# Beazley Safeguard

A comprehensive risk management and response solution for organisations entrusted with the care of minors and vulnerable adults.

### **Prevention services**

Beazley Safeguard clients have access to <a href="https://www.beazleysafeguard.com.au">www.beazleysafeguard.com.au</a> a dedicated risk management website managed by Praesidium, a risk management firm with over two decades of experience helping organisations reduce the risk of sexual abuse of vulnerable populations.

Resources available to all policyholders:

- Model policies to assist organisations in the creation of abuse prevention policy documentation
- Screening and selection toolkit to assist in effective screening of employees and caregivers
- Crisis response toolkit that includes written resources and guidance to navigate crisis response before, during and after an allegation
- Foundational webinars covering abuse prevention guidance
- · Online Training via Praesidium® Academy
- Praesidium helpline for non-emergency discussion of high-level concerns (in addition to the incident reporting hotline)

Additional resources available to policyholders who meet a premium threshold:

 General consultation with Praesidium's Safety Analysts (two hours)

Resources available to all policyholders, at an additional cost:

- Certified Praesidium Guardian workshop where participants learn best practices in organisational abuse prevention
- Creating a safe environment facilitator led video program
- Onsite training for abuse prevention, response and investigation
- Know your score online self-assessment
- A range of surveys, reviews and assessments resulting in Praesidium providing organisations with tailored advice and recommendations
- Praesidium accreditation which publicly demonstrates commitment to maintaining safer environments.

### Response services

Allegations and incidents of abuse are usually complex, highly sensitive and time-critical. Organisations, most of which will never have dealt with such situations, can feel unprepared and overwhelmed at the prospect of managing their response and the multitude of issues suddenly confronting them.

However, the onus is upon the organisation to act quickly and decisively. The nature and speed of the response are everything. If handled well, the response can limit the distress caused, as well as the risk of serious reputational and financial damage.

If an organisation experiences an incident, Beazley can deploy experts to support an insured through the initial crisis period.

- \$50,000 sub limit available
- First dollar coverage (no self insured retention applicable).

Beazley has partnered with several firms, all highly experienced and expert in their respective fields, to address the many operational and reputational challenges that organisations might face in the event of a crisis situation.

While the service providers' fees and expenses will be met by Beazley up to the sub\_limited amount, the service providers will be engaged directly by the insured, to represent the insured's interests.

# The service offering

Our expert panel can offer the following services, which can be tailored to the demands of a particular situation:

- · Crisis management and communication services
- · Legal services
- · Forensic and investigatory services
- Access to a range of other services such as victim support and government relations.

## How to report an incident

An insured should call **+61 1800 943 620**, where a service representative will be available 24 hours a day, seven days a week. The service representative will take some initial details and connect the insured with an experienced member of the Beazley team.

For further details about the Beazley Safeguard product, please contact your broker directly.