

Leisure Insurance Application Form

Sports • Leisure • Licensed Clubs

Please use this application for occupations relating to leisure including: Fishing Snow Arcade Centres · Jet boat/jet skiing Abseiling Adventure Tours Kite Surfing Sports Tours Amusement Hire · Laser Skirmish • Bed & Breakfasts • Boating/Fishing Mountaineering Surf Schools Sightseeing Tours Bushwalking Surf Tours • Caravan Parks · Corporate Days/ Orienteering **Functions** Canoeing Rafting Trekking Camps • Paintball Canyoning Ropes Course Wind Surfing Cinemas · Animal Nursery · Catamaran Hire Sailing Function Centres Concert Venues • Four Wheel Driving Tours • Challenge Ropes (low) Sandboarding · Bingo Centres · Conference Centres and more..... Climbing · Historical Attractions Snorkelling Aquariums

Please complete the following application sections:			
Section 1: Your Details (Compulsory) Page 01	Section 2: Your Business Details (Compulsory) Page 02	Section 3: Cover Option: Platinum Liability Page 05	Section 4: Declaration (Compulsory) Page 06

Your Details	
Full Name of Insured	
Trading Name: (if applicable)	
Tax Registered Business:	Yes No ABN No: Input Tax Credit: %
Situation Address:	Postcode:
Postal Address:	Postcode:
Business Phone No.:	() Fax No.: ()
Website address:	
Period of Insurance:	From: DD / MM / YYYY at 4pm To: DD / MM / YYYY at 4pm
Other Interested Parties: (Please state their full name, the type of interest and the property concerned).	

Your Business Details				
1. Please advise the following:				
(a) gross annual turnover	for the next 12 months:	\$		
(b) gross annual wages pa	aid to employees for the next 12 mo	onths: \$		
(c) number of employees:	Full time:	Part ti	me: Casu	al:
(d) annual payments to co	ontractors / subcontractors:	\$		
(e) number of annual atte	ndees:			
(f) number of instructors	(f) number of instructors:			
(g) number of years <u>you</u> h	nave operated <u>this</u> business			
2 Please provide a descri	iption of your business including ful	II details of activities off	ered Please provide a brochure	
2.1 tease provide a descri	priori or your business meading fur	tt details of detivities off	i cui i tease provide a brochare.	
3. Please provide details	of the regions your business operat	tes in (eg. Grampians. Go	ld Coast. Blue Mountains etc.	 1
				,
☐ Yes ☐ No	ss, participate in activities, have reper details including the countries and a		in or derive revenue outside	of Australia?
5. Do you have any work of	conducted by sub-contractors?	Yes No > if yes, pl	ease provide the following	
Accommodation				% of total turnover
Restaurants	% of total turnove			
Water based activities	% of total turnove			% of total turnover
	ling with sub-contractors we strongly reco tion insurance, and require them to have y			
under which you have	any contract or agreement under will waived your legal rights of recovery if yes, please provide details and attach	y (eg. Hold harmless ag	reements whereby you assum	
7. Are all participants required to sign a disclaimer to release and indemnify your business/company in regards to acknowledgement of risks, injury and obligations?				
8. Do you have at your premises or otherwise offer trampolining, foam pits or any other aerial activities?				
If yes, please provide furthe	er details including the activities offere	ed.		
9. Estimate annual turnover / number of tours by the type of activity. Please list below:				
Type of activity (eg. Canoeing)	Annual turnover	Number of tours per annum	Average number of patrons per tour	Months in operation per year

Your Business Details (continued)					
10. Please complete where applica	10. Please complete where applicable and attach information if required				
ACCOMMODATION					
a. Please provide number of beds:					
b. Are other activities included in t	the package?		☐ Yes ☐ No		
WATERSPORTS					
a. Length, Type and size of all vess					
Vessel	Length		Carrying Capacity		
b. Grade of river:					
ROPE ACTIVITIES					
Please provide the following:					
Type of activity	Heights	Length	% of	each	
Ropes - outdoor					
Ropes - indoor					
Flying Foxes					
THEME PARKS / TOURISM ATTRA	CTION				
Please provide details of rides and	supervision:				
Please advise annual number of pa	atrons:				
AMUSEMENT HIRE					
Please provide details of the amus	ements hired:				
Do you:					
Stay onsite for the duration of the	hire?		☐ Yes ☐ No		
Set-up/pack up all amusements?		☐ Yes ☐ No			
Operate within a carnival or festival If yes, please provide details:	al environment?		☐ Yes ☐ No		
VVI					
Offer any mechanical amusements	?		☐ Yes ☐ No		
If yes, please provide details:					

Your Business Details (continued)				
11. Do you have a Risk Management program in place?				
Please attach a copy of the report a	Please attach a copy of the report as well as providing the following:			
a. Equipment Maintenance Reports Do you use a maintenance logbook?	and Inspection logs - how often is equipment checked and replaced? If yes, provide an example.			
c. Please provide the experience/qu	ualifications of all guides / leaders.			
Name	Qualifications /experience			
d. Do you have a training manual fo	r staff?	☐ Yes	□ No	
e. What is the minimum ratio of gui	des to participants?			
f. What is the company's policy on I	First Aid certification? How Many guides / leaders on each tour are first aid qualifie	ed?		
g. Do you use Incident/Accident rep	port forms?	☐ Yes	□ No	
h. Do you have passengers complete Medical Reports prior to tours? What is the procedure?			□ No	
i. Does your business comply withall regulations applicable to the industry in which you operate?			□ No	
j. Does your business carry the rele If not, please advise when these wi	evant licences & permits to operate? Il be obtained:	☐ Yes	□ No	
k. Please provide a summary of the	Compulsory Safety equipment used on tours.			
l. Please provide a copy of your emergency procedures.				
m. Please provide a copy of your general safety procedures.				
n. Please provide a list (or photographs) of all signs displayed at your facility. (Specify for attractions and /or onsite Tourism facilities)				

Cover Option 2 - Platinum Liability Cover				
PART A: GENERAL LIABILITY				
Limit of Indemnity for Part A:	☐ \$10,000,000 ☐ \$20,000,000			
Property in your physical or legal control	NB: automatic cover is \$500,000			
Excess Option:	□ Nil □ \$1,000 □ \$2,500	□ \$5,000 □ Other \$		
PART B: PROFESSIONAL INDEMNITY				
Limit of Indemnity for Part B:	□\$1,000,000 □\$2,000,000 □\$5,0	000,000		
Excess Option:	□ Nil □ \$1,000 □ \$2,500	□ \$5,000 □ Other \$		
Do you currently hold Professional Indemnity or Errors & Omissions insurance? Yes No				
If yes, please state:	The date from which you have had this insurance?			
	Your current insurer?			
NB: Retroactive Date for Part B - The date the insured first held continuous Professional Indemnity cover or the inception date of this policy, whichever the earlier.				
PART C: MANAGEMENT LIABILITY				
Limit of Indemnity for Part C:	□\$1,000,000 □\$2,000,000 □\$5,0	000,000		
Optional Extensions:	☐ Fidelity (\$100,000 limit)	☐ Pollution Defence Costs (\$100,000 limit)		
Fixed Excesses:	Directors & Officers Liability	\$Nil		
	Fidelity	\$5,000 each & every Claim		
	Pollution Defence Costs	\$5,000 each & every Claim		
	All Other Claims	\$2,500 each & every Claim		
Do you currently hold Directors & Officers or Management Liability insurance?				
If yes, please state:	The date from which you have had this insurance?			
	Your current insurer?			
Retroactive Date for Part C - The date the insured first held continuous Directors and Officers or Management Liability Insurance or the inception date of this policy, whichever the earlier.				

Claims Made Policy

Please note the Professional Indemnity & Management Liability sections of the Policy are offered on a Claims Made basis. Claims Made means that the Professional Indemnity & Management Liability section covers you for Claims made against you during the Period of Insurance specified in your Policy Schedule and notified to us during that Period of Insurance.

This means that the Professional Indemnity & Management Liability sections do not provide cover in relation to;

- Events which occurred prior to the same Period of Insurance or any earlier retroactive date stipulated in the Policy Schedule;
- Claims made against you after the expiry of the Period of Insurance even though the event giving rise to the Claim may have occurred during the Period of Insurance.
- · Claims the possibility of which was intimated in any way prior to the commencement of the Period of Insurance;
- Claims rising from or attributable to any facts, circumstances or occurrences noted on the proposal for the current Period of Insurance or for any prior Period of Insurance or of which notice had been given under any previous policy;
- Claims rising from or attributable to any facts, circumstances or occurrences of which you were aware and knew (or ought reasonably to have realised) prior to the commencement of the Period of Insurance may give rise to a Claim.

For the purposes of the Professional Indemnity and Management Liability sections, a Claim means; any

- a. written or verbal demand for compensation or damages or other relief; or
- b. a civil proceeding seeking compensation or damages or other relief; or
- c. any criminal charge brought against You alleging a Wrongful Act; or
- d. a notice of charge, formal investigation order or notice requiring You to attend an inquiry or other proceedings ordered by an Inquiring Body.

As explained above, the Professional Indemnity section, by its terms, does not provide cover for Claims made after the expiry of the Period of Insurance cover provided by the Policy.

Section 40(3) of the Insurance Contracts Act 1984 (Cth) applies to certain contracts of liability insurance (including Sections 2 & 3 of this Policy) and states "Where the insured gave notice in writing to the insurer of facts that might give rise to a claim against the insured as soon as was reasonably practicable after the insured became aware of those facts but before the insurance cover provided by the contract expired, the insurer is not relieved of liability under the contract in respect of the claim, when made, by reason only that it was made after the expiration of the period of the insurance cover provided by the contract where the insured has given notice in writing to the insurer;

- of the facts that might give rise to a claim against the insured
- as soon as was reasonably practicable after the insured became aware of those facts, and
- before the expiry of the Period of Insurance.

Declaration				
Details of Your History:				
After investigation, have you or any principal, partner, or director, either alone or jointly wit	h others ever, in the	last 5 years:		
(a) Had any insurance declined or cancelled, application/proposal rejected, renewal refused, claim rejected, or special conditions imposed by an insurer? (b) Been charged with or convicted of any criminal offence?(excluding traffic offences) (c) Been declared bankrupt or subject to any form of insolvency administration?	☐ Yes ☐ No ☐ Yes ☐ No ☐ Yes ☐ No			
If you have answered yes to any of the above questions please provide full details:				
How many years have you been in business/operation?				
In the previous 5 Years have You made any Claim on any insurance for loss or damage or				
suffered any loss or damage which would be covered by this proposed insurance?		☐ Yes ☐ No		
Are you aware of any other incident(s) that have occurred in the last 5 years that may give rise to a Claim against you?				
If you are seeking cover under Part B of Platinum Liability (Professional Indemnity) and/or Part C of Platinum Liability (Management Liability) please answer the following questions:				
a) Has any Claim ever been made against the Proposer or any other person or entity to whom Parts B and C of this Policy will apply?				
b) Has the Proposer or any other person or entity to whom Parts A and B of this Policy will apply incurred any other Loss which might be within the terms of Part B and/ or Part C of this Policy?				
c) Is the Proposer or any other person or entity to whom Parts B and C of this Policy will apply aware, after enquiry (bold), of any circumstances which might:				
(i) give rise to a Claim against the Proposer or any other person or entity to whom Parts B and C of this Policy will apply? Yes/No				
(ii) result in the Proposer or any other person or entity to whom Parts B and C of this Policy will apply incurring any Loss to which the				
terms of this Policy might apply?				
(iii) otherwise might affect Our consideration of this Policy? If you have answered yes to any of the above questions, please fill in the table below:		☐ Yes ☐ No		
Year of Claim Description of Incident	Is Claim settled	Amount Claim settled for		
real of Claim Description of incluent	Yes No	\$		
	☐ Yes ☐ No	\$		
	Yes No	\$		
	☐ Yes ☐ No	\$		
	☐ Yes ☐ No	\$		
	☐ Yes ☐ No	\$		
	☐ Yes ☐ No	\$		

This declaration must be completed and signed by or on behalf of all parties applying for insurance.

I/We

- (a) declare that:
- (i) the answers and information given by me/us in this Proposal and any addendum are true and correct in all respects;
- (ii) no information has been withheld that would affect the insurer's decision to accept this Proposal;
- (iii) where answers in this Proposal are not in my/our own handwriting, they have been checked by me/us and I/we agree they are correct;
- (iv) I/we have read and understood the clauses detailed under the Important Notices section;
- (v) if there was insufficient space to fully answer any questions, we have attached ______ supplementary pages providing the additional information required.
- (vi) I/we have read and understood the Privacy Statement and consent to collection, storage, use and disclosure of any personal information.
- (b) authorise the insurer and Sports Underwriting to give to, or obtain from other insurers or an insurance or credit reference bureau, any information relating to these insurance covers, and any other insurances held by me/us and Claims under those insurances.
- (c) understand that, if this Proposal is accepted, my/our insurance cover will be subject to the terms and conditions set out in the applicable Sports Underwriting Policy wording.
- (d) acknowledge that the insurer and/or Sports Underwriting, its agents and/or employees reserve the right to decline this Proposal.
- (e) have received a copy of the PDS/Policy document (as relevant).

Proposer's Signature:	Date:	DD / MM / YYYY
Proposer's Name:	Proposer's Title:	
Club/Business:		

IMPORTANT NOTICES

Some words used in this document have a special meaning as defined in any documents which make up the Policy which contain definitions.

The Insurer and Agent

Sports Underwriting Australia Pty Ltd (Sports Underwriting) (ABN 53 119 852 096, AFSL 302484) acts as agent for Pacific International Insurance (ABN 83 169 311 193 AFSL 523921), the insurer of the product.

General Insurance Code of Practice

Pacific International Insurance is signatory to the General Insurance Code of Practice ("Code"). The Code sets out the minimum standards of service that can be expected from the insurance industry and requires insurers to be open, fair and honest in their dealings with customers.

We are committed to adhering to the objectives of the Code and to uphold these minimum standards when providing services covered by this Code. The Code objectives will be followed having regards to the law and acknowledging that a contract of insurance is a contract based on the utmost good faith.

For more information on the Code please visit www.codeofpractice.com.au.

Duty of Disclosure

Before you enter into an insurance contract, you have a duty of disclosure under the Insurance Contracts Act 1984.

If we ask you questions that are relevant to our decision to insure you and on what terms, you must tell us anything that you know and that a reasonable person in the circumstances would include in answering the questions.

You have this duty until we agree to insure you.

If you do not tell us something

If you do not tell us anything you are required to tell us, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both.

If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

Your duty of disclosure for renewals

Before you renew this contract of insurance, you have a duty of disclosure under the Insurance Contracts Act 1984.

If we ask you questions that are relevant to our decision to insure you and on what terms, you must tell us anything that you know and that a reasonable person in the circumstances would include in answering the

questions.

Also, we may give you a copy of anything you have previously told us and ask you to tell us if it has changed. If we do this, you must tell us about any change or tell us that there is no change.

If you do not tell us about a change to something you have previously told us, you will be taken to have told us that there is no change.

You have this duty until we agree to renew the contract.

If you do not tell us something

If you do not tell us anything you are required to tell us, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both.

If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

Who Needs To Tell Us

It is important that you understand that you are answering our questions in this way for you and anyone else whom you want to be covered by the Policy.

Sports Underwriting Australia Privacy Statement

In this Privacy section "we", "us" or "our" means Sports Underwriting Australia, unless specified otherwise.

We are committed to the safe and careful use of your personal information in the manner required by the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

We collect your personal information in order to assess your application for insurance and, if your application is accepted, to administer and manage your Policy and respond to any Claim that You make. To do this, your personal information may need to be disclosed to reinsurers and service providers and related entities who carry out activities on our behalf, such as assessors and facilitators, some of whom may be located in overseas countries. Our contractual arrangements generally include an obligation for these reinsurers, service providers and related entities to comply with Australian privacy laws.

By providing us with your personal information, you consent to the disclosure of your personal information to reinsurers, service providers and related entities in overseas countries to enable us to assess your application, to administer and manage your Policy and to respond to any Claim that you make. If you consent to the disclosure of your personal information to overseas recipients, and the overseas recipient handles your personal information in a way other than in accordance with the

Australian privacy laws, we may not be responsible for the handling of your personal information by the overseas recipient.

If you choose not to provide your personal information and/or choose not to consent and / or withdraw your consent to the disclosure of your personal information at any stage, we may not be able to assess your application or administer and manage your insurance policy and respond to any Claim that you make.

Our Privacy policies contain information on how you may access personal information that each of us hold, or seek correction of Your personal information and information on how to make a complaint about the handling of your personal information and how complaints are handled. If you require more information, you can access the SUA Privacy Policy and Privacy Statement at www.sportsunderwriting.com.au/documents.html.

Pacific Australia Privacy Notice

This notice sets out how Pacific collects, uses and discloses personal information about:

- you, if an individual; and
- other individuals you provide information about.

Further information about our Privacy Policy is available at www.pacificins.com.au.au or by contacting us at contactus@pacificins.com.au or on 1300 009 332.

How we collect your personal information

Pacific usually collects personal information from you or your agents.

Pacific may also collect personal information from:

- our agents and service providers;
- other insurers;
- people who are involved in a claim or assist us in investigating or processing claims, including third parties claiming under your policy, witnesses and medical practitioners;
- third parties who may be arranging insurance cover for a group that you are a part of:
- providers of marketing lists and industry databases; and
- publically available sources.

Why we collect your personal information

Pacific collects information necessary to:

- underwrite and administer your insurance cover;
- maintain and improve customer service; and
- \bullet advise you of our and other products and services that may interest you.

You have a legal obligation under the Insurance Contracts Act 1984 to disclose certain information. Failure to disclose information required may result in Pacific declining cover, cancelling your insurance cover or reducing the level of cover, or declining claims.

To whom we disclose your personal information

In the course of underwriting and administering your policy we may disclose your information to:

- entities to which Pacific is related, reinsurers, contractors or third party providers providing services related to the administration of your policy;
- banks and financial institutions for policy payments;
- assessors, third party administrators, emergency providers, retailers, medical providers, travel carriers, in the event of a claim;

- other entities to enable them to offer their products or services to you;
- government, law enforcement, dispute resolution, statutory or regulatory bodies, or as required by law.

Pacific is likely to disclose information to some of these entities located overseas, including in the following countries: Fiji, the Philippines, New Zealand and South Africa as well as any country in which you have a claim and such other countries as may be notified in our Privacy Policy from time to time.

You may request not to receive direct marketing communications from Pacific.

Access to your personal information

Our Privacy Policy contains information about how you may access and seek correction of personal information we hold about you. In summary, you may gain access to your personal information by submitting a written request to Pacific.

In some circumstances permitted under the Privacy Act 1988, Pacific may not permit access to your personal information. Circumstances where access may be denied include where it would have an unreasonable impact on the privacy of other individuals, or where it would be unlawful.

Consent

If applicable, Your application includes a consent that You and any other individuals You provide information about consent to the collection, use and disclosure of personal information as set out in this notice.

Complaints

Our Privacy Policy also contains information about how you may complain about a breach of the applicable privacy principles and how we will deal with such a complaint.

Taxation Information

The amount of cover available under this Policy excludes Goods and Services Tax (GST).

If you are not registered for GST, in the event of a Claim we will reimburse you the GST component in addition to the amount that we pay.

The amount that we are liable to pay under this Policy will be reduced by the amount of any input tax credit that you are or may be entitled to Claim for the supply of goods or services covered by that payment.

If you are entitled to an input tax credit for the Premium you must inform us of the extent of that entitlement at or before the time you make a Claim under this Policy. We will not indemnify you for any GST liability, fines or penalties that arise from or are attributable to your failure to notify us of your entitlement (or correct entitlement) to an input tax credit on the Premium.

If you are liable to pay an Excess under this Policy, the amount payable will be calculated after deduction of any input tax credit that you are or may be entitled to Claim on payment of the Excess.

If you are unsure about the taxation implications of this Policy, you should seek advice from your accountant or tax professional.

Don't Prevent Our Right of Recovery

The Liability Policy contains a provision which states that if you surrender your right to seek recovery from another party for a loss covered by the Policy, we have a right to reject any Claim from you in relation to that loss.