

# Zurich Supporting Workers Compensation

Helping to provide customers'  
with protection for their workplace



**ZURICH**<sup>®</sup>

# Contents

3. Strength of Zurich Underwriting
4. Risk appetite and occupations
7. Wellbeing resources for employers and employees
9. World-class claims experience
12. Monitor claims on Z Track
15. Innovative Risk Engineering for improved safety
17. DIY risk assessments
18. Get a quote on Z.stream

## Strength of Zurich Underwriting

### Why choose Zurich Workers Compensation?

- We offer quality Workers' Compensation Insurance in Western Australia and Tasmania.
- We provide tailored solutions at competitive prices that provide effective worker protection for your clients
- We have a highly experienced team of underwriters who have authority to make decisions locally
- Tailored solutions for complex risks and a fast and efficient response for fast flow SME business
- Responsive and consultative claims management approach creating strong relationships with clear and concise strategies for broker, client and injured worker
- We have a highly experienced and stable claims team able to identify and effectively manage complex claims
- Risk resilience team specialising in safety with coverage across all the risk states we operate in
- Innovative technology such as Zurich Risk Advisor allowing clients to profile and manage their own risks and Z Track enabling real time reporting on claims performance and trend analysis across a wide range of indicators
- Health and Wellness resources available



## Local and Intermediated

Zurich distributes through brokers

Find your local contacts - [www.zurich.com.au/brokers](http://www.zurich.com.au/brokers) or call: 1800 426 021

## Risk appetite and occupations

### Which type of employer will Zurich cover for Workers Compensation?

Zurich's Workers Compensation Insurance best suits small to medium enterprises and large corporate businesses with a commitment to risk mitigation and early return to work practices.

Zurich offer competitive rates in our preferred industries for Workers Compensation.

For more information, please view Workers Compensation Fact sheets.

[Workers Compensation Fact sheet WA](#)

[Workers Compensation Fact sheet TAS](#)

### Zurich preferred Industries

- Professional, Scientific and Technical Services
- Administration and Support Services
- Trades
- Retail Trade
- Manufacturing
- Accommodation
- Food Services
- Wholesale Trade
- Other Services





## Committed to health and wellness

Together with OnePath, Zurich has created [mywellbeinghub](#) a collection of health and wellbeing resources for employers and employees to support them on their journey to overall wellness.

The hub includes engaging articles, fact sheets and guides that may help improve employer and employee mental and physical wellbeing, information on community support groups and how to get involved, and access to national support services if you or your customer's employees need someone to talk to.

Explore [mywellbeinghub](#) for more about:

- Mental Wellbeing
- Nutrition and Fitness
- Community
- Tools and Support



## Proactive claims experience

### Helping employees return to work through claims excellence

Facilitate early intervention strategies by triaging claims to identify barriers and red flag responses to treatment.

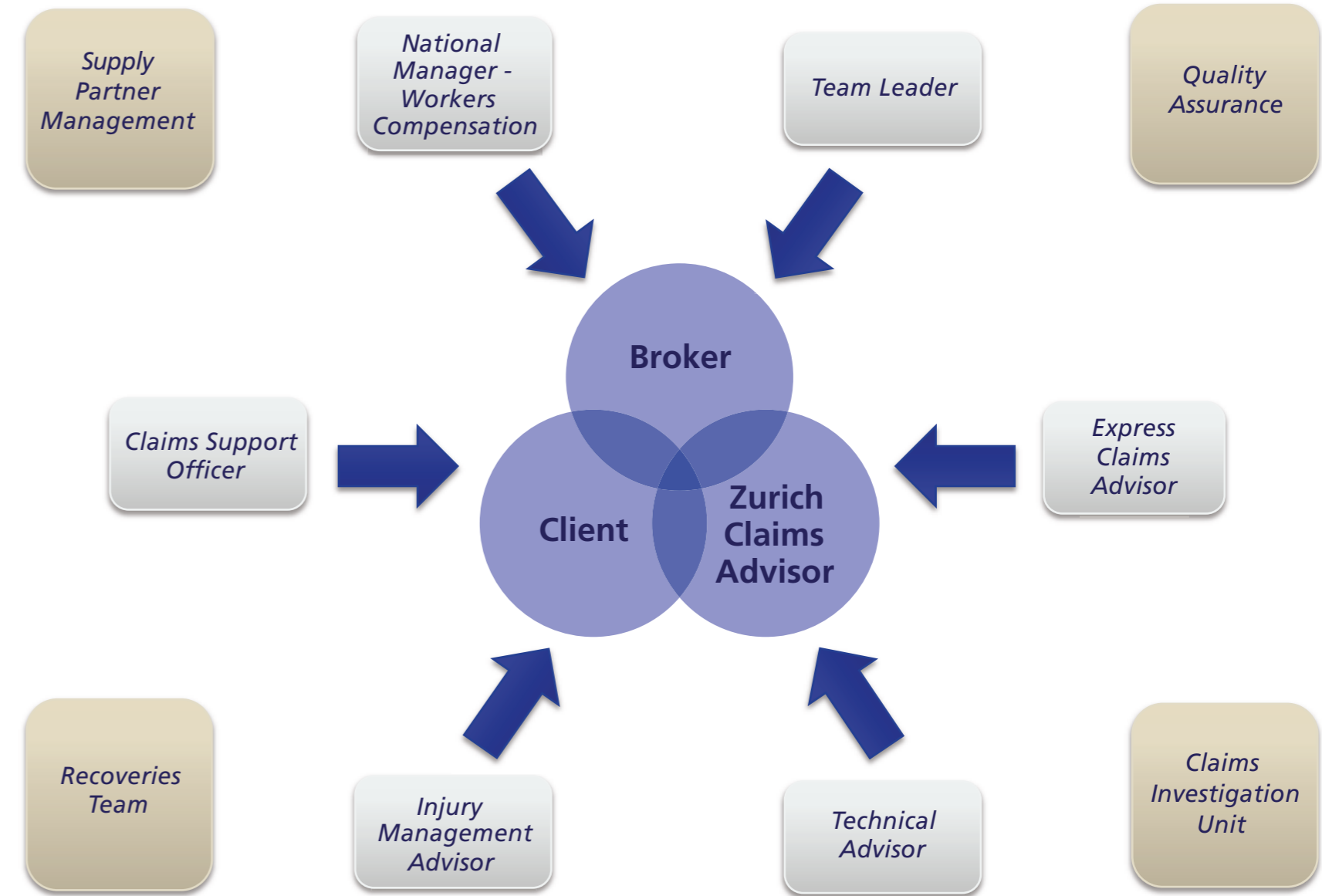
- Highly experienced claims handlers proactively assisting employers to expedite return to work.
- Integration of specialist medical advice and treatment into a clear and goal orientated return to work program.
- Thorough and holistic claim profiling to identify challenges and barriers early.
- Professional legal, vocational rehabilitation and investigation panels with targeted KPIs to ensure a high level of service for our customers.
- Claims meetings to formulate joint resolution strategies with defined goals and actions.
- Together with OnePath, Zurich has created the mywellbeinghub which is a collection of health and wellbeing resources to support employers and employees on their journey to overall wellness.

## Zurich's claims structure provides support at each stage of the claims process:

**Claims Advisors** for workplace early intervention and effective claims management. A single point of contact who is outcome-focused and consultative in decision making.

**Technical Advisors** for technical direction, conciliation and arbitration support, complex liability and common law assessments and legal provider management.

**Injury Management Advisors** for return-to-work planning, workplace site visits, monitoring workplace rehabilitation and training on injury management strategies and obligations.



## Monitor claims on Z Track

At Zurich, we view our claims process as delivering on our promise. We are there when it matters most - helping you with a smooth and transparent process through easy to use technology.

### Monitor Workers Compensation claims on Z Track:

- Range of reports available.
- Graphics identifying patterns in lost time.
- One click to take you from a claim number to the full details of the claim in Z Track's Claims Enquiry area.
- Reports can be viewed online or exported as PDFs or in Microsoft Excel or Microsoft Word.

[Log in or sign up zurich.com.au/ztrack](https://zurich.com.au/ztrack)





# Innovative Risk Engineering for improved safety

75 years helping customers understand and manage their risks – local risk professionals providing expertise to help customers protect their people, property and profitability.







# DIY risk assessments

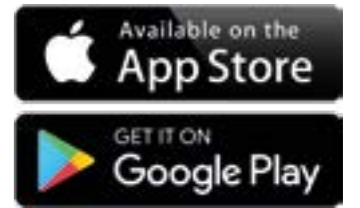
**Start a virtual risk conversation with your customers today.**

The Zurich Risk Advisor app is a valuable digital tool that supports brokers in providing on-site or remote self-risk assessments and advice to their customers. Self-risk assessment reports are available for:

-  **Property (Fire)**
-  **Cyber Security**
-  **Workers Injury Risks**
-  **Motor Fleet**
-  **Liability**

Using our Risk Engineering methodologies, help your customers implement a risk management strategy that works to minimise incidents in the workplace.

**DOWNLOAD THE FREE APP NOW**  
Search for 'Zurich Risk Advisor' on the App Store or Google Play



# Get a quote on Z.stream



Z.stream provides access to full cycle underwriting including quoting, new business, renewals and endorsements for Workers Compensation in WA & TAS.

**If you don't already have access and would like to use Z.stream, please contact your local Zurich representative who will set up an account for you.**



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