



Product Recall



DUAL provides insurance for companies in the event that they need to withdraw a product from the marketplace – be it toys or electronics, clothing or cars.

Leaner supply chains, more complex products and greater global distribution have all contributed to frequent defects, resulting in complicated withdrawals and disruptions.

Our tailor-made policies are designed to help prepare for and survive such events – to protect your clients' product, brand, business reputation and bottom line.

Risk appetite

We work with manufacturers, wholesalers, retailers, importers and distributors of:

- Transportation (automotive, aviation, rail, aerospace, etc.)
- Electronics (consumer, industrial)
- Communications equipment
- Brown and white goods
- Sporting and recreational equipment
- Toys
- Clothing apparel and footwear
- Furniture
- Packaging manufacturers

Key features

- Worldwide coverage
- 24/7 access to a crisis hotline
- Pre-incident consulting services
- Primary and excess capacity
- Dedicated claims management
- Capacity provided by Lloyd's of London, led by Munich Re syndicate

Coverage

Discovery of:

- Defect
- Error in design
- Epidemic failure

Pharmaceutical inclusions:

- Crisis consultancy costs
- Recall costs
- Replacement costs
- Forensic accounting costs
- Investigation costs
- Extra expenses
- Defense costs

Additional coverage

- Third-party recall liability
- Impaired property
- Loss of gross profits and rehabilitation costs
- Workplace violence
- Malicious product tampering
- Additional endorsements available on request



Get in touch



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