your consent who is not licensed under any relevant law to drive such a Registered Insured Item;
 - II. any person who is not authorised, licensed or trained to operate the Registered Insured Item under any relevant law;
 - III. anyone under the influence of any drug or intoxicating liquor at the time of the accident;
 - IV. anyone whose blood or urine alcohol reading exceeds the legal limit (subject to any laws to the contrary);
 - V. anyone who following an accident, refuses to provide or allow the taking of a sample of breath, blood or urine for testing or analysis as required by the law of the State or Territory in which the accident occurred.

However We will cover You if You have allowed another person to drive or operate a Registered Insured Item and You can prove that You were not aware that the Registered Insured Item was being driven by, operated by or in charge of that person when they were so impaired, affected or unlicensed.

4. liability caused by, arising out of, in connection with or in respect of Personal Injury, which is insured under any compulsory statutory insurance or scheme or accident compensation insurance or scheme, or would have been insured had You not failed to:
 - a. insure or register the Registered Insured Item;
 - b. lodge a claim; or
 - c. comply with any term or condition of any such scheme.
5. liability for which cover is provided, either in part or in whole, under Section Three of the Policy where Section Three is shown as "Insured" in the Policy Schedule.
6. Asbestos liability caused by, arising out of, in connection with or in respect of the use or presence of asbestos.
7. Dangerous Goods liability caused by, arising out of, in connection with or in respect of any Dangerous Goods transported or carried by or on behalf of You, except as provided under Additional Benefit 3 – Dangerous Goods or Optional Extension 1. Dangerous Goods where this Optional Extension is covered under the Policy.

8. Fines, Penalties and Certain Damages
 - a. fines or penalties;
 - b. aggravated, punitive and/or exemplary damages or any multiplication of compensatory damages or awards; or
 - c. liquidated damages.
9. Unregistered Vehicles
liability arising from the use of Your Motor Vehicle if it is unregistered at the time of the event giving rise to the claim.
This exclusion will not apply if You have complied with all statutory requirements allowing the movement of the unregistered Motor Vehicle.

Section Two – Optional Extensions

The following Optional Extension is only covered when stated on the Policy Schedule.

1. Non-Owned Trailer (Comprehensive)

Where stated in the Policy Schedule as insured, We will cover You for Your legal liability to third parties resulting from Your use of any registered trailer(s) whilst in Your possession, custody or control, provided:

- a. the trailer is not owned by You, or any party with whom You have a financial agreement;
- b. is not on hire to You;
- c. You have not agreed or assumed responsibility to arrange insurance; and

We do not cover any contents or goods being carried in any trailer, including any clean-up costs associated with the contents or goods.

The maximum We will pay is the Limit of Liability shown in the Policy Schedule for this Optional Extension.

Section Three

Broadform Liability

This Section is operative only if the Policy Schedule shows that this Section is "Insured".

In order to be sure that You are covered under the Policy You should always contact Us for approval before You incur costs You wish to claim. If You do not, We will pay for costs incurred up to the amount We would have authorised had You asked Us first.

Definitions Applicable to Section Three

Aircraft means anything designed to transport people or goods in or through the air or space.

Dangerous Goods means:

- a. goods as defined by The Australian Code for the Transport of Dangerous Goods by Road and Rail (or its equivalent); or
- b. any infectious substance; or
- c. the following substances or materials in excess of the following quantities:
 - I. 1000 litres of petroleum or substances having a closed cup flash point below 23 degrees Celsius, but in containers no greater than 250 litres;
 - II. 5 kilograms of explosives;
 - III. 100 kilograms of compressed gas;
 - IV. 500 litres in total of substances which are toxic chemicals, corrosive acids or corrosive alkalis;
 - V. 500 litres (where a liquid) or 50 kilograms (where a solid) of substances which form explosive mixtures with organic and other readily oxidizing materials; or
 - VI. any 2 or more substances mentioned under (I) to (V) above being carried or transported on Your Insured Item at the same time if the quantity of any substance carried is more than half the quantity stated above for each substance.

Defence Costs means:

- a. the charges, expenses and legal costs, incurred by Us or by You with Our written consent, necessary to investigate, settle or defend a claim or in anticipation of a claim against You; or
- b. the commercial costs for representing You at any Coroner's inquest or any court of summary jurisdiction.

Hovercraft means any vessel, craft or vehicle that is able to travel across both land and water on a fan-forced cushion of air.

Limit of Liability means the amount specified as the limit of liability in the Policy Schedule.

Motor Vehicle means any type of machine on wheels or on self-laid tracks made or intended to be propelled other than by manual or animal power and any trailer made or intended to be drawn by, or attached to, any such machine.

Occurrence means an event which results in Personal Injury or Property Damage neither expected nor intended from Your standpoint.

All Personal Injury and Property Damage arising out of continuous or repeated exposure to substantially the same general conditions will be considered to arise out of one Occurrence.

Personal Injury means:

- a. bodily injury, sickness, disease, death;
- b. shock, fright, mental anguish;
- c. false arrest, false imprisonment, wrongful detention, malicious prosecution;
- d. libel, slander, defamation of character, humiliation; or
- e. wrongful eviction, wrongful entry or other invasion of privacy.

Personal Injury to Contractors, Sub-contractors or Labour Hire Excess means the amount stated in the Policy Schedule which is payable by You in respect to Personal Injury to any person whilst working for or on Your behalf who was engaged as a contractor, sub-contractor or supplied through a labour hire agency, group training company or similar.

Pollutants means any solid, liquid, gaseous or thermal irritant or contaminant, including but not limited to smoke, vapour, soot, fumes, acids, alkalis, chemicals or waste. Waste includes material to be recycled, reconditioned or reclaimed.

Products means anything (after it has passed from Your possession or control), including its packaging or container, that was manufactured, grown, extracted, produced, processed, assembled, constructed, erected, installed, repaired, serviced, treated, sold, supplied, re-supplied or distributed by You or on Your behalf in the course of Your Business, including:

- a. directions, markings, labels, instructions, warnings or advice given or omitted to be given in connection with the thing; and
- b. anything in respect of which You are taken or deemed to be the manufacturer by operation of a law of Australia.

Products Liability means Your legal liability to pay damages for an Occurrence caused by an Unknown Defect in Your Products but excludes Public Liability.

Property Damage means physical Damage to or physical destruction of or physical loss of tangible property including any resultant loss of use.

Public Liability means Your legal liability to pay compensation for an Occurrence caused as a result of undertaking Your Business but excludes Products Liability.

Registered Insured Item means any Insured Item and associated Attachments that are registered for public road use and are shown on the Insured Items Schedule forming part of the Policy Schedule.

Underground Services means any underground pipes, ductwork, mains, wires, fibre optic and/or other cables, conduits and their supports.

Unknown Defect in Your Products means:

- a. a defect in, or the harmful nature of Your Products; or
- b. a defect or deficiency in any direction, instructions or advice provided by You concerning the use or storage of Your Products; or
- c. a failure by You to provide any direction, instructions or advice concerning the use or storage of Your Products;

that was not known to You, or reasonably suspected by You before Your Products left Your possession or control.

Used as a Working Tool means the use of a Registered Insured Item or Motor Vehicle for any function for which it is designed (other than road transport or use or operation primarily as a Motor Vehicle) including use for excavating, digging, shovelling, grading, levelling, bulldozing, drilling, lifting, lowering, suspending, carrying (other than road transport), pumping, spraying, discharging, tipping, crushing, chipping, vacuuming, scraping, mixing other than mixing during road transport), Loading and Unloading and the like including the process of setting up for such operations and reverting from such operative format to travel/transit configuration.

It does not include use for:

- a. transit to or from a work site (other than moving within a work site); or
- b. transport or haulage.

Watercraft means any vessel, craft or vehicle designed to float on or in, or travel on or through, water.

Worker means any person employed by You or deemed to be employed by You pursuant to any law.

Workers' Compensation Law means any law relating to compensation for injury to Workers or Employees.

What You are Covered for Under Section Three

Scope of Cover

If this Section is operative, We will cover You for the amount You may be legally liable to pay as compensation in respect of Personal Injury or Property Damage which is caused by an Occurrence which occurs during the Policy Period within the Territorial Limit in connection with Your Business.

Where cover applies, We will defend in Your name and on Your behalf any claim seeking compensation against You alleging such Personal Injury and/or Property Damage, and We can make such investigation, negotiation and settlement of any claim as We deem appropriate.

We will not pay any compensation or defend any claim after the Limit of Liability has been exhausted. We will act reasonably having regard to Your interests and will keep You informed if You ask Us to.

Maximum Amount Payable Under Section Three

The maximum amount We will cover You for under Section Three of the Policy in respect of all claims arising out of any one Occurrence is the Limit of Liability.

The maximum amount We will cover You for during the Policy Period for all claims arising out of or in any way connected with Your Products is the Limit of Liability.

Defence Costs

Where cover applies, We will also cover You for Defence Costs in addition to the Limit of Liability. Where a payment for compensation, to finalise a claim, exceeds the Limit of Liability of the Policy, Our liability to pay Defence Costs shall be limited to such proportion of the Defence Costs as the Limit of Liability bears to the amount actually paid or payable for compensation.

However, with respect to:

- a. any claim that is subject to the legal jurisdiction of the United States of America or Canada (or any other territory coming within or subject to the jurisdiction of the United States of America or Canada); or
- b. any liability in respect of Personal Injury and/or Property Damage occurring in the United States of America or Canada (or any other territory coming within or subject to the jurisdiction of the United States of America or Canada);

Defence Costs are included within the Limit of Liability and are not payable by Us in addition to the Limit of Liability.

Section Three – Additional Benefits

If this Section is operative, We automatically give cover under the following Additional Benefits.

1. Cross Liability

Where there is more than one legal entity forming part of You, each of You will be considered as a separate and distinct entity and cover under the Policy will apply to each of You as if a separate policy had been issued to each of You.

The Limit of Liability always applies to all of You combined and not for each of You separately. This means the Limit of Liability is not increased in any way as a result of this Additional Benefit.

2. First Aid Expenses

We will cover You for the expenses reasonably incurred by You for first aid given to others at the time such Personal Injury first occurs where there is a covered claim for Personal Injury.

3. Property In Your Physical or Legal Possession or Control (Care, Custody and Control)

We will cover You for Your legal liability to pay compensation that is caused by an Occurrence within the Territorial Limit in connection with Your Business in respect of Property Damage to any property.

Our maximum liability under this Additional Benefit shall not exceed two hundred and fifty thousand (\$250,000) in the aggregate for the Policy Period.

Exclusion 25 of Section Three applies.

4. Vibration and Removal of Support

We will cover You for Your legal liability to pay compensation in respect of Property Damage first occurring during the Policy Period that is caused by an Occurrence within the Territorial Limit in connection with Your Business in connection with:

- a. vibration; or
- b. removal or weakening of, or interference with support to land, buildings or any other Property.

Our maximum liability under this Additional Benefit shall not exceed five hundred thousand Dollars (\$500,000) in the aggregate for the Policy Period.

An Excess of \$10,000 applies to each and every claim unless a higher Excess amount is shown in the Policy Schedule.

5. Watercraft

We will cover You for Watercraft less than eight metres in length in Your physical or legal possession of or control. Our maximum liability under this Additional Benefit, shall not exceed \$100,000.

Exclusions Applicable To Section Three

In addition to the Exclusions Applicable to All Sections, Section Three of the Policy does not cover any:

1. Aircraft and Hovercraft

liability caused by, arising out of, in connection with or in respect of:

- a. the ownership, possession, maintenance, repair, operation or use by You or on Your behalf; or
- b. any of Your Products which are incorporated into the structure, machinery or controls,

of any Aircraft or Hovercraft.

2. Aircraft Products

liability caused by, arising out of, in connection with or in respect of Your Products that are incorporated into the structure, machinery or control of any Aircraft with Your knowledge.

3. Asbestos

liability caused by, arising out of, in connection with or in respect of the use or presence of asbestos.

4. Assault or Battery

liability caused by, arising out of, in connection with or in respect of any assault or battery committed by You or at Your direction, unless it was committed for the purpose of preventing or eliminating Personal Injury and/or Property Damage.

5. Blasting

liability caused by, arising out of, in connection with any blasting or the use, cartage, detonation or storage of explosives.

6. Contractual Liability

liability assumed under any contract or agreement. This exclusion does not apply to:

- a. liability that would have been implied by law in the absence of such contract or agreement;
- b. liability assumed by You under a warranty of fitness or quality regarding Your Products;
- c. those written contracts shown in the Policy Schedule;
- d. liability assumed under Incidental Contracts.

7. Dangerous Goods

liability caused by, arising out of, in connection with or in respect of any Dangerous Goods transported or carried by or on behalf of You.

8. Defamation

liability caused by, arising out of, in connection with or in respect of the publication of defamatory or disparaging material and/or the utterance of defamatory or disparaging statements:

- a. made before the commencement of the Policy Period;
- b. made by You, or at Your direction, with knowledge of its falsity; or
- c. if You are in the business of publishing, advertising, broadcasting or telecasting.

9. Defect in Design

liability caused by, arising out of, in connection with or in respect of any design, specification or formula provided by You or any error or omission in respect of such design, specification or formula.

This exclusion will not apply in respect of any design, specification or formula in any of Your Products, which was not provided for remuneration, such as a fee or commission.

10. Demolition

liability caused by, arising out of, in connection with the demolition of any building or structure by You or on Your behalf where the building or structure exceeds 10 metres in height.

For any insured demolition works an Excess of \$5,000 applies to each and every claim, unless a higher Excess amount is shown in the Policy Schedule.

11. Discrimination and Harassment

liability caused by, arising out of, in connection with or in respect of any discrimination or harassment in violation of any legislation.

12. Employer's Liability / Workers' Compensation

liability in respect of Personal Injury to any of Your Workers or Employees or any person deemed to be Your Worker or Employee under the relevant Workers' Compensation Law [other than any person of whom You are deemed employer by reason only of Section 175 of the Workers' Compensation and Injury Management Act 1981 (WA)]. This exclusion does not apply to any liability in respect of Personal Injury:

- a. to any person who is not deemed to be Your Worker or Employee under the relevant Workers' Compensation Law;
- b. which is not covered under any insurance, scheme or fund You are required by law to effect, establish or fund; or
- c. where You have not effected, established or funded such an insurance, scheme or fund, which would not have been covered under any insurance, scheme or fund You are required by law to so insure or fund had You complied with such requirement.

13. Erections, Alterations and Additions

liability caused by, arising out of, in connection with or in respect of any construction, erection, alteration, demolition of and/or additions to any buildings by You or on Your behalf.

This exclusion will not apply to alterations of or additions to buildings owned and/or occupied by You where the cost of such alterations or additions does not exceed five hundred thousand dollars (\$500,000).

14. Excavation

liability caused by, arising out of, in connection with or in respect of any excavation work exceeding 10 metres in depth.

15. Exports to USA and/or Canada

liability caused by, arising out of, in connection with or in respect of any Products exported to the United States of America or Canada (or any other territory coming within or subject to the jurisdiction of the courts of the United States of America or Canada) with Your knowledge.

16. Faulty Workmanship

liability caused by, arising out of, in connection with or in respect of any costs or expenses incurred to perform, complete, repair or rectify any work undertaken by You or on Your behalf, or to pay the cost of performing, completing, repairing or rectifying such work.

17. Fines, Penalties and Punitive Damages

liability in connection with any:

- a. fines or penalties;
- b. aggravated, punitive and/or exemplary damages or any multiplication of compensatory damages or awards; or
- c. liquidated damages.

18. Insured Items

liability for the cost of repairing or replacing any of the Insured Items.

19. Loss of Use of Property

liability in connection with or in respect of any loss of use of property that has not been physically Damaged, lost or destroyed, caused by or arising out of:

- a. a delay in, or lack of, performance, by or on behalf of You, of any contract or agreement; or
- b. the failure of Your Products to meet any warranties or representations as to performance, fitness, quality or durability.

20. Motor Vehicle

liability:

- a. caused by, arising out of, in connection with or in respect of Personal Injury, which is insured under any compulsory statutory insurance or scheme or accident compensation insurance or scheme, or would have been so insured but for the failure to:
 - I. insure or register the Motor Vehicle;
 - II. lodge a claim; or
 - III. comply with any term or condition of any such scheme; or
- b. in connection with or in respect of Property Damage caused by, arising out of, in connection with or in respect of the ownership, use or operation by You or on Your behalf of any Motor Vehicle that is required by law to be registered or to have compulsory statutory third party bodily injury insurance. If indemnity is not available under any other insurance or fund, this exclusion 8 b) will not apply to Your liability in respect of Property Damage:
 - I. arising from the actual Loading and Unloading, delivery or collection of goods from a Motor Vehicle; or
 - II. arising when a Motor Vehicle is Used as a Working Tool at Your premises or at any site where You are working, provided that no cover is available when the Motor Vehicle is:
 - travelling to or from a location where it is/was to be Used as a Working Tool; or
 - used only for the transportation or haulage of goods.

21. Pollution Liability

liability:

- a. in connection with or in respect of the cost of preventing discharge, dispersal, release or escape of Pollutants;
- b. caused by, arising out of, in connection with or in respect of any discharge, dispersal, release or escape of Pollutants; or
- c. in connection with or in respect of the cost of testing, monitoring, containing, removing, cleaning up or neutralising Pollutants.

Exclusions 22 b) and 22 c) shall not apply where discharge, dispersal, release or escape of Pollutants is caused by a sudden, identifiable, accidental, unexpected and unintended happening outside the United States of America or Canada (or any state or territory administered by or coming within the legal jurisdiction of the United States of America or Canada) and which takes place in its entirety at a specific time and place.

22. Product Recall and Repair

liability:

- a. for the cost of recall, withdrawal from sale, inspection, repair or replacement of Your Products;
- b. for the cost of investigation into the cause of any defect in Your Products; or
- c. caused by, arising out of, in connection with or in respect of the loss of use of Your Products.

23. Professional Liability

liability caused by, arising out of, in connection with or in respect of the rendering of or failure to render professional advice or service, given for a fee, by or on behalf of You or any error or omission.

24. Property in Your Physical or Legal Possession or Control

liability caused by, arising out of, in connection with or in respect of Property Damage to:

- a. any property while being lifted, lowered or suspended by or from any item whatsoever; or
- b. any other property belonging to You or the Operator; or
- c. any property in Your or the Operator's physical or legal possession or control, except to the extent cover is provided under Additional Benefit 3. Property in Your Physical or Legal Possession or Control or Optional Extension 1. Property in Your Physical or Legal Possession or Control where this Optional Extension is covered under the Policy.

However, We will not treat Your Employees' or visitors' Motor Vehicles including their contents while contained within a car park owned, operated or provided by You, as property in Your physical or legal possession or control.

25. Underground Services

liability in respect of Property Damage to any Underground Services. This exclusion does not apply if You took the following precautions prior to any digging or excavation:

- a. obtain up to date/relevant written details or plans of the position of any Underground Services from the relevant authority, owner or user;
- b. use such details or plans, taking adequate care, to locate the position of any Underground Services; and
- c. take adequate care when working around or near any Underground Services to avoid contact or impact with the Underground Services. Adequate care includes, where possible, following relevant State guidelines on safe work practice in that State.

26. Watercraft Liability

liability caused by, arising out of, in connection with or in respect of:

- a. the ownership, use or operation by or on behalf of You of any Watercraft greater than eight metres in length, except whilst stored on land; or
- b. liability in respect of Property Damage to Watercraft in Your physical or legal possession or control, where the Watercraft is greater than eight metres in length, except whilst stored on land.

Section Three – Optional Extensions

Provided this Section is operative, the Optional Extensions below are operative only if specified as covered in the Policy Schedule.

1. Property in Your Physical or Legal Possession or Control (Care, Custody and Control) – Increased Sub limit

Our total liability under Additional Benefit 3 – Property In Your Physical or Legal Possession or Control is deleted and replaced as follows:

Our maximum liability under this Extension shall not exceed in the aggregate for the Policy Period:

- a. the amount specified in the Policy Schedule as the sub-limit for Care, Custody and Control Extension; or
- b. two hundred and fifty thousand dollars (\$250,000),

whichever is the greater.

2. Vibration and Removal of Support – Increased Sub limit

Our total liability under Additional Benefit 4 – Vibration and Removal of Support is deleted and replaced as follows:

Our maximum liability under this Optional Extension shall not exceed in the aggregate for the Policy Period the amount specified in the Policy Schedule as the sub-limit for the Vibration and Removal of Support Optional Extension.

Claims Conditions and Repairs Procedures – All Sections

What You Must Do

In order to be sure that You are covered under the Policy You should always contact Us for approval before You incur costs You wish to claim. If You do not, We will pay for costs incurred up to the amount We would have authorised had You asked Us first.

Claims and Repair Procedures

In the event of any incident which might give rise to a claim under the Policy, You must:

- + notify Us as soon as reasonably possible and provide to Us full details in writing as soon as possible after the happening of any accident or Occurrence, which may become the subject of a claim under the Policy. If You do not, We may reduce or refuse Your claim to the extent We are prejudiced by Your delay. We may also ask You to complete a claim form;
- + notify the police as soon as reasonably possible if Your Insured Item or any of Your property is stolen or maliciously or intentionally Damaged;
- + supply Us with all information and documentary evidence We reasonably require to settle or defend the claim;
- + take all reasonable steps to preserve any parts Damaged and make those parts available for inspection by Us or Our representative, and contact Us or Our representative before disposing of any damaged parts;
- + notify Us of any other insurance covering the same loss, Damage or liability;
- + take reasonable steps to co-operate with Us in any action We take if We have a right to recover any money payable under the Policy from any other person;
- + give Us Your rights to conduct, defend or settle any legal action and to act in Your name. You must not do anything which prevents Us from doing this. We will act reasonably having regard to Your interests, and will keep You informed if You ask Us to.
- + send to Us as soon as reasonably possible any letter or communication from other parties. If You do not, We may reduce or refuse Your claim to the extent We are prejudiced by Your delay;
- + tell Us as soon as reasonably possible of any notice of impending prosecution or details of any inquest or official inquiry. If You do not, We may reduce or refuse Your claim to the extent We are prejudiced by Your delay;
- + take reasonable steps to give Us all information and assistance related to Your claim that We may reasonably require to handle any claim that You make under the Policy; and
- + take all reasonable steps to minimise any interruption of or interference with the Business, or to avoid or diminish the loss.

Please notify 360 Plant and Equipment Claims at the contact details below:

Level 14, 141 Walker Street
North Sydney NSW 2060
PO Box 1813
North Sydney 2059
Telephone: 1800 845 092
Email: peclaims@360uw.com.au

In having your property or Insured Items repaired under the Policy, you have a choice of repairer.

Claims Conditions

Insurance cover will cease for any Insured Item which has sustained Damage and where it is operated without being properly repaired.

Where a claim for an Insured Item that We determine is a Total Loss, We will retain all rights to the Insured Item and its salvage value.

What You Must not do

Except as provided below, the event of an incident that may give rise to a claim, You should not, without Our written consent:

- + make any admission of guilt or promise or offer of payment;
- + incur any costs or expenses in respect of any right or claim which may be the subject of a claim by You against Us under the Policy; or
- + authorise repairs to Your Insured Item.

If You do any of the above, We reduce or refuse Your claim to the extent We are prejudiced by Your admission, promise, offer, incurring costs or authorisation.

Where the claim relates to loss or damage to a Windscreen, You may authorise the fitting of an identical replacement Windscreen without Our prior consent.

What We do

We may:

- + having regard to your interests and acting reasonably take over and conduct the defence or settlement of any claim on Your behalf; and/or
- + issue legal proceedings for recovery of any amount We may pay to You or on Your behalf.

If We do this, We will do it in Your name. We have full discretion in the conduct of any legal proceedings and in the settlement of any claim. You must provide all reasonable co-operation by giving Us any statements, documents or assistance We reasonably require relating to the claim. This may include giving evidence in any legal proceedings. We will act reasonably having regard to Your interests, and will keep You informed if You ask Us to.

What can Affect a Claim?

We will reduce the amount of a claim by the Excess(es) shown in the Policy terms and conditions or on the Policy Schedule. We may refuse, or reduce the amount We pay in respect of, a claim if the Insured is in breach of the Duty of Disclosure or You breach any of the conditions of the Policy, including any Endorsements noted on or attached to the Policy Schedule to the extent We are prejudiced by Your noncompliance.

We pay only once for loss or Damage from the same event covered by the Policy even if it is covered under more than one Section of the Policy, in which case the highest applicable benefit will be payable.

We may be entitled to refuse to pay or to reduce the amount of a claim if:

- + it is in any way fraudulent; or
- + any fraudulent means or devices are used by You or anyone acting on Your behalf to obtain any benefits under the Policy.

Privacy Statement



360 Privacy Statement

In this Privacy Statement the use of We, Our or Us means 360 Plant and Equipment and the Insurers unless specified otherwise.

In this Privacy Statement the use of personal information includes sensitive information.

We are committed to protecting the privacy of the personal information You provide to Us.

The Privacy Act 1988 (Cth) contains the Australian Privacy Principles which require Us to tell You that We collect, handle, store and disclose Your personal and sensitive information for the specific purpose of:

- + deciding whether to issue a policy;
- + determining the terms and conditions of Your Policy;
- + compiling data to help develop and identify other products and services that may interest clients; and
- + handling claims.

Personal information is information or an opinion about an identified individual, or an individual who is reasonably identifiable:

- + whether the information or opinion is true or not;
- + whether the information or opinion is recorded in a material form or not.

Sensitive information includes, amongst other things, information about an individual's racial or ethnic origin, political opinions, membership of a political organisation, religious beliefs or affiliations, philosophical beliefs, membership of a professional or trade association, membership of a trade union, sexual orientation or practices, criminal record, health information about an individual, genetic information, biometric information or templates.

You have given Us Your consent to collect, use and disclose Your personal information in order to provide You with the relevant services and/or products.

When You give Us personal information about other individuals, We rely on You to have made or make the individual aware that You will or may provide their personal information to Us and the types of other parties and service providers We may provide it to, the relevant purposes We and the other parties and service providers will use it for, and how they can access it. If You have not done or will not do either of these things, You must tell Us before You provide the relevant personal information to Us.

We will protect Your information using physical, technical, and administrative security measures to reduce the risks of loss, misuse, unauthorised access, disclosure and alteration. Some of the safeguards that We use are firewalls and data encryption, physical access controls to Our data centres, and information access authorisation controls.

We disclose personal information to other parties and service providers whom We believe are necessary to assist Us and them in providing the relevant services and/or products. For example, in handling claims, We may have to disclose Your personal information to other parties and service providers such as Our claim management partner, other insurers, reinsurers, loss adjusters, external claims data collectors, investigators and agents, facilitators, assessors or other parties as required by law. We will limit the use and disclosure of any personal information provided by Us to them to the specific purpose for which We supplied it.

We may disclose Your personal information to Our insurers, reinsurers, related entities and service providers overseas where it is reasonably necessary for, or directly related to, the functions, services or activities we provide to you. When we transfer Your information to other countries, including countries which may not have data protection laws that provide the same level of protection that exists in Australia, We will protect the information as described in this Privacy Policy.

If You do not provide the personal information requested and/or do not provide Us with Your consent to the use and disclosure of Your personal information as set out in this Privacy Statement, Your insurance application may not be accepted, or We may not be able to administer Your Policy, or You may be in breach of Your duty of disclosure, the consequences of which are set out under the heading Duty of Disclosure in this document.

If You would like a copy of Our Privacy Policies, would like to seek access to or correct Your personal information, opt out of receiving materials We send, complain about a breach of Your privacy or You have any query on how Your personal information is collected, stored or used, or any other query relating to Our handling of Your personal information, please contact Us.

A copy of 360's full Privacy Policy is located at www.360uw.com.au

A copy of Allianz's full Privacy Policy is located at www.allianz.com.au/about-us/privacy

Allianz Privacy Statement

Privacy Notice

This document sets out how we use, collect and disclose personal information about you. It replaces any information about privacy in the insurance documentation we have previously provided to you. Further information is in our Privacy Policy available at www.allianz.com.au.

At Allianz, we give priority to protecting the privacy of your personal information. We do this by handling personal information in a responsible manner and in accordance with the Privacy Act 1988 (Cth).

How We Collect Your Personal Information

We usually collect your personal information from you or your agents. We may also collect it from our agents and service providers; other insurers and insurance reference bureaus; people who are involved in a claim or assist us in investigating or processing claims, including third parties claiming under your policy, witnesses and medical practitioners; third parties who may be arranging insurance cover for a group that you are a part of; law enforcement, dispute resolution, statutory and regulatory bodies; marketing lists and industry databases; and publicly available sources.

Why We Collect Your Personal Information

We collect your personal information to enable us to provide our products and services, including to process and settle claims; make offers of products and services provided by us, our related companies, brokers, intermediaries, business partners and others that we have an association with that may interest you; and conduct market or customer research to determine those products or services that may suit you. You can choose not to receive product or service offerings from us (including product or service offerings from us on behalf of our brokers, intermediaries and/or our business partners) or our related companies by calling the Allianz Direct Marketing Privacy Service Line on 1300 360 529, EST 8am to 6pm Monday to Friday, or going to our website's Privacy section at www.allianz.com.au.

If you do not provide your personal information we require, we may not be able to provide you with our services, including settlement of claims.

Who We Disclose Your Personal Information To

We may disclose your personal information to others with whom we have business arrangements for the purposes listed in the paragraph above or to enable them to offer their products and services to you. These parties may include insurers, intermediaries, reinsurers, insurance reference bureaus, related companies, our advisers, persons involved in claims, external claims data collectors and verifiers, parties that we have an insurance scheme in place with under which you purchased your policy (such as a financier or motor vehicle manufacturer and/or dealer). Disclosure may also be made to government, law enforcement, dispute resolution, statutory or regulatory bodies, or as required by law.

Disclosure Overseas

Your personal information may be disclosed to other companies in the Allianz Group, business partners, reinsurers and service providers that may be located in Australia or overseas. The countries this information may be disclosed to will vary from time to time, but may include Canada, Germany, New Zealand, United Kingdom, United States of America and other countries where the Allianz Group has a presence or engages subcontractors. We regularly review the security of our systems used for sending personal information overseas. Any information disclosed may only be used for the purposes of collection detailed above and system administration.

Access to Your Personal Information and Complaints

You may ask for access to the personal information we hold about you and seek correction by calling 1300 360 529 EST 8am-6pm, Monday to Friday. Our Privacy Policy contains details about how you may make a complaint about a breach of the privacy principles contained in the Privacy Act 1988 (Cth) and how we deal with complaints. Our Privacy Policy is available at www.allianz.com.au.

Telephone Call Recording

We may record incoming and/or outgoing telephone calls for training or verification purposes. Where we have recorded a telephone call, we can provide you with a copy at your request, where it is reasonable to do so.

Your consent

By providing us with personal information you and any other person you provide personal information for, consent to these uses and disclosures until you tell us otherwise. If you wish to withdraw your consent, including for things such as receiving information on products and offers by us or persons we have an association with, please contact us.





360

Plant & Equipment

NSW
Level 14
141 Walker Street
North Sydney, NSW 2060

